



City of Seattle Department of Information Technology Overview

We make technology work for the City

The Department of Information Technology's mission is to make technology work for the City. We make sure that computer systems run smoothly to allow you to access City services online, like buying permits and licenses, applying for jobs, and paying parking tickets. We also run emergency radio, telephone and email systems.



Office of Cable Communications

The City has cable television franchise agreements with Comcast and Broadstripe. We administer the Cable Customer Bill of Rights to make sure that everyone gets competent, responsive service from the cable companies.

Seattle Channel

The Seattle Channel (cable Channel 21) airs television programs to help people in Seattle connect with City government. Shows include City Council meetings, neighborhood events, and local arts and cultural events. The shows are also available on the Internet at www.seattlechannel.org.



www.seattle.gov



The City's web site, www.seattle.gov, provides a way for residents to reach the City 24 hours a day. We feature highlights of City activity, access to the Mayor and City Council, a directory of all staff and city departments and services. You can sign up for email lists or pay City bills. The City's website provides

information translated into many different languages. Information is available at www.seattle.gov/html/citizen/language.htm.

Ensuring technology access for everyone

The City is committed to ensuring that everyone has the technology training and access needed for civic and cultural participation, employment and lifelong learning. We provide free computer access in neighborhoods throughout the city. We also give grants to nonprofits for technology training, computer access and civic engagement projects. We provide free cable Internet service for nonprofits. We also sponsor the development of Puget Sound Off, www.pugetsoundoff.org, a web site designed by teens to share interests, art and discussion of important topics.



Contact information

Please contact us at DoITreceptionist@seattle.gov or call 206-684-0600. Our offices are located in Seattle Municipal Tower, 700 5th Ave, Suite 2700, P.O. Box 94709 Seattle, WA 98124-4709.

Greg Nickels, Mayor