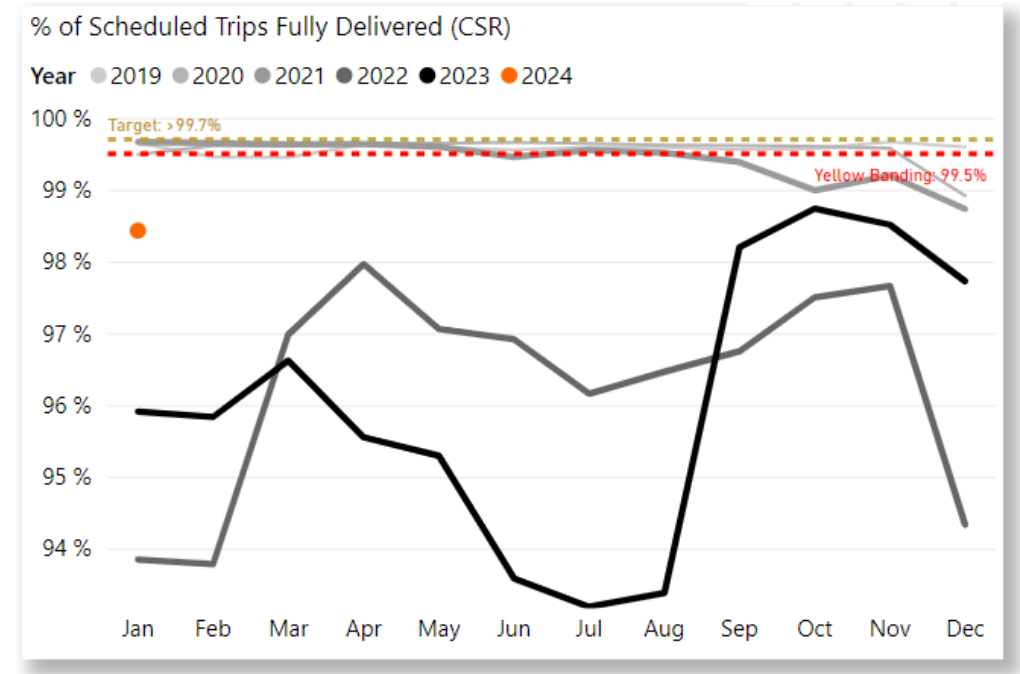


King County Metro Update

March 27, 2024

Service Planning Updates

- **Spring 2024 Service Change:**
 - Metro is not planning for any significant changes. This will be an hours-neutral service change. Minor changes detailed in the following slide
- **2024 Fall Service Change**
 - The Madison Street Area and Lynnwood Link Connections restructure projects are currently developing ordinance materials. The final networks will go to council by spring 2024 for a fall 2024 service change.



Spring 2024 Service Change Overview

STM Reductions

- **Routes 5, 10:** 1-2 trip reductions in the PM peak
- **Routes 56:** reduction of 3 weekday peak-period trips.
 - Service re-blocked with Route 57 to provide 20-minute headways

STM Adds

- **Route 21:** Add a southbound PM trip
- **Route 28:** Add 6
- **H Line:** Add 4 Saturday and 6 Sunday trips

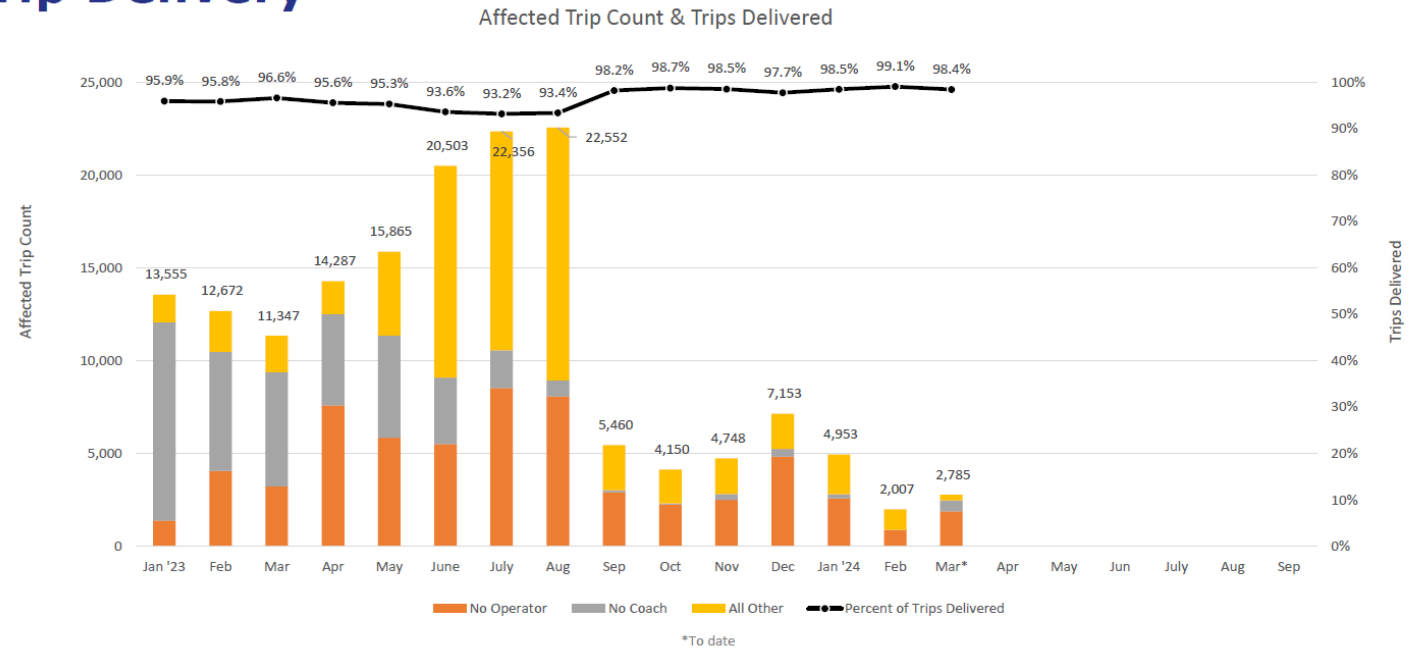
KCM Changes

- **Route 75, A Line:** Schedule adjustments to meet growing ridership outside traditional peak periods
- **Routes 153, F Line:** Pathway changes related to construction
- **Route 914:** Restoration of service

Metro Workforce Update

- Reliability increased to highest levels since 2021
- Confirmed plans to increase service by 143,000 annual hours in the fall
 - Includes full implementation of G Line and Lynwood Link restructures
- Training remains a major bottleneck in growing the system
 - Metro and ATU recently signed an MOA with the aim to increase training capacity

Trip Delivery



General Metro Updates

- [Design finalized for the Route 40 Transit-Plus Multimodal Corridor, construction to begin in 2024](#) This collaborative project between Metro and the Seattle Department of Transportation (SDOT) will create a safer and more reliable bus route and Seattle's first-ever freight- and bus-only lane
- [RapidRide J design planning is complete, construction to begin in 2024](#) The RapidRide J Line will connect Downtown Seattle with Belltown, South Lake Union, Eastlake and the University District
- [Construction to begin on 235-unit affordable housing project at King County Metro Northgate site](#) the housing project is part of King County's ongoing and successful transit-oriented development program
- As part of a larger enterprise-wide fares initiative, Metro is embarking on reduced fares simplification effort.
- We understand the frustration that arises when broader societal challenges—from street-level crime to drug use—show up on or near transit. We remain committed to working with our law enforcement and jurisdictional partners as they tackle these difficult issues. Metro is pleased to share that we doubled our transit security officers from 70 to 140 since 2022 to increase our safety presence. We also launched our Transit Ambassador program to provide improved customer service on the system, and we've partnered with community-based organizations to provide support to riders in need of resources.