

# Discount Application Checklist

- Please follow all instructions on the Application form.
- COMPLETED application packets will include the below items.
- Mark each box from the list to be sure you have included all required documents with your Application.

## Astound *Internet First* Application

- A completed, signed and dated **Astound application** for *Internet First*
- A completed, signed and dated **City of Seattle Application** for *Internet First* by Astound
- Copy of 2 proofs of low-income status  
(examples: Proof of enrolment in Utility Discount Program, free or reduced school lunch program, low-income housing statement)
- Copy of photo identification**  
(examples: driver's license, identification card, or passport)



Or



Note: **INCOMPLETE** applications cannot be processed.



Information Technology Department  
Digital Equity Program

## Application for *Internet First* by Astound Broadband

**Purpose and Eligibility.** *Internet First* \*Formerly *Simply Internet* provides basic internet service and wireless connectivity for \$9.95 per month for qualifying families and eligible residents. There is no contract and no fees for equipment and installation. For details on eligibility criteria and income guidelines, please see the backside of this sheet.

Name:

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Street address:

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Phone: \_\_\_\_\_ Email (*if available*): \_\_\_\_\_

Astound account number (*if available*) \_\_\_\_\_

**Residence (check one):**

I am the legal owner-occupant of my residence  
 I am the legally responsible lessee/tenant of my rental residential unit.

**Type of Discount (check two):**

Enrolled in the Seattle Utility Discount Program  
 Have a child enrolled in the National School Lunch Program (*requires a referral form from child's school*)  
 Living in low-income housing or receiving Section 8 Housing Choice Voucher (SHA, Low Income Housing Institute, etc.)  
 Low-income, with a total household income less than 70% of the State's Median Income level (*see p. 2*)

**Total number of people in your household:** \_\_\_\_\_

**Total yearly or monthly income from all sources:** \_\_\_\_\_

**Changes in Circumstances.** If my household income exceeds 70% of the state median income, I understand that I will no longer be eligible for the discount. I agree to promptly notify Astound of any such change in income status, or if I have moved from this address.

**Continuation.** I understand that Astound discount program may be discontinued at the sole discretion of the company.

**Certification:** I certify that I have read and understand the information on this application, and to the best of my knowledge all information provided on this form is true.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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**Return completed form and supporting documents to:**

City of Seattle • Digital Equity Program • PO Box 94709 • Seattle WA 98124-4709

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## ELIGIBILITY

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Residents meeting the following descriptions may be eligible for Internet First *Internet* Program

- On the Seattle Utility Discount Program
- On the Seattle Free or Reduced School Lunch Program
- On the National School Lunch Program's Free Lunch Program
- A Low-Income Resident (Income eligibility is the same as for the City of Seattle's Special Utility Discount Program).
- Live in subsidized housing (if also meet income eligibility).

### Income Guidelines for 2026

Household Size	Gross Monthly Income	Gross Yearly Income
1	\$4,269	\$51,228
2	\$5,582	\$66,984
3	\$6,895	\$82,740
4	\$8,209	\$98,508
5	\$9,522	\$114,264
6	\$10,836	\$130,032

Note: Income limits change every January. If this table is outdated, call the Digital Equity Program at (206) 684-8498 or go to [www.seattle.gov/humanservices/services-and-programs/supporting-affordability-and-livability/utility-discount-program](http://www.seattle.gov/humanservices/services-and-programs/supporting-affordability-and-livability/utility-discount-program) on the web for current program guidelines.

V. 1/2026

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Please fill out the fields below as completely as possible. If you have any questions, please contact City of Seattle digitalequity@seattle.gov. This application is confidential and will only be used to verify your eligibility in Internet First. \*Formerly Simply Internet

## Section A: Contact Information

The person below MUST BE the same person applying for Internet First service. Please print clearly and do not forget to sign the application.

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Home Telephone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Other Telephone Number: \_\_\_\_\_

**Home Address:**

**\*PO Boxes Cannot Be Accepted\***

Street Address: \_\_\_\_\_ Apartment: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Mailing Address (If different from above):**

Street Address: \_\_\_\_\_ Apartment: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## Section B: Select Internet Package

Please check the box of the plan you wish to enroll into.

50 Mbps for \$9.95/mo

**Internet packages include:**

- Free professional installation, activation fees waived
- Modem and WiFi
- No contract required

150 Mbps for \$19.95/mo

*\*In areas where 150 Mbps is not available, 100 Mbps will be offered.*

## Section C: Qualification

Please check if you or a dependent member of your household participate in the qualifying Federal or State program listed below:

National School Lunch Program's Free Lunch Program

Seattle Free or Reduced School Lunch Program (*Approved by the City of Seattle's Free or Reduced School Lunch Program*)

Seattle Utility Discount Program (*Approved by the City of Seattle's Utility Discount Program (UDP)*)

Seattle Low Income Resident (*City of Seattle - Low Income Resident*)

## **Section D: Confirmation**

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- I confirm that I or a dependent member of my household qualify for and participate in the program I selected above, and I will provide City of Seattle Digital Equity with any necessary documentation to demonstrate my participation and qualification.
- Should my enrollment in the above program end, I understand that I will no longer qualify for Astound's Internet First service. I will inform Astound immediately upon the end of my participation in the program and my Internet First plan will terminate. If this happens, I understand that Astound may provide new service options for me at regular rates.
- If I discontinue service with Astound at any time, I will return my modem and WiFi equipment. I understand that if I fail to return my equipment, I will be charged for the equipment's full replacement value.
- I understand that Astound provides only one Internet First connection per household and that the service address provided above is my primary residence, not a second home or business.

Signature: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## **Section E: Submit Application**

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- Seattle residents: please mail your completed application **AND A COPY OF YOUR PHOTO ID** to City of Seattle Digital Equity Team, P.O. Box 94709, Seattle, WA 98124-4709; Phone: 206-684-8498, Email: [digitalequity@seattle.gov](mailto:digitalequity@seattle.gov).

After your application has been approved, an Astound Broadband representative will contact you to verify your home's serviceability and schedule your installation. You may also visit us in person at one of our retail stores to discuss your services with a representative. Visit [astound.com/locations/seattle](http://astound.com/locations/seattle) for a list of locations near you.

**Have questions or need help with your application?**

The City of Seattle Digital Equity Team can help!  
Call (206) 684-8498 or email [digitalequity@seattle.gov](mailto:digitalequity@seattle.gov)

\*Internet speeds may vary & are not guaranteed. Certain equipment may be required to reach advertised speeds. See [astound.com/yourspeed](http://astound.com/yourspeed) for why speeds may vary. To view Astound's FCC Network Management Disclosure see [astound.com/policies-disclaimers](http://astound.com/policies-disclaimers). Modem required for Internet service. No contract required. Subject to availability. Restrictions apply. Internet First Program available to qualifying households as outlined in the terms and conditions. Offer limited to 50 Mbps or 150 Mbps Internet service, standard modem, Wi-Fi only and free standard installation only. Where 150 Mbps is not available, 100 Mbps will be offered. Minimum Internet speed of 100 Mbps is required for Astound TV service. Offer available to residential subscribers who meet specific eligibility criteria. Taxes extra. Pricing is subject to change. Advertised price applies to a single outlet. If a customer is determined to be no longer eligible for the Internet First program, regular rates will apply. Subject to Internet First Program terms and conditions. Visit [internetfirst.com](http://internetfirst.com) for full program details and terms and conditions. Any additional services, equipment, premium channels & other tiers of service are subject to an additional charge, regular increases and a credit check. ©2024 Astound Broadband. All rights reserved. AST4628COPR