

**COS DO-IT Phone and Online Survey Data 2013.sav**

**Codebook**

**Survey information**

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>ID</b>	ID number			
<b>weightfin</b>	Final weight - pcts within 95% margin of error - age, eth, inc, educ for phone. add zip for online	0	Missing too much data	
<b>wgtphoneonly</b>	Final weight*0 for online	0	Missing too much data	
<b>survey</b>	Which survey (phone or online)	1	Phone	
		2	Online	
<b>sample</b>	RDD or one of oversamples	1	RDD	
		2	Wireless	
		3	Af Amer	
		4	Chinese	
		5	Vietnamese	
		6	Spanish	
<b>FONETYPE</b>	Land line or cell phone	1	Landline	
		2	Cell phone	
<b>LANGPREF</b>	Language of survey	1	Spanish	
		2	English	
		3	Mandarin	
		4	Cantonese	
		5	Vietnamese	
<b>S1</b>	Qualifying ZIP code			

**Weighting demographics questions**

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>GENDER</b>	Gender of respondent	0	Female	8
		1	Male	
		8	No info	
<b>DEM4</b>	Age category	1	18-25	9
		2	26-35	
		3	36-50	
		4	51-64	
		5	65+	
		9	Ref	
<b>DEM7</b>	Race or primary race if more than one given	1	African American	9
		2	Asian/Pacific Islander	
		3	Caucasian	
		4	Hispanic/Latino	
		5	Native American/ Ak Native	
		6	Other	
		7	Mixed	
		9	DK/REF	
<b>DEM5</b>	Education	1	LT HS	9
		2	HS grad	
		3	Some college or 2 year degree	
		4	Four year degree	
		5	Post grad work or grad degree	
		9	Ref	
<b>DEM10</b>	Income	1	<\$20K	9
		2	\$20K to <\$30K	
		3	\$30K to <\$40K	
		4	\$40K to <\$50K	
		5	\$50K to <\$75K	
		6	\$75K to <\$100K	
		7	\$100K+	
		9	DK/REF	

**Technology checklist questions**

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>TC3.summary</b>	Type of working computer owned	-1	Don't use comp or Inet; no comp	-1
		0	No computer	
		1	Desktop only	
		2	Laptop or netbook only	
		3	Desktop and laptop/netbook	
<b>TC3.any</b>	Own any working computer (desktop, laptop or netbook)	-1	Not asked - does not use comp or Internet	-1,8
		0	No	
		1	Yes	
		8	No info	
<b>INET1.1</b>	Personally use computer	0	No	9
		1	Yes	
		9	No info	
<b>INET1.2</b>	Personally use Internet		No	9
		1	Yes	
		9	No info	
<b>anycable</b>	Cable to home for phone, TV and/or Internet	0	No	8,9
		1	Yes	
		8	DK/REF	
		9	No info	
<b>TC1.1</b>	Cable TV	0	No	9
		1	Yes	
		9	No info	
<b>TC1.2</b>	Cable Company	1	Comcast	0,3,9
		2	WAVE	
		0	No cable	
		3	Not sure	
		9	No info	
<b>TC2</b>	Satellite TV	0	No	8,9
		1	Yes	
		8	DK	
		9	REF	
<b>TC3.1</b>	Desktop	-1	Not asked - does not use comp or Internet	-1,8,9
		0	No	
		1	Yes	

Variable Name/ Question Name	Label	Value .	Label	Missing values
		8	No info	
		9	REF	
TC3.2	Laptop	-1	Not asked - does not use comp or Internet	-1,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
TC3.4	Netbook	-1	Not asked - does not use comp or Internet	-1,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
laptopnetbook	Laptop or netbook combined	-1	Not asked - does not use comp or Internet	-1,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
TC3.0	No working computer	1	None of these	
TC3.8	Don't know type of computer	1	Don't know	
TC3.other	Other type computer (please specify)	String		
TC4.1	Tablet (I-PAD, Surface, Galaxy)	-1	Not asked - does not use comp or Internet	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
TC4.2	Kindle, Nook	-1	Not asked - does not use comp or Internet	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
Variable Name/ Question Name	Label	Value .	Label	Missing values
TC4.3	Other tablet	-1	Not asked - does not use comp or Internet	-1,8

Variable Name/ Question Name	Label	Value .	Label	Missing values
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
<b>TC4.any</b>	Any tablet	-1	Not asked - does not use comp or Internet	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
<b>TC4.0</b>	No tablet	1	None of these	
<b>TC4.8</b>	Don't know	1	Don't know	
<b>TC5.1</b>	Have a cell phone	0	No	8
		1	Yes	
		8	DK/Ref	
<b>TC5.2</b>	Have a landline at home	0	No	8
		1	Yes	
		8	DK/Ref	
<b>TC6</b>	Smartphone	-1	Not asked - no or dk cell phone	-1,8
		0	No	
		1	Yes	
		8	DK/Ref	
<b>anymobile</b>	Mobile device status	-1	Not asked - does not use/DK comp or Internet and no/DK cell phone	-1
		0	No mobile device	
		1	Smartphone only	
		2	Tablet only	
		3	Smartphone and tablet	

### Internet access and attitude questions

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>NumInternetDev</b>	Number of Internet devices - desktop, laptopnetbook, any tablet, smartphone			
<b>MultInternetDev</b>	Multiple Internet devices	0	None	
		1	Single	
		2	At least two	
<b>AnyInternetDev</b>	Any Internet device	0	None	
		1	At least one	
<b>smartnetonly</b>	Internet by smartphone only	0	Other home Internet access; may have smartphone	
		1	Smartphone and no home Internet by DSL, cable, paidwifi	
<b>NUMPLACE</b>	Number of places access Internet			
<b>INET2.88</b>	Don't know where access Internet	1	Don't know	
<b>INET2.1</b>	At home	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>INET2.2</b>	At work	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>INET2.3</b>	At school	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>INET2.4</b>	At the library	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>INET2.5</b>	At a community center	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>INET2.6</b>	At neighborhood cafe or restaurant	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>INET2.7</b>	Anywhere/ everywhere	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>INET2.8</b>	At friend's or relative's	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>INET2.travel</b>	While traveling incl airport bus train car ferry	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		-1	Not or DK Internet user	
0	Not mentioned			
1	Mentioned			
<b>INET2.store</b>	Shopping mall, store	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		-1	Not or DK Internet user	
0	Not mentioned			
1	Mentioned			
<b>INET2.9</b>	Other incl church, worksource, stadium, vol location	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		-1	Not or DK Internet user	
0	Not mentioned			
1	Mentioned			
<b>INET2.med</b>	Hospital or doctor office	-1	Not or DK Internet user	-1,8
		0	Not mentioned	
		1	Mentioned	
		-1	Not or DK Internet user	
0	Not mentioned			
1	Mentioned			

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>INET2.other</b>	Other location access Internet (please specify)	string		
<b>highspeed</b>	Internet access by DSL, cable, paid wifi, other "broadband" "high speed"	-2	Internet user, not/ref at home	-2,-1,8
		-1	No or DK Internet user	
		0	No highspeed mentioned	
		1	DSL	
		2	Cable	
		3	Paid wifi	
		4	Unspecified "broadband" or "high speed"	
		5	Cell access	
		6	Free wifi	
8	Home Internet; no info how			
<b>homenet</b>	Home internet access (incl non Internet users)	0	No	
		1	Yes	
<b>dslcablewifi</b>	Access Internet by DSL, cable or wifi (incl non Internet users)	0	No	
		1	Yes	
<b>dslcableallwificell</b>	Access Internet by DSL, cable, wifi (pd or free), cell incl non Internet users	-9	With home access; no info on type	
		0	No	
		1	Yes	
<b>r.INET3</b>	Type of home Internet access (recode)		No access	
		1	DSL	
		2	Cable	
		3	All wifi, cell	
		4	Modem	
		5	Other (mostly "broadband")	



Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>INET3</b>	Type of home Internet access	-9	With home access; no info on type	-9
		1	DSL	
		2	Cable	
		3	Paid wifi	
		4	Free wifi	
		5	Cell data plan	
		6	Web TV	
		8	Other (mostly unspecified broadband)	
<b>INET3.2</b>	DSL	-2	Internet user, not/ref at home	-2,-1,8,9
		-1	No or DK Internet user	
		0	Not mentioned	
		1	Mentioned	
		9	DK/REF	
<b>INET3.3</b>	Cable	-2	Internet user, not/ref at home	-2,-1,8,9
		-1	No or DK Internet user	
		0	Not mentioned	
		1	Mentioned	
		9	DK/REF	
<b>INET3.4</b>	Cell phone plan	-2	Internet user, not/ref at home	-2,-1,8,9
		-1	No or DK Internet user	
		0	Not mentioned	
		1	Mentioned	
		9	DK/REF	
<b>INET3.5</b>	Paid wifi	-2	Internet user, not/ref at home	-2,-1,8,9
		-1	No or DK Internet user	
		0	Not mentioned	
		1	Mentioned	
		9	DK/REF	
<b>INET3.6</b>	Free wifi	-2	Internet user, not/ref at home	-2,-1,8,9

Variable Name/ Question Name	Label	Value .	Label	Missing values
		-1	No or DK Internet user	
		0	Not mentioned	
		1	Mentioned	
		8	DK	
		9	DK/REF	
INET3.14	Web TV	-2	Internet user, not/ref at home	-2,-1,8,9
		-1	No or DK Internet user	
		0	Not mentioned	
		1	Mentioned	
		8	DK	
INET3.1	Dial up	9	DK/REF	-2,-1,8,9
		-2	Internet user, not/ref at home	
		-1	No or DK Internet user	
		0	Not mentioned	
		1	Mentioned	
INET3.7	Other home Internet access	8	DK	-2,-1,8,9
		9	DK/REF	
		-2	Internet user, not/ref at home	
		-1	No or DK Internet user	
		0	Not mentioned	
INET3.0	No home Internet	1	Don't have home Internet	9
		9	DK/REF	
INET3.8	Don't know type of home Internet	1	Don't know	
		9	DK/REF	
INET3.other	Other home Internet (please specify)	string		

Variable Name/ Question Name	Label	Value .	Label	Missing values
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Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>INET3.oth#</b>	Other home Internet (recoded to numeric)	2	AOL	
		3	BROAD BAND	
		4	BROADBAND	
		5	CABLE	
		6	CABLE INTERNET	
		7	CENTURY LINK	
		8	CLEAR WIRE	
		9	CLEARWIRE COMPANY	
		10	COMCAST	
		11	DIGITAL	
		12	HIGH SPEED	
		13	HIGH SPEED BROAD BAND 30 MEGABYTE PER SECOND.	
		14	HIGH SPEED CABLE	
		15	HIGH SPEED INTERNET	
		16	HIGH SPEED WIRELESS	
		17	IT'S DONE THROUGH DISH.	
		18	LIVES IN A DORM AND THE UNIVERSITY PROVIDES IT.	
		19	QUEST	
		20	QWEST	
		21	SPEAK EASY	
		22	WI-FI WITH CENTURY LINK.	
		<b>rINET4</b>	What one thing would improve your Internet service the most (recode)	1
2	Price			
3	Nothing			
4	Other			

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>INET4</b>	What one thing would improve your Internet service the most?	-2	Internet user but no/DK home access	-2,-1,8,9
		-1	Not/DK Internet user	
		1	Speed	
		2	Price	
		3	Customer service	
		4	Access	
		5	Nothing	
		6	Other incl plan, provider choice, computer	
		7	Reliability	
		8	No info	
<b>INET4.oth#</b>	Other "one thing to improve Internet service" (recode to numeric)	9	Ref	
		2	ACCESS, MY AREA HAS POOR SIGNAL.	
		3	BAD RECEPTION DUE TO AREA.	
		4	BETTER PRODUCT SERVICE.	
		5	BIGGER SCREEN	
		6	COMPRESS THE GRAPHICS FOR FASTER LOADING, THINGS DON'T DOWNLOAD AS FAST.	
		7	CONSISTENCY OF SERVICE.	
		8	CONTINUOUS WORKING	
		9	DEPENDABILITY	
		10	DEPENDS ON WHAT MACHINE YOU ARE USING.	
		11	DIFFERENT MUSIC ON DEMAND. THEY ALWAYS HAVE THE SAME STUFF. THEY ARE TOO SLOW ON THE TURNOVER.	
		12	DOES NOT PAY BILL	
		13	FIBER OPTIC LINES FOR CABLE.	
		14	FIBER PROVIDER TO OR FROM THE HOME, FIBER TO THE HOME.	
		15	GET COMPLETELY RID OF COMCAST.	
		16	GETTING AN ANTENNA CLOSER, THE RECEPTION IS KIND OF BAD. (W/E) NE	
		17	HAVING A COMPUTER WOULD HELP USE IT.	
18	HAVING IT PORTABLE AND MORE GIGABYTES. (W/E) NE			
19	I DON'T KNOW			
20	I'D LIKE FOR IT TO CONSTANTLY WORK.			
21	IF THE PHONE COMPANY WOULD UPGRADE TO FIBER			

			OPTICS.
		22	INTERNET ACCESS IN ALL HOMES IN SEATTLE. ALL HOMES ARE WIRED FOR INTERNET JUST AS THEY ARE FOR ELECTRICITY AND WATER. IT
		23	IT'D BE NICE IF THE SERVICES WERE ALL TOGETHER.
		24	LESS VIRUSES
		25	MORE COMPETITION, WAVE THE ONLY OPERATOR IN OUR NEIGHBORHOOD, BEACON HILL.
		26	MORE OPTIONS, I CAN ONLY HAVE COMCAST AND THEY ARE TERRIBLE. THEIR CUSTOMER SERVICE IS HORRIBLE. ALSO ORDER SERVICES OVE
		27	MORE OPTIONS.
		28	NEW COMPUTER
		29	NEWER COMPUTER
		30	NOT HAVING COMCAST.
		31	RELIABILITY
		32	RELIABILITY AND SECURITY.
		33	RELIABILITY OF THE WIRELESS ROUTER.
		34	SEATTLE WIDE WI-FI
		35	SIGNAL STRENGTH
		36	SOMETHING OTHER THAN COMCAST.
		37	SOMETIMES THE INTERNET DOESN'T WORK FOR A FEW MINUTES.
		38	SPEED
		39	THE INTERFACE SIMPLICITY IS WHAT MATTERS TO ME.
		40	TO GET RID OF THE SPAM.
		41	WI-FI
		42	WIRELESS ACCESS
<b>INET4OTH</b>	Something else? "one thing to improve Internet" (please specify)	String	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>INET5</b>	How important for all Seattle households to have high speed Internet access	1	Not at all important	8,9
		2	Not really that important	
		3	Somewhat important	
		4	Very important	
		8	DK	
		9	DK/NA	
<b>INET6</b>	How confident that financial transactions on the Internet are secure and private	1	Not at all confident	7,8
		2	Not very confident	
		3	In the middle	
		4	Somewhat confident	
		5	Very confident	
		7	Depends/DK	
<b>inet6whence</b>	Is your response based on anything you might have seen, read or heard?	string		
<b>INET7.1</b>	Internet device is too expensive	-2	Has home Internet access	-2,8
			Not mentioned	
		1	Mentioned	
<b>INET7.2</b>	Cost of service is too much	8	Not Internet user or no none access but no info	-2,8
		-2	Has home Internet access	
			Not mentioned	
<b>INET7.3</b>	Don't want it, don't need it, don't like it	1	Mentioned	-2,8
		8	Not Internet user or no none access but no info	
		-2	Has home Internet access	
<b>INET7.4</b>	Don't know how to use it	1	Mentioned	-2,8
		8	Not Internet user or no none access but no info	
		-2	Has home Internet access	
<b>INET7.5</b>	Other access (cell phone)	-2	Has home Internet access	-2,8

Variable Name/ Question Name	Label	Value .	Label	Missing values
			Not mentioned	
		1	Mentioned	
		8	Not Internet user or no none access but no info	
<b>INET7.6</b>	Computer-related safety/security	-2	Has home Internet access	-2,8
			Not mentioned	
		1	Mentioned	
		8	Not Internet user or no none access but no info	
<b>INET7.7</b>	Safety for children	-2	Has home Internet access	-2,8
			Not mentioned	
		1	Mentioned	
		8	Not Internet user or no none access but no info	
<b>INET7.8</b>	No device at home	-2	Has home Internet access	-2,8
			Not mentioned	
		1	Mentioned	
		8	Not Internet user or no none access but no info	
<b>INET7.9</b>	Problems with service	-2	Has home Internet access	-2,8
			Not mentioned	
		1	Mentioned	
		8	Not Internet user or no none access but no info	
<b>INET7.88</b>	Don't know reason for not using Internet	1	Don't know	
<b>INET7.freewifi</b>	Get free wifi	1	Don't know	
<b>INET7OTH</b>	Other reason for not having (home) Internet (please specify)	string		

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>INET7.oth#</b>	Other reason why not Internet at home (recode to numeric)	2	ALL THESE BUSINESS EVER SINCE THE RECESSION THEY WENT UP ON EVERYTHING. (W/E) EVERYBODY'S GREEDY. (W/E) EVERYBODY WANTS	
		3	ALWAYS ON THE GO. (W/E) NE	
		4	BECAUSE ITS NOT FREE	
		5	CENTURY LINK	
		6	COMPUTER ISN'T WORKING.	
		7	COMPUTER LITERATE NOT AT ALL	
		8	DO NOT TRUST IT.	
		9	DOES USE INTERNET.	
		10	DON'T CARE FOR IT. I AM OLDER AND JUST DON'T HAVE TO DO IT.	
		11	DON'T HAVE LONG DISTANCE.	
		12	DON'T HAVE ONE	
		13	DON'T HAVE TIME.	
		14	DON'T NEED TO USE IT	
		15	DON'T REALLY NEED TO	
		16	HAS HIS OWN TABLET AND CELLPHONE.	
		17	I AM TOO OLD, DON'T NEED TO.	
		18	I DO	
		19	I DON'T HAVE THE MONEY FOR IT.	
		20	I DON'T HAVE THE TIME.	
		21	I DON'T KNOW HOW TO USE THE COMPUTER.	
		22	I DON'T KNOW HOW TO USE THE INTERNET.	
		23	I DON'T SHOP ON THE INTERNET.	
		24	I DON'T WANT ONE.	
		25	I RENT PART OF THE HOUSE SO IT'S NOT MY DECISION TO HAVE IT.	
		26	I TRAVEL A LOT.	
		27	I WANTED TO GET VERIZON SERVICE BUT THIS AREA IS RESTRICTED BY COMCAST. I THINK THERE SHOULD BE NO RESTRICTION AT ALL, I	
		28	IT DAMAGES THE MIND OF THE YOUNG PEOPLE IF THEY WATCH IT MORE THAN FOUR HOURS. IT'S NOT RELIABLE, A HUNDRED PERCENT.	



		29	IT'S A TIME SUCK.	
		30	IT'S ADDICTIVE, EVERYONE SEEMS TO BE ABSORBED IN THE TECHNOLOGY. I NEVER MAKE EYE CONTACT WITH ANYONE BECAUSE THEY ARE A	
		31	JUST BECAUSE THE REST OF THE PEOPLE HAVE IT, DOESN'T MEAN I HAVE TO.	
		32	LIMITED INCOME	
		33	LIVING ON DISABILITY AND LIVING 695 DOLLARS A MONTH, MY LANDLINE TELEPHONE ASSISTANCE IS ONLY 11 DOLLARS A MONTH, I USE	
		34	MY CELL PHONE IS ENOUGH.	
		35	MY COMPUTER HAD A VIRUS AND DELETED ALL MY INFORMATION. IT HAD A BUG.	
		36	NO FASTER THEN SERVICE ON YOUR PHONE.	
		37	NO NEED	
		38	NO NEED AT THIS TIME	
		39	PHYSICAL TENSION OFF MY HANDS.	
		40	SECURITY PURPOSES	
		41	SOME PEOPLE STEAL.	
		42	THE DISTANCE FROM WHERE I LIVE FROM THE CENTRAL OFFICE CREATED TOO MUCH LOSS FOR SERVICE TO BE AVAILABLE. (W/E) BASICALL	
		43	THERE IS NO INTEREST IN THE INTERNET.	
		44	TOLD	
		45	TOO MUCH MONEY.	
		46	TOO MUCH PROFILING.	
		47	UNNECESSARY EXPENSE AND TIME CONSUMING.	
		48	WE LIKE TO READ AND TALK.	
<b>INET8.any</b>	Willing to pay any amount	-2	Have home Internet	
			No	-2
		1	Yes	
<b>INET8</b>	How much if anything would you be willing to spend	98	Ref	98,99
		99	DK	

## Computer use and literacy

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>r.use1</b>	Health or med info (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use2</b>	Job or job training (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use3</b>	Purchase products or services (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use4</b>	Attend online class, meeting or webinar (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use5</b>	Legal or consumer rights info (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use6</b>	Find local school info (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use7</b>	Make a donation to charity online (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use8</b>	Look for answers to computer problems (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use9</b>	Work from home (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use10</b>	Visited SPL (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>r.use11</b>	Visited SPS (incl non Internet users)	0	No/not Internet user	8
		1	Yes	
		8	No info	
<b>r.use12</b>	How often do you use email (incl non Internet users)	0	Don't have it/ don't use it/not Internet user	8
		1	Infrequently	
		2	Occasionally	
		3	Often	
		8	No info	
<b>r.use13</b>	How often do you use Facebook (incl non Internet users)	0	Don't have it/ don't use it/not Internet user	8
		1	Infrequently	
		2	Occasionally	
		3	Often	
		8	No info	
<b>r.use14</b>	How often do you use Twitter (incl non Internet users)	0	Don't have it/ don't use it/not Internet user	8
		1	Infrequently	
		2	Occasionally	
		3	Often	
		8	No info	
<b>r.use15</b>	How often do you watch TV over the Internet (incl non Internet users)	0	Don't have it/ don't use it/not Internet user	8
		1	Infrequently	
		2	Occasionally	
		3	Often	
		8	No info	
<b>r.lit1</b>	Searching the web (incl non Internet users)	0	Never done this task/not Internet user	8
		1	Not at all comfortable	
		5	Very comfortable	
		8	No info	
<b>r.lit2</b>	Sending and opening email (incl non Internet users)	0	Never done this task/not Internet user	8
		1	Not at all comfortable	
		5	Very comfortable	
		8	No info	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>r.lit3</b>	Adding an app to a smartphone or tablet (incl non mobile users)	0	Never done this task/not Internet user	8
		1	Not at all comfortable	
		5	Very comfortable	
		8	No info	
<b>numcompuse</b>	Number of uses selected (USE1 to USE15)			
<b>USE1</b>	Health or med info (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE2</b>	Job or job training (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE3</b>	Purchase products or services (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE4</b>	Attend online class, meeting or webinar (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE5</b>	Legal or consumer rights info (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>USE6</b>	Find local school info (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE7</b>	Make donation to charity online (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE8</b>	Look for answers to computer probs (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE9</b>	Work from home (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE10</b>	Visited SPL (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>USE11</b>	Visited SPS (excl non Internet users)	-2	Not asked, not Internet user	-2,8,9
		0	No	
		1	Yes	
		8	No info	
		9	REF	
<b>O.usesellgoods</b>	sells goods or services online	0	Not selected	
		1	Sell goods or services online	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>O.usepostvid</b>	Post a video on YouTube or elsewhere	0	Not selected	
		1	Post a video on YouTube or elsewhere on the web	
<b>O.usepodcast</b>	Download a podcast	0	Not selected	
		1	Download a podcast	
<b>O.usenone</b>	None of these uses	0	Not selected	
		1	None of these	
<b>O.otheruse</b>	Other (please specify)	string		
<b>use12</b>	How often do you use email (excl non Internet users)	0	Don't have it/ don't use it	-2,8,9
		1	Infrequently	
		2	Occasionally	
		3	Often	
		9	REF	
		-2	Not asked, not Internet user	
		8	No info	
<b>use13</b>	How often do you use Facebook (excl non Internet users)	0	Don't have it/ don't use it	-2,8,9
		1	Infrequently	
		2	Occasionally	
		3	Often	
		9	REF	
		-2	Not asked, not Internet user	
		8	No info	
<b>use14</b>	How often do you use Twitter (excl non Internet users)	0	Don't have it/ don't use it	-2,8,9
		1	Infrequently	
		2	Occasionally	
		3	Often	
		9	REF	
		-2	Not asked, not Internet user	
		8	No info	
<b>othersocnw</b>	Other social networking service (please specify)	string		

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>use15</b>	How often do you watch TV over the Internet	0	Don't have it/ don't use it	-2,8,9
		1	Infrequently	
		2	Occasionally	
		3	Often	
		9	REF	
		-2	Not asked, not Internet user	
		8	No info	
<b>LIT1</b>	Searching the web (excl non Internet users)	-2	Not asked, not Internet user	-2,9,-1,8
		0	Never done this task	
		1	Not at all comfortable	
		5	Very comfortable	
		9	REF	
		-1	Not Internet user	
<b>LIT2</b>	Sending and opening email (excl non Internet users)	-2	Not asked, not Internet user	-2,9,-1,8
		0	Never done this task	
		1	Not at all comfortable	
		5	Very comfortable	
		9	REF	
		-1	Not Internet user	
<b>LIT3</b>	Adding an app to smartphone or tablet (excl non mobile users)	-2	Not asked, not Internet user	-2,9,-1,8
		0	Never done this task	
		1	Not at all comfortable	
		5	Very comfortable	
		9	REF	
		-1	Not Internet user	
		8	No info	

## High speed Internet questions

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>numhsapps</b>	Number of HS apps identified			
<b>HS1</b>	Interested in things that could be done with super high speed Internet	-9	Not internet user	-9,8,9
		0	No	
		1	Yes	
		8	DK	
		9	No info	
<b>HS2.1</b>	Medical appointments	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>HS2.2</b>	Interactive classes or job training	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>HS2.3</b>	Working in a group	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>HS2.4</b>	Participating in community meetings	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>HS2.5</b>	Monitoring home	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>HS2.6</b>	Running programs from the Internet	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	



Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>HS2.7</b>	Backing up files	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>HS2.9</b>	None of these things	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>HS2.88</b>	Don't know what HS apps would be of interest	1	Don't know	
<b>HS2.other</b>	Other HS apps (please specify)	string		
<b>HS2.oth#</b>	Other HS apps (please specify) (recode to numeric)	2	ACCESS MEDICAL INFORMATION.	
		3	COMMUNITY MEETINGS SUCH AS COUNSELING.	
		4	DISTANCE LEARNING	
		5	EVERYTHING ABOVE, I DO ALL THOSE THINGS.	
		6	GETTING SERVICES AND INFORMATION. JUST LOOKING AT COMMUNITY ACTIVITIES.	
		7	INCREASING SPEED AND IMPROVING DESK TO CAPABILITIES. (W/E) NE	
		8	ONLINE GAMING	
		9	ONLINE MEETINGS FOR WORK.	
		10	ONLINE STREAMING	
		11	PORNOGRAPHY	
		12	PURCHASES AND LOOKING UP DESTINATIONS.	
		13	RELIABLE	
		14	RESEARCH, EMAIL	
		15	SHOPPING AND PAYING BILLS.	
		16	SPEED	
		17	STATUS INFORMATION, TRANSPORTATION	
		18	STREAMING MOVIES	
19	WATCHING VIDEOS			
20	WORKING FROM HOME AND ENTERTAINMENT.			
21	WORKING FROM HOME AND WATCHING MOVIES AND VIDEOS.			

Variable Name/ Question Name	Label	Value .	Label	Missing values
HS2.oth1	Looking up information and service	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	DK/REF	
HS2.oth2	Improving Internet performance	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	DK/REF	
HS2.oth3	Gaming and streaming video content	-1	Not Internet user or not interested, dk ref HS	-1,8
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	DK/REF	
HS3.1	Cost	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	
HS3.2	Security and privacy	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	
HS3.3	Importance of personal contact	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	
HS3.5	Would need extra equipment	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>HS3.4</b>	Current speed is good enough	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	
<b>HS3.6</b>	Difficult to use, need support	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	
<b>HS3.0</b>	No concern	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	
<b>HS3.other</b>	Other concern (please specify)	string		
<b>hsgoodenuf</b>	Internet is currently good enough/ fast enough	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	
<b>hsfastenuf</b>	Concern that it would actually be fast enough	-1	Not Internet user or not interested, dk ref HS	-1,8,9
		0	Not mentioned as "other"	
		1	Mentioned as "other"	
		8	No info	
		9	Ref	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>HS3.oth#</b>	Other concerns about HS service (please specify) (recode to numeric)	2	AVAILABILITY	
		3	BROAD SPACES	
		4	COMPUTER WOULD FREEZE OR GET A VIRUS.	
		5	CONCERNED THAT THE CITY WOULD BE HELD ACCOUNTABLE OR THAT PEOPLE WOULD BE USING IT FOR OTHER THINGS.	
		6	CONDUCTIVITY	
		7	CONSTANT CHANGES	
		8	COST	
		9	CUSTOMER SERVICE AND PREPARED.	
		10	DEPENDENT ON THE INTERNET. WHEN THE INTERNET CRASHES WOULD BE LOST.	
		11	DEPENDS ON HOW THE INTERNET WORKS FOR CERTAIN COMPUTERS.	
		12	DOCTOR APPOINTMENTS THINGS BEING OVERLOOKED.	
		13	DOESN'T INTEREST ME.	
		14	GETTING TRAINING ON IT AND IF I WOULD BE USING IT OFTEN.	
		15	HACKERS	
		16	HACKERS AND RELIABILITIES.	
		17	HAVING SOMEONE HELP SET IT UP AND TECHNICAL SUPPORT.	
		18	HAVING THE WEBSITES WORK PROPERLY IS THE MOST CRUCIAL ASPECT. (W/E) NE	
		19	HOW ARE THEY GOING TO DO THIS.	
		20	HOW HARD IT WOULD BE.	
		21	HOW MUCH SPAM WOULD COME THROUGH.	
		22	HOW WOULD IT BE BILLED.	
		23	I BELIEVE THAT THERE WOULD BE TOO MANY FREQUENCY IN THE AIR, LIKE CELL PHONE TOWERS DO. IT WOULD BE HARMFUL TO US.	
		24	I DON'T HAVE ANY CONCERNS	
		25	I HAVE HAD IDENTITY THEFT, WORRIED ABOUT HOW THEY GOT THE INFORMATION AND WHAT THEY ARE GOING TO DO WITH IT.	
		26	I MIGHT LOOK UP MEDICAL INFORMATION ON THE	

			INTERNET BUT NOT SCHEDULE AN APPOINTMENT.
	27		I WOULD BE CONCERNED ABOUT POTENTIAL SERVICE INTERRUPTIONS. (W/E) NE
	28		I WOULD BE OK WITH THE DOCTORS AND JOB TRAINING, I WOULD ALSO BE COMFORTABLE WITH COMMUNITY MEETINGS.
	29		I WOULD MAKE DECREASE REAL INTERACTIONS WITH REAL PEOPLE.
	30		I WOULDN'T DO THESE KINDS OF MEETINGS, I WOULD MEET THEM IN PERSON. I WOULD MEET OTHER PEOPLE IN PERSON.
	31		I'M OLD AND I DON'T LIKE CHANGES.
	32		IDENTITY THEFT AND SECURITY OF PERSONAL INFORMATION.
	33		IF THE INTERNET BRAKES DOWN TOO MANY, IF THE HIGH SPEED STOPS WORKING YOU STOP FUNCTIONING.
	34		IN PERSON
	35		INTERNET CONNECTION, IF THEY LOST THE CONNECTION. INCOMPATIBILITY IF TRYING TO DO A THING OR CLASS. IF SOMEONE ELSE DOES
	36		INTERNET IS WORKING PROPERLY.
	37		INTERRUPTED CONNECTION
	38		IT INTERFERES WITH YOUR RETIREMENT LIFESTYLE.
	39		IT WOULD BE THE UPLOAD. (W/E) NE
	40		IT WOULD DEPEND ON THE PROBLEM. FOR A DOCTOR, BETTER TO GO IN PERSON.
	41		JUST NO INTEREST IN IT AT MY AGE, 89 YEARS OLD.
	42		LACK OF ACCOUNTABILITY IN A COMMUNITY MEETING SESSION.
	43		LIABILITY, SECURITY
	44		LOSE ALL THE INFORMATION AND CAN'T GET ONLINE.
	45		MAJOR PROBLEM AND SHUT DOWN COMPLETELY.
	46		MAKE SURE THAT SPEED WAS FAST ENOUGH.
	47		MAKING SURE IT'S FAST ENOUGH.
	48		MEDICAL APPOINTMENT
	49		MY CONCERN WOULD BE THE CITY PAYING FOR SUCH INTERNET SERVICES.
	50		NEVER LEAVING MY HOUSE.
	51		NO INTEREST

		52	NOT ENOUGH PRIVACY
		53	NOT HAVING ANY GLITCHES OR PROBLEMS WITH IT. (W/E) NE
		54	OVERALL SPEED FROM OVER GROWTH.
		55	PEOPLE LOOSE THEIR COMMUNICATION SKILLS WHEN THEY START USING THE INTERNET.
		56	PEOPLE WHO COULD MESS UP YOUR INTERNET, SUCH AS VIRUSES. (W/E) NE
		57	PEOPLE WOULD WASTE ENDLESS LOOKING AT PORN AND NETFLIX.
		58	POLITICS
		59	PRIVACY
		60	RELIABILITY
		61	RELIABILITY AND SECURITY.
		62	RELIABILITY HAS TO BE ROBUST.
		63	RELIABILITY OF IT, LIKE THE SYSTEM GOING DOWN.
		64	RELIABILITY, AVAILABILITY AND CUSTOMER SERVICE.
		65	RELIABILITY, COST
		66	RELIABILITY, HACKERS.
		67	RELIABILITY, WHAT IF THE SERVICE BREAKS DOWN.
		68	RELIABLE
		69	SCAMMING
		70	SERVICE OUTAGES.
		71	SOME THINGS ARE BETTER FACE TO FACE.
		72	SPAM
		73	SPEED
		74	THAT IT WOULD BE CONTINUOUSLY UP AND RUNNING AND COMPETITIVE WITH OTHER PROVIDERS OR SAME COST RATIO.
		75	THE CONFIDENCE OF THE PEOPLE WHO RUN THE SERVER FOR THE CITY. (W/E) NE
		76	THE HUMAN FACTOR ON THE OTHER END. DOCTORS' AND DENTISTS' OFFICES ARE NOT SET UP TO DO BUSINESS THAT WAY NOR TO ANSWER I
		77	THE MAINTENANCE
		78	THE USE OF MULTIPLE DEVICES
		79	THERE ARE A LOT OF OCCASIONS, YOU ARE CUT OFF FROM PEOPLE AS IT IS.

		80	THERE'S A LACK OF COMMUNICATION OF HUMAN INTERACTING.	
		81	WANT IT FASTER.	
		82	WE WOULDN'T HAVE THAT MUCH NEED TO IT.	
		83	WHERE WOULD FILES BE STORED.	
		84	WOULD BE AFRAID OF LOSING CONNECTION.	
<b>HS3.oth1</b>	Become too dependent on Internet	-1	Not Internet user	-1,8,9
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
		9	Ref	
<b>HS3.oth2</b>	Concern unrelated to high speed service	-1	Not Internet user	-1,8,9
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
		9	Ref	
<b>HS3.oth3</b>	Concerns related to being a city service	-1	Not Internet user	-1,8,9
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
		9	Ref	
<b>HS3.oth4</b>	Accessibility and reliability	-1	Not Internet user	-1,8,9
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
		9	Ref	
<b>HS3.oth5</b>	Personal reasons, such as being too old	-1	Not Internet user	-1,8,9
		0	Not mentioned	
		1	Mentioned	
		8	DK/REF	
		9	Ref	

**Cable service question**

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>CABLE1</b>	Satisfaction with the customer service from cable company	1	Very dissatisfied	7,8,-9,0,9
		2	Dissatisfied	
		3	Satisfied	
		4	Very satisfied	
		7	NA	
		8	DK	
		-9	No or DK cable	
		0	Don't watch	
		9	No info/NA/DK	
<b>CABLE2</b>	Satisfaction with types and variety of programs and channels on cable	1	Very dissatisfied	7,8,-9,0,9
		2	Dissatisfied	
		3	Satisfied	
		4	Very satisfied	
		7	NA	
		8	DK	
		-9	No or DK cable	
		0	Don't watch	
		9	No info/NA/DK	
<b>CABLE3.1</b>	Cable TV went out - picture, sound, both	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	
<b>CABLE3.2</b>	Internet service too slow or went out	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	
<b>CABLE3.3</b>	Wait too long to reach company on phone	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	



Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CABLE3.4</b>	Billing problems	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	
<b>CABLE3.14</b>	Don't know about problems with cable company	1	Don't know	
<b>CABLE3OTH</b>	Other problem with cable service (please specify)	string		
<b>CABLE3.OTH#</b>	Other problem with cable service (recoded to numeric)	2	A CHANGE IN LINE UP, LOST OF CHANNELS THAT YOU USE TO HAVE THAT THEY NOW MAKE YOU PAY FOR.	
		3	A LOT OF CHANNELS THAT YOU ARE PAYING FOR BUT DON'T WATCH.	
		4	ABANDONED PRODUCTION	
		5	ALL OF THE ABOVE	
		6	AT SOME POINT OR ANOTHER.	
		7	BILLS ARE TOO HIGH.	
		8	CAN'T GO BEYOND CHANNEL 38. CUSTOMER HAS POOR FREQUENCY ACCORDING TO PROVIDER.	
		9	CAN'T PICK AND CHOOSE STATIONS.	
		10	CHANGE TO PORTS TO INTERNET AND WAITED A MONTH TO TELL YOU.	
		11	CHANNEL 74 USED TO HAVE A LIST OF PROGRAMS AND NOW I CAN'T FIND ANYTHING AT ALL AND TV GUIDE DOESN'T FILL THE GAP.	
		12	CHARGE TOO MUCH.	
		13	COMCAST PRICES ARE TOO HIGH.	
		14	COST	
		15	COST TOO MUCH	
		16	CUSTOMER SERVICE IS GREAT.	
		17	DIFFICULTY SETTING UP.	
		18	DISSATISFIED WITH BUNDLING.	
19	DON'T LIKE BILLING STRUCTURE, WOULD LIKE TO PICK OWN PACKAGE.			
20	EQUIPMENT IS NOT ADORABLE AS IT USED TO BE.			
21	EXPENSE			

		22	EXTREME COST
		23	FALSE ADVERTISING HAS HAPPENED. POORLY EXPLAINING THINGS TO CONSUMER. (W/E) NE
		24	FORCE YOU TO TAKE A LOT OF CHANNELS YOU DON'T WANT, AND CHARGE YOU TOO MUCH FOR TOO LITTLE CHANNELS.
		25	FRUSTRATION WITH THE CUSTOMER SERVICE.
		26	GENERALLY ANNOYING AND BEING RESPONSIVE. I FIND THEM FRUSTRATING TO DEAL WITH. THEIR PRICING STRUCTURE IS NOT EQUITABLE.
		27	GOES OUT ONCE IN A WHILE.
		28	HIGH FEES, VERY COSTLY TO WHAT WE GET COMPARED TO OTHER CITIES WE HAVE BEEN IN.
		29	HIGH SPEED WOULD DROP OFF. HAPPY NOW WITH SERVICE SWITCH. NEED TO UPGRADE BUILDING.
		30	HOW IT TURNS INTO A CHECKER BOARD. (W/E) NE
		31	I DON'T KNOW
		32	I HAVE A REMOTE I CAN'T GET REPLACED. THEY TELL ME IT'S 5 MINUTES AWAY AND I DON'T DRIVE. I TAKE THE BUS AND IT'S VERY I
		33	I WENT TO THE STORE AND THE LINE WAS AMAZING, IN WAS ABOUT TWENTY MINUTES.
		34	I WISH THERE WERE MORE WAYS TO BLOCK CHANNELS THAT APPEAR IN MY GUIDE LIKE SPORTS AND REALITY SHOWS. (W/E) THERE IS NO O
		35	I'M TIRED OF THEM UPPING THE PRICE AND NOT LETTING US KNOW.
		36	I'VE HAD CABLE FOR THREE YEARS AND IT STILL DOESN'T WORK RIGHT AND THE BILL KEEPS GOING UP.
		37	INABILITY TO BUY SPECIFIC CHANNELS.
		38	INEFFECTIVE EQUIPMENT
		39	INSTANT CHAT ON THE WEBSITE TOOK WAY TOO LONG.
		40	IT COSTS TOO MUCH.
		41	IT'S EXPENSIVE.
		42	IT'S GONE OUT ONCE IN AWHILE, NOT MUCH OF A PROBLEM, RELIABILITY, SUITABLE FOR LIFE SUPPORT CHANNELS AND LESS RELIABLE.
		43	IT'S OVER PRICED.
		44	IT'S TOO EXPENSIVE I CAN'T AFFORD IT. EVERYTHING IS FINE, I JUST CAN'T AFFORD IT.

	45	IT'S TOO EXPENSIVE.
	46	JUST THE SWITCH OVER WHEN EVERYTHING WENT DIGITAL.
	47	LOSE SERVICE WHEN THEY HAVE A BROADCAST GO OFF AND I HAD TO HAVE THEM RESET IT ALL THE TIME.
	48	MISS INFORMATION FROM THE TEXT ON THE PHONE.
	49	MISSED SERVICE CALLS.
	50	MY PHONE KEEPS GOING OUT, MY CABLE KEEPS GOING OUT.
	51	NEEDED TECHNICAL SUPPORT, BUT COULDN'T GET IT UNLESS I PAID A LOT MORE MONEY.
	52	NO NOTIFICATION WHEN THEY HAVE NETWORK UPGRADES OR MAINTENANCE WORK.
	53	NONE
	54	ONCE A YEAR OR YEAR AND A HALF THE INTERNET GOES OUT TO WHERE THEY HAVE TO SEND SOMEONE OUT.
	55	OUR SERVICE HAS SLOWED DOWN FOR NO REASON, AND MY WIFE CALLED AND SHE TALKED TO SOMEONE IN THE PHILIPPINES. WE WANTED TO
	56	POOR CUSTOMER SERVICE.
	57	PRICE COST
	58	PRICE IS VERY HIGH.
	59	PRICE JUMPS ONCE A YEAR.
	60	PRICE SEEMS TO GO UP.
	61	PRICING, PAY SO MUCH FOR NOT ENOUGH OFFERS AND MAKES YOU DO BUNDLES.
	62	RAISE PRICE WITHOUT TELLING ME.
	63	RAISING YOUR BILL 3 DOLLARS EVERY 6 MONTHS.
	64	RECEPTION WITH DIGITAL SIGNAL DUE TO BUILDING.
	65	SCHEDULE WORK AT SHOW UP LATE.
	66	SCREEN GETS JUMBLY ESPECIALLY WHEN YOU RECORD SHOWS AND WATCH THEM.
	67	SLOW AT DIAGNOSING THE PROBLEM. (W/E) NE
	68	SLOW INTERNET, PAYING FOR CHANNELS YOU WOULDN'T WANT TO PAY FOR.
	69	SOMEONE COMES OUT AND REFUSED TO FIX THINGS THEY WERE SUPPOSE TO FIX.
	70	SOMETIMES IT TAKES SOMEONE OUT HERE FOR AN APPOINTMENT.

	71	TECHNOLOGY DOESN'T WORK THAT GOOD.
	72	THE BUNDLING IS TOO EXPENSIVE.
	73	THE COMPLICATED INTERACTION BETWEEN PHONES, APPLE TV, TV AND COMPUTER. YOU KNOW SORT OF INTEGRATING MULTIPLE DEVICES WIT
	74	THE COST
	75	THE COST, IT'S A MONOPOLY AND I DON'T REALLY HAVE A CHOICE OF CABLE PROVIDERS.
	76	THE COST.
	77	THE DIGITAL CHANNEL TAKES AWHILE TO POP UP, TOO MANY CHANNELS AND IT'S HARD TO REMEMBER WHAT CHANNELS I LIKE.
	78	THE PRICE FOR EXPAND AND BASIC CABLE FOR COMCAST.
	79	THE PRICE IS SLOWLY INCHING UP MORE AND MORE.
	80	THE PRICE IS TOO HIGH.
	81	THE PRICE OF MY CABLE HAS GONE UP.
	82	THERE IS AN ISSUE THAT CERTAIN CHANNELS WOULD GO OUT AND THEY CAN'T SEEM TO GET IT RIGHT. NEED COMPETITION. (W/E) NE
	83	THERE'S ONE CHANNEL WE WANT TO WATCH BUT WE HAVE TO PAY FOR ALL THE OTHER ONES. I WISH AS A CONSUMER WE COULD JUST PICK
	84	THEY ARE CHARGING ME TOO MUCH FOR THE SERVICES I AM RECEIVING. (W/E) I DON'T LIKE THAT EVERY 6 MONTHS I HAVE TO THREATEN
	85	THEY DON'T RESOLVE ANYTHING, BECAUSE LACK OF EFFICIENCY.
	86	THEY JUST CHARGE TOO MUCH.
	87	TOO EXPENSIVE
	88	TOO EXPENSIVE.
	89	TOO MANY DIFFERENT GROUPS TO TALK TO OR UNDERSTAND AND EXPLAIN THINGS AT MY LEVEL TECHNOLOGY COST AND SERVICE KNOWLEDGE.
	90	TRYING TO GET SERVICE CHANGED RIGHT NOW. HAVE DONE PHONE CALLS, EMAIL ONLINE AND THEY SAY THEY ARE GOING TO COME THROUGH
	91	TRYING TO GET THROUGH TO CUSTOMER SERVICE. BEING PUT ON HOLD FOR LONG PERIODS OF TIMES.
	92	VARIETY CHANNELS, PEOPLE SHOULD BE ABLE TO

			CHOOSE THEIR CHANNELS. (W/E) NE	
		93	VERY BAD RECEPTION AND GETTING THEM TO GET SOMETHING DONE.	
		94	VERY DIFFICULT TO GET EQUIPMENT REPAIRED FOR THE INTERNET. (W/E) SUCH AS MODEM AND CABLE BOX NEEDING REPLACED. (W/E) NE	
		95	WANTED TO REBOOT AND THEN TRIED TO SELL ME SOMETHING. WANTED ME TO UPGRADE, HAD ERROR MESSAGES.	
		96	WAY OVER CHARGED FOR WHAT YOU GET.	
		97	WE KEEP WANTING TO UPGRADE SERVICE AND WE HAVE TO KEEP ADDING BOXES AND CALL THEM BACK AND GIVE THEM NUMBER TO MY BOX AN	
		98	WE'VE HAD A 10 YEARS PROBLEM WITH SIGNAL STRENGTH.	
		99	WHEN I DO GET IN TOUCH WITH A CUSTOMER SERVICE PERSON THEY'RE USUALLY HORRIBLE AT GETTING MY PROBLEM FIXED. LACK OF COMP	
		100	YOU CAN'T USE A REGULAR RECORDER.	
		101	YOU HAVE TO BUNDLE, SO YOU'RE FORCED TO GET A WHOLE BUNCH OF THINGS YOU DON'T REALLY NEED.	
<b>CABLE3.OTH1</b>	Have to pay for unwanted channels	-1	No cable	-1
		1	Yes	
<b>CABLE3.OTH2</b>	Rates for cable service	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	
<b>CABLE3.OTH3</b>	Not notified to changes in service or price	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	
<b>CABLE3.OTH4</b>	Problem with installation or other service call	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CABLE3.OTH5</b>	Problems with customer service or tech support	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	
<b>CABLE3.0</b>	No problems with cable service	-1	No cable	-1,8
		0	No	
		1	Yes	
		8	DK/REF	
<b>CABLE4</b>	Rates paid for cable service are...	-9	No or DK cable	-9,7,8,-1,9
		1	A bargain	
		2	Priced about right	
		3	Somewhat too expensive	
		4	Very much too expensive	
		7	NA	
		8	DK	
		-1	No cable service	
9	No info/NA/DK			
<b>CABLE5</b>	Types of television shows wanted (please specify)	string		
<b>CAB.quote</b>	quotable comment about cable programming	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.local</b>	Local events and stories, government	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.educ</b>	Educational	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.arts</b>	Arts and culture	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.env</b>	Environment, nature	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.diverse</b>	Diverse ethnic and language programs, international	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.fam</b>	Family/children's programming	0	Not mentioned or selected	
		1	Mentioned or selected	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CAB.news</b>	News services, international news	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.cn</b>	Programs from Canada	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.none</b>	None	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.dk</b>	DK	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.na</b>	Don't watch TV/NA	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.movies</b>	More movies (specific genre)	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.noads</b>	Fewer commercials	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.sci</b>	Popular science, science	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.travel</b>	Travel	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.lifestyle</b>	Lifestyle (home, garden, health, cooking, garden, decorating, yoga)	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.doc</b>	Documentary	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.sports</b>	Sports	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.hx</b>	History	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.specific</b>	Specific programs or channels	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.relig</b>	Religious	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.pbs</b>	PBS-like	0	Not mentioned or selected	
		1	Mentioned or selected	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CAB.comedy</b>	Comedy, sitcom	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CAB.drama</b>	Drama, action	0	Not mentioned or selected	
		1	Mentioned or selected	
<b>CABLE6</b>	Aware of Cable Office	-1	No cable service	-1,8
		0	No	
		1	Yes	
		8	DK	
<b>CABLE7</b>	Aware of basic cable price	-1	No cable service	-1,8
		0	No	
		1	Yes	
		8	DK	
<b>CABLE8</b>	What one thing would improve your cable TV service	-1	No cable	-1,8,9
		0	Nothing at all	
		1	Price	
		2	Program choices	
		3	Customer service	
		4	Other	
		5	Choice - provider, programs, services	
		6	Reliability	
		7	Equipment issue	
8	DK			
9	No info			
<b>CABLE8OTH</b>	Other thing that would improve cable TV service (please specify)	String		
<b>CABLE8.oth#</b>	Other thing that would improve cable TV service (please specify) (recoded to numeric)	2	A PACKAGE THAT WOULD LET YOU DO PHONE AND INTERNET WITHOUT ALSO PAYING FOR CABLE TV.	
		3	BETTER RELIABILITY.	
		4	CHOOSING THE CHANNELS I WANT.	
		5	COMPATIBILITY WITH THIRD PARTY PRODUCTS TIVO.	
		6	CONNECTIVITY AND SPEED.	
		7	EQUIPMENT CHOICES.	
8	FUNCTIONALITY OF THE CABLE BOX HDMI NOT RELIABLE, ETC.			



		9	GET RID OF COMCAST.
		10	GET RID OF THE ADD ON BOXES.
		11	GETTING RID OF THOSE BLACK BOXES THAT WAY WE CAN WATCH T.V. LIKE WE USED TO.
		12	GETTING THE INTERNAL BUILDING EQUIPMENT UPGRADED.
		13	HAVING TO PAY FOR PROGRAM.
		14	I AM HARD OF HEARING, THE VOICES OF THE ACTORS GO DOWN SO I CAN'T HEAR WHAT THEY ARE SAYING AND I DON'T KNOW IF THEY CAN
		15	I DON'T CARE THAT MUCH ABOUT CABLE TV.
		16	INTEGRATION OF DIFFERENT DEVICES. HOW TO GET SHOWS ON APPLE TV TO ACTUALLY WORK ON THE TV.
		17	KNOWING WHAT'S ON THE STATIONS.
		18	LETTING ME PICK FROM A MENU OF ITEMS AND STILL MAINTAIN A LOWER COST WITHOUT HAVING TO BUNDLE. WE BASICALLY LIVE IN A MO
		19	MAYBE THE OPPORTUNITY TO CHANGE YOUR PACKAGE.
		20	MORE ON DEMAND.
		21	MY CHANNELS FOR LESS MONEY, CAN I JUST PAY FOR SPECIFIC CONTENT. (W/E) NE
		22	NO CABLE
		23	OTHER CHOICES THAT COULD PROVIDE SAME SERVICES THAT COMCAST PROVIDE.
		24	PERFORMANCE AND HIGH DEFINITION.
		25	QUALITY, SPEED AND NOT GOING DOWN.
		26	RELIABILITY
		27	SERVICE. GOOD STRONG SIGNAL WITH CONTENT
		28	SPEED FOR INTERNET
		29	TECHNOLOGICAL ADVANCES AND ABILITY TO MANIPULATE THE CHANNELS AND BE ABLE TO SEARCH, ALMOST LIKE THE INTERNET.
		30	TECHNOLOGY USED FOR MY CABLE BOX.
		31	THE RELIABILITY OF IT.
		32	WHEN YOU LOOK AT YOUR TV YOU SEE CHANNEL 5 OR CHANNEL 105. SOMETIMES IT'S HD. SOMETIMES NOT SAME THE PROGRAM. HAVE TO GE

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CABLE9</b>	How likely to drop cable TV in next 5 years	1	Very unlikely	-1,8,9
		2	Somewhat unlikely	
		3	Somewhat likely	
		4	Very likely	
		8	DK	
		-1	No cable service	
		9	No info	
<b>CNOT1</b>	Drop cable in the past few years	-1	Has cable or DK cable'	-1,8,9
		0	No	
		1	Yes	
		8	No info	
		9	Ref	
<b>CNOT2.other1</b>	Other reason don't have/ probably drop cable (please specify)	String		
<b>CNOT2.other2</b>	Other (please specify)	String		
<b>CNOT2.1</b>	Cost/ can't afford	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.2</b>	Get video content over the Internet	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.3</b>	Get free TV over the air	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CNOT2.4</b>	Get satellite	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.5</b>	Can't get cable service	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.6</b>	Service problems	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.7</b>	Did not like programming	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.8</b>	Don't want cable, do/did not like it	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CNOT2.9</b>	Don't need cable (anymore)	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.10</b>	Objectionable programming including for children	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.11</b>	Choices too confusing	-9	DK/REF	-9,-2,-1,8
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
		8	No info	
<b>CNOT2.88</b>	Don't know reason for not having cable	1	Don't know	1
<b>CNOT2.12</b>	Other reason	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
<b>CNOT2.oth1</b>	Problem with customer service	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CNOT2.oth2</b>	Waste of time/ brain	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
<b>CNOT2.oth3</b>	Did not like choices of bundles	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
<b>CNOT2.oth4</b>	Unreliability	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
<b>CNOT2.oth5</b>	Equipment problem	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
<b>CNOT2.oth6</b>	Use a different vendor	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
<b>CNOT2.oth7</b>	Don't use it/ don't watch TV	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CNOT2.oth8</b>	Don't like the commercials	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	
<b>CNOT2.any</b>	Any reason given for not having/ or being likely to drop Cable TV	-9	DK/REF	-9,-2,-1
		-2	Not likely to drop	
		-1	Has cable, DK/REF likely to drop	
		0	Not mentioned	
		1	Mentioned	

#### Community involvement and communication questions

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CB1</b>	Participate in a community group	0	No	8
		1	Yes	
		8	No info	
<b>O.cb1print</b>	Print newsletter or other mail	0	Not mentioned	
		1	Print newsletter or other mail	
<b>O.cb1meeting</b>	Public meetings	0	Not mentioned	
		1	Public meetings	
<b>O.cb1phone</b>	Telephone	0	Not mentioned	
		1	Telephone	
<b>O.cb1email</b>	Email	0	Not mentioned	
		1	Email	
<b>O.cb1fb</b>	Facebook	0	Not mentioned	
		1	Facebook	
<b>O.cb1twitter</b>	Twitter	0	Not mentioned	
		1	Twitter	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>O.cb1website</b>	Website	0	Not mentioned	
		1	Website	
<b>O.cb1text</b>	Text	0	Not mentioned	
		1	Text	
<b>O.cb1rss</b>	Subscribe to RSS	0	Not mentioned	
		1	Subscribe to RSS	
<b>O.cb1calendar</b>	Subscribe to online calendar	0	Not mentioned	
		1	Subscribe to online calendar	
<b>O.cb1blog</b>	Neighborhood blog	0	Not mentioned	
		1	Neighborhood blog	
<b>O.cb1dk</b>	Don't know	0	Not mentioned	
		1	Don't know	
<b>O.cb1oth</b>	Other way of giving opinion to community group (please specify)	string		
<b>CIVIC1.1</b>	GIVE opinion In a meeting	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.2</b>	GIVE opinion By phone	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.3</b>	GIVE opinion Electronically	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.4</b>	GIVE opinion Email	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.5</b>	GIVE opinion Facebook	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.6</b>	GIVE opinion Twitter	0	Not mentioned	8
		1	Mentioned	
		8	No info	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CIVIC1.7</b>	GIVE opinion Text	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.8</b>	GIVE opinion Blog	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.9</b>	GIVE opinion Web survey	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.10</b>	GIVE opinion Letter	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.11</b>	Don't want to	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.12</b>	Other way to give an opinion	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC1.anyelec</b>	Any electronic method	0	Not mentioned	8
		1	Mentioned	
<b>CIVIC1.other</b>	Other way to give an opinion (please specify)	String		



Variable Name/ Question Name	Label	Value .	Label	Missing values
CIVIC1.oth#	Other way to give an opinion (recoded to numeric)	2	BY INTERNET	
		3	BY MAIL	
		4	BY TELEPHONE	
		5	BY VOTING	
		6	DEPENDING ON WHAT THE SITUATION IS.	
		7	FACE THE PERSON.	
		8	FACE TO FACE	
		9	I DON'T HAVE A PREFERENCE.	
		10	I WOULDN'T DO ONE OF THEM.	
		11	IF IT'S NOT IMPORTANT FINE BUT IF IT'S IMPORTANT I RATHER TALK DIRECTLY.	
		12	IN A REUNION	
		13	IN PERSON	
		14	IN PERSON BUT ALL THE WAYS.	
		15	IN PERSON FACE TO FACE.	
		16	IN PERSON OR SKYPE	
		17	IN PERSON, DEPENDS ON THE SITUATION.	
		18	IN PUBLIC	
		19	IN WRITING	
		20	INTERNET	
		21	INTERNET GROUP	
		22	IT DEPENDS ON THE SITUATION IN SOME SITUATION I WOULD PREFER BY MEETING, IN SOME BY EMAIL.	
		23	JUST CALL CITY COUNCIL.	
		24	LETTERS	
		25	MAIL	
		26	MAKE UP, TWITTER	
		27	NO PREFERENCE	
		28	NOT APPLICABLE	
		29	ON THE INTERNET, ALSO MIGHT GO TO MEETINGS.	
		30	PERSONALLY	
		31	SKYPE FACE CHAT MEETING	
		32	THROUGH LETTER	
		33	VIDEO CONFERENCE	

		34	VOTE	
		35	VOTING	
		36	WEBINAR	
		37	WHAT EVER IS APPROPRIATE TO THE MESSAGE AND TIMING.	
		38	WOULD TELL FRIEND AND GIVE A SURVEY.	
<b>CIVIC1.oth1</b>	GIVE opinion By voting	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC1.oth2</b>	GIVE opinion It depends	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC1.oth3</b>	GIVE opinion In person	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC1.oth4</b>	GIVE opinion No preference	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC1.na</b>	GIVE opinion Not applicable	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC2</b>	Preferred electronic option for giving an opinion	0	No electronic pref given	88,99
		1	Email	
		2	Facebook	
		3	Twitter	
		4	Text	
		5	Blog comment	
		6	Web survey	
		7	Other	
		9	None	
		88	DK	
		99	Ref	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CIVIC2.1</b>	Email	0	Not mentioned	7,8,9
		1	Mentioned	
		7	No info	
		8	Did not choose electronic method	
		9	No info	
<b>CIVIC2.2</b>	Facebook	0	Not mentioned	7,8,9
		1	Mentioned	
		7	No info	
		8	Did not choose electronic method	
		9	No info	
<b>CIVIC2.3</b>	Twitter	0	Not mentioned	7,8,9
		1	Mentioned	
		7	No info	
		8	Did not choose electronic method	
		9	No info	
<b>CIVIC2.4</b>	Text	0	Not mentioned	7,8,9
		1	Mentioned	
		7	No info	
		8	Did not choose electronic method	
		9	No info	
<b>CIVIC2.5</b>	Blog comment	0	Not mentioned	7,8,9
		1	Mentioned	
		7	No info	
		8	Did not choose electronic method	
		9	No info	
<b>CIVIC2.6</b>	Web survey	0	Not mentioned	7,8,9
		1	Mentioned	
		7	No info	
		8	Did not choose electronic method	
		9	No info	
<b>CIVIC2.7</b>	Other	0	Not mentioned	
		1	Other	
<b>CIVIC2.88</b>	Don't know	1	Don't know	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CIVIC2.other</b>	Other (please specify)	String		
<b>CIVIC2.oth#</b>	Other preferred electronic way of giving opinion (recoded to numeric)	2	BY MEETING	
		3	COMPUTER INTERNET	
		4	EXCEL	
		5	MEETING IF THERE WAS ONE AND I CAN WALK.	
		6	ONLINE MEETINGS	
		7	PHONE	
		8	SNAIL MAIL	
		9	SOCIAL MEDIA	
		10	SURVEY MONKEY	
		11	TELEPHONE	
		12	VIDEO CONFERENCE	
		13	WHICHEVER IS APPLICABLE.	
<b>numciv3</b>	Number of ways mentioned/selected to GET info			
<b>CIVIC3.1</b>	GET info Email	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC3.2</b>	GET info Facebook	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC3.3</b>	GET info Twitter	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC3.4</b>	GET info Text	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC3.5</b>	GET info Blog	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC3.6</b>	GET info Website	0	Not mentioned	8
		1	Mentioned	
		8	No info	

Variable Name/ Question Name	Label	Value .	Label	Missing values
CIVIC3.7	GET info Calendar	0	Not mentioned	8
		1	Mentioned	
		8	No info	
CIVIC3.8	GET info Letter	0	Not mentioned	8
		1	Mentioned	
		8	No info	
CIVIC3.9	GET info Phone	0	Not mentioned	8
		1	Mentioned	
		8	No info	
CIVIC3.0	GET info Don't want	0	Not mentioned	8
		1	Mentioned	
		8	No info	
CIVIC3.other	Other way to get info from City or community group (please specify)	String		
CIVIC3.oth#	Other way to get info from City or community group (recoded to numeric)	2	A LETTER, LIKE DOCUMENTS TO SAVE THEM.	
		3	ABILITY TO DO A CHAT.	
		4	BY MAIL	
		5	BY PHONE	
		6	CUSTOMER SERVICE BUREAU	
		7	DEPENDS ON THE ISSUE.	
		8	ELECTRONIC	
		9	ELECTRONIC IS FASTER.	
		10	ELECTRONICALLY	
		11	EVERYTHING THAT WAS SAID. (W/E) NE	
		12	FLYER	
		13	FLYERS	
		14	GOING TO PUBLIC MEETINGS	
		15	GOOGLE	
		16	GOOGLE, RSS FEED, ELECTRONIC NEWS LETTER	
		17	I GO ONLINE.	
		18	I JUST GO ONLINE.	
19	I PREFER PEOPLE COME OUT AND TALK TO US, WE HAVE MAYORS AND CALL UP NEIGHBOR MEETINGS.			
20	I USE RSS FEED WHICH CAN PUT THROUGH ALL THE			

Variable Name/ Question Name	Label	Value .	Label	Missing values
			BLOGS I CAN FOLLOW.	
		21	I WOULD GO TO THEIR WEBSITE.	
		22	I'D PREFER ELECTRONICALLY.	
		23	IN A MEETING.	
		24	IN PERSON	
		25	IN PERSON, MEETING	
		26	INTERNET	
		27	LETTER	
		28	LIBRARY	
		29	LIVE CHAT	
		30	LIVE CHAT ON INTERNET.	
		31	LIVE CHAT OVER THE INTERNET.	
		32	LIVE ONLINE CHAT	
		33	LOOK UP THE INFORMATION. (W/E) NE	
		34	MAIL	
		35	MASS MAILING	
		36	MEDIA RADIO AND T.V.	
		37	MEETING	
		38	MESSAGE BOARD	
		39	NEWS, LOCAL PAPER ONLINE	
		40	NEWSLETTER	
		41	NEWSPAPER	
		42	NONE OF THE ABOVE	
		43	NONE OF THOSE.	
		44	OLD FASHIONED MAIL. CITY SENDS POST CARDS SO IF I WANT MORE INFORMATION, LIKE IF THERE'S A MEETING GOING ON. I STILL LIK	
		45	ON A LIST TO BE CONTACTED BY SCHOOLS AND WATER DISTRICTS, AN EMAIL LIST.	
		46	ON TELEVISION	
		47	PERSONAL CONTACT	
		48	PHONE	
		49	PHONE APP	
		50	POSTER ON TELEPHONE POLLS, NEWSPAPER, BY WEBSITE	

Variable Name/ Question Name	Label	Value .	Label	Missing values
		51	PRETTY MUCH DON'T CALL ME, I'LL CALL YOU.	
		52	PUBLISHED (W/E) NE	
		53	RADIO	
		54	RADIO OR TV	
		55	REGULAR MAIL	
		56	RSS READER	
		57	SOCIAL MEDIA	
		58	SPEAK TO A REAL HUMAN BEING.	
		59	TECHNICAL MAGAZINE	
		60	THE CITY PAGE	
		61	THE INTERNET	
		62	THE NEWSPAPER	
		63	THROUGH PERSONAL FRIENDS.	
		64	TV IS THE BEST WAY TO GET INFORMATION FROM THE CITY.	
		65	VIDEO BLOG	
		66	VIDEO LIKE IN A MEETING.	
		67	VOICE MAIL	
		68	WEB SURVEY	
		69	WEBINAR	
		70	WEBINAR CASTLE MEETINGS ONLINE	
		71	WEBSITE	
		72	WEBSITES	
		73	WORD OF MOUTH	
		74	WOULD GO TO THE OFFICE OF THE PERSON WHO I NEEDED THE INFORMATION FROM.	
		75	WOULD LIKE TO SPEAK TO A PERSON IN PERSON.	
		76	WOULD PREFER TO GO DOWN THERE.	
		77	WOULD USE THE INTERNET.	
<b>CIVIC3.oth1</b>	GET info Live chat	0	Not mentioned	
		1	Mentioned	
		8	DK/REF	8

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CIVIC3.oth2</b>	GET info Electronically, generally	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth3</b>	GET info In a meeting	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth4</b>	GET info Flyer or newsletter	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth5</b>	GET info In person	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth6</b>	GET info Some other way	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth7</b>	GET info Radio or TV	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth8</b>	GET info Newspaper	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth9</b>	GET info An app	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>CIVIC3.oth10</b>	GET info Word of mouth	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
<b>numciv4</b>	Number of ways mentioned/ selected to GET URGENT info			
<b>CIVIC4.1</b>	URGENT: Email	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	



Variable Name/ Question Name	Label	Value .	Label	Missing values
CIVIC4.2	URGENT:Text	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
CIVIC4.3	URGENT:Facebook	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
CIVIC4.4	URGENT:Telephone	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
CIVIC4.5	URGENT:Twitter	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
CIVIC4.6	URGENT:Blog	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
CIVIC4.7	URGENT:Some other way such as mail	0	Not mentioned	8
		1	Mentioned	
		8	DK/REF	
CIVIC4.0	Other way to get URGENT ALERTS	0	Not mentioned	
		1	Mentioned	
CIVIC4.1_2_4	URGENT: text, email or phone	0	Not mentioned	
		1	Mentioned	
CIVIC4.1_4	URGENT: email or phone	0	Not mentioned	
		1	Mentioned	
CIVIC4.2_4	URGENT: text or phone	0	Not mentioned	
		1	Mentioned	
CIVIC4.1_2	URGENT: text or email	0	Not mentioned	
		1	Mentioned	
CIVIC4.person	URGENT: in person, word of mouth	0	Not mentioned	
		1	Mentioned	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>CIVIC4.oth</b>	Other way to get URGENT ALERTS (please specify)	String		
<b>CIVIC4.oth#</b>	Other way to get URGENT ALERTS (please specify) (recoded to numeric)	2	A VERBAL CALL.	
		3	anyway you can get it to me	
		4	AUTOMATED PHONE CALLS	
		5	BY MAIL	
		6	CABLE	
		7	CALL ON THE PHONE	
		8	CALL THE POLICE	
		9	CELL PHONE	
		10	CELL PHONE WIRELESS	
		11	DEPENDENT ON COMPUTERS	
		12	DOOR TO DOOR	
		13	ELECTRONICS	
		14	EMAILS	
		15	EMERGENCY TV CHANNEL	
		16	FAMILY MEMBER	
		17	FROM MY RETIREMENT FACILITY MAILBOX.	
		18	I HAVE A FIREMAN LIVING NEXT DOOR, I HAVE HIS NUMBER.	
		19	INSTANT MESSAGING	
		20	INTERNET	
		21	JUST SOME ALERTS.	
		22	KNOCK ON THE DOOR TO DOOR.	
		23	LOCAL NEWS AND THE ICE CREAM TRUCKS	
		24	MAIL	
		25	NEWS OR TV	
		26	NEWS, MEDIA	
		27	NON ELECTRONICALLY	
		28	ON 911	
		29	ON SITE	
		30	ON TELEVISION	
		31	ON TV	
		32	OVER THE TELEVISION NEWS STATION.	

	33	OVER THE WEB.
	34	PERSON TO PERSON
	35	PERSONAL EXPERIENCE
	36	PHONE CALL
	37	PHONE CALLS
	38	PRINT
	39	RADIO
	40	RADIO AND TV STATIONS AND ELECTRONICALLY.
	41	RADIO ANNOUNCEMENTS
	42	RADIO MESSAGE
	43	RADIO OR T.V.
	44	RADIO OR TELEVISION
	45	RADIO OR TV
	46	RADIO OR TV IF I'M HOME.
	47	RADIO, TV, COMPUTER
	48	REGULAR MAIL
	49	SHORT WAVE RADIO
	50	SIREN
	51	SMART PHONE APP
	52	SMS
	53	T.V.
	54	TELEPHONE
	55	TELEPHONE CALL
	56	TELEPHONE, LANDLINE
	57	TELEVISION
	58	TELEVISION, (W/E) RADIO (TEXT) (W/E) READER BOARDS ON THE FREEWAY (W/E) NE
	59	TELEVISION, RADIO, OR TELEPHONE.
	60	THE NEWS
	61	THE WEB
	62	THEIR WEBSITE
	63	THROUGH SNAIL MAIL.
	64	TO THE BUILDING IS IN FRONT OF OUR OFFICE.
	65	TV
	66	TV ALERTS
	67	TV AND RADIO

		68	TV OR RADIO	
		69	TV SET	
		70	TV, RADIO	
		71	TV, WEBSITE	
		72	WEB	
		73	WEBSITE	
		74	WIND UP RADIO	
<b>CIVIC4.oth1</b>	Unspecified electronic	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC4.oth2</b>	In person/ door-to-door	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC4.oth3</b>	Word of mouth friends or relatives	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC4.oth4</b>	Instant message	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC4.oth5</b>	Radio or TV	0	Not mentioned	8
		1	Mentioned	
		8	No info	
<b>CIVIC4.oth6</b>	An app	0	Not mentioned	8
		1	Mentioned	
		8	No info	

#### Seattle.gov and Seattle Channel questions

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>WEB1.any</b>	Dichotomy Visit Seattle.gov	0	No	
		1	Yes	
<b>WEB1.freq</b>	How often visit City's website	1	Once a month or less	
		2	203 times a month	
		3	At least once a week	

<b>WEB2</b>	Prefer one app or separate apps for City services	-1	No smartphone or tablet	-1,8
		1	One app	
		2	Separate apps	
		3	Doesn't matter/ no pref	
		4	Don't know what an app is	
		5	Something else	
		8	No Info	
<b>WEB2.other</b>	Some other solution for app (please specify)	String		
<b>WEB2.oth#</b>	Some other solution for app (please specify) (recoded to numeric)	2	A good mobile site.	
		3	And make sure you have one for Windows Phone.	
		4	App features should be grouped into one app if they make sense, but don't add features or information that does not make	
		5	app seems unnecessary - make a website optimised for mobile instead	
		6	apps, schmapps... my phone is only a phone.	
		7	As a UX practitioner I can tell you that apps are designed to be uni-taskers. Almost by default, an app that tries to do	
		8	As long as it's mobile friendly, it can be web or app.	
		9	As long as they function properly, the number doesnt matter.	
		10	as long as things are easy to find it doesn't matter	
		11	but I'd like to see some	
		12	By all that's Holy, just ONE. Anything else is just stupid.	
		13	by app do you mean a web wrapper with less functionality or something with native feel for the platform	
		14	COMPREHENSIVE APP INCLUDING ALL SERVICES.	
		15	Depending how they were structured I can see value either way.	
		16	depends on services offered.	
		17	Depends on what's included. Probably one app	
		18	doesn't apply -- no smart phones or tablets	
		19	don't care	
		20	don't care if there's 1 or multiple apps, they must be accessible to all users.	
		21	DON'T CURRENTLY HAVE A SMART PHONE	
		22	don't have a ""smart"" phone so it doesn't matter	
		23	don't have a phone capable of mobile app	
		24	don't have a smart phone or anything like that	

	25	don't make me download a bunch of different apps. just like only seattle.gov, you should be able to go to one app.
	26	Don't waste money on apps - just make sure your website is usable from mobile devices
	27	dont use mobil apps
	28	EASE OF USE IS KEY!!!! I don't necessarily want a zillion apps, but I REALLY don't want one hard to use, complicated ap
	29	Gray area question: depends on the services encompassed within the app
	30	HAVE ONE APP BUT LINKED TO OTHER APPS WITHIN THE PROGRAM.
	31	Honestly my experience with city of seattle developed technology is that it tends to be horribly designed and architecte
	32	I can't imagine having SPU and Parks on the same app for some reason, it seems unwieldy
	33	I can't imagine why you'd need an app and not just optimize the site for mobile. Apps are VERY expensive to make and ma
	34	I do not have ""app"" capability, as I have no mobile phone.
	35	I do not have a smart phone, am dependent on wifi when away from home.
	36	I don't have a cell phone
	37	I don't have a smart phone so apps don't work for me.
	38	I don't have a smart phone. Also, I watch Seattle Channel as well as the State channel a lot. I like government program
	39	I don't have a smartphone, don't have apps.
	40	I don't have any service that can download apps.
	41	I don't like apps unless they are really necessary, a mobile website plus email/text message should fulfill all needs.
	42	I DON'T LIKE APPS, PREFER A DIRECT POSTING ON CITY WEBSITE OR LOCAL NEWS PAGE.
	43	I find apps are generally less functional than a standard website
	44	I hate apps. Just have a site instead.
	45	I HAVE NO PREFERENCE.
	46	I think the City has too many services to make one *easy-to-use* app - so I think separate apps would be better/more sen
	47	I WOULD HAVE TO SEE THE APPS FIRST.
	48	i would not install this app
	49	i would not use a city mobile app.
	50	I WOULDN'T USE EITHER SO DOESN'T MATTER TO ME.

	51	I'd have to know what services you were writing apps for.
	52	I'd like to continue to see a transit blog (and/or app) that's separate from other City services and updates. I believe
	53	I'm not sure what you mean - but I think generally, keeping to one app is easier, with easy to press buttons to reach di
	54	id prefer one. although given the range of what the city does, i dont know if thats practical.
	55	If I had an app, I think I would not check it. I'd be more likely to use tools that I already use every day.
	56	Insufficient info for a response
	57	Insufficient information here, but would prefer to limit content to things of concern to me
	58	IT DEPENDS ON WHAT THEY WOULD DO.
	59	just an app for light services
	60	keep the costs down, make sure live people answer the phones at city hall
	61	Limited number of apps as possible.. billing, SPD-safety, GIS-real_estate, transportation, general
	62	Make a functional mobile site, not another app please!
	63	Mobile apps are generally terrible and work less well than the full-size websites they're supposed to replace. Please st
	64	Mobile apps are too invasive into personal privacy. That is why I restrict using them.
	65	Mobile friendly website is better than wasting money on app development
	66	mobile website is fine
	67	Need a concrete example (and I'm an ex-programmer!)
	68	needs to be an app corral though. Don't let departments get away with squirreling away their apps on obscure pages burie
	69	NO
	70	No app, I would prefer a good website that works well on mobile devices
	71	No apps, please. Mobile-friendly websites.
	72	No apps! Not everyone has a smartphone capable of this
	73	No apps. Use a mobile friendly website
	74	No cell phone too expensive
	75	NO I DO NOT NEED AN APP THE WEBSITE WORKS JUST FINE.
	76	no smart phone, don't use apps

	77	No smartphone. would like native English speakers answering the phones and would like them to be responsive and empower
	78	No, writing good apps is expensive and time-consuming. Every media outlet wants their own app, but TBQH a mobile-optimi
	79	Not everyone has a smart phone so app question is moot
	80	Not sure, I'd need to know more specifics.
	81	One app is appealing, but presents a pretty complex user experience challenge
	82	One app only if it makes sense! No excuse for bad UX just to get it in one app.
	83	One app that's highly customizable.
	84	One app will be too slow and take up too much space (on drive and in memory)
	85	One app with options to change services, or multiple separate apps.
	86	One app would be fine if it was well done, but I don't like bloated software.
	87	one app, as long as it is user friendly and not cumbersome to use
	88	One for each major service . Shared for groupings of smaller ones.
	89	One for emergency announcements only
	90	One if it is easy to access individual services
	91	one simple app that lists and describes available apps. But functionality in separate apps
	92	One very good app for general services and a special emergency alert app.
	93	Or a very very very good design
	94	or just a mobile friendly website...
	95	Performance and convenience are my criteria.
	96	perhaps a beta test of the two principals - an all-in-one might be useful (as in AccuWeather or Weather Underground) but
	97	please dont waste my tax dollars on this
	98	please make sure you support windows phones. national sales numbers do not reflect the reality in seattle
	99	Please, not another app. Just create a mobile-accessible website, which is what many mobile app developers would push y
	100	Poorly written question



		101	Preferably one app that is usable, and well thought out	
		102	Probably wouldn't use it	
		103	Separate apps allow different services to excel, but one app might help establish a minimum standard.	
		104	Separate is okay too, but you'll lose anyone who's not super techie.	
		105	Stick to mobile web. Don't want to install something for seattle city.	
		106	Surely it would be difficult to make a _single_ app that could effectively handle _all_ city departments!	
		107	The City of Seattle doesn't need one or many apps.	
		108	the only thing i do online with the city is pay my power and utility bills...	
		109	THIS CITY SHOULD NOT SPEND MONEY MAKING APPS FOR SERVICES. EVEN THIS CALL FOR CUSTOMER SERVICE IS WASTE OF MONEY.	
		110	This is a very broad question. This entirely depends on what the function of the app is, and how services are divided. N	
		111	to me, i only want a mobile app if its something i use often. to me there doesnt seem to be a need for a mobile app. o	
		112	Tough balancing act between bloating it with unwanted services or being unmanageable with too many apps	
		113	Web only front end.	
		114	whatever costs least--it's pretty expensive to create and maintain for the City	
		115	Whichever makes the most sense	
		116	Would depend entirely on execution. One well-made app &gt; multiple apps, but multiple functional apps &gt; one mess of	
		117	yes as long as it's done well	
		118	You're going to have enough challenges driving awareness and installs of a single app; don't make your job harder than n	
<b>SEA1.ever</b>	Have you ever seen the Seattle Channel	0	No	6,8,9
		1	Yes	
		6	Don't know about Seattle Channel	
		8	No Info	
		9	Ref	

Variable Name/ Question Name	Label	Value .	Label	Missing values
<b>SEA1.how</b>	How is Seattle Channel delivered	1	TV	4,8,9
		2	Internet	
		3	TV and Internet	
		4	Did not specify	
		8	No Info	
		9	Have not seen Seattle Channel	
<b>SEA2</b>	How often watch the Seattle Channel	0	Not in past year	7,8
		1	Once a month or less	
		2	2-3 times a month	
		3	Once a week or more	
		7	Have not ever watched or DK/REF watch	
<b>SEA3</b>	Seattle channel viewing compared to last year	1	Watch it less often	7,8,9
		2	Watch it about the same	
		3	Watch it more often	
		7	Have not watched or dk/ref watched	
		8	No Info	
		9	Have not watched or DK watched	
<b>SEA4</b>	What would you like to know more about in your community, that the City could share on it's web site or cable channel?	String		
<b>SEA4new</b>		String		
<b>SEA4DK</b>	sea.dk			
<b>SEA4NOTHING</b>	nothing	0	Not mentioned	
		1	Mentioned	
<b>SEA4OTHER</b>	OTHER	0	Not mentioned	
		1	Mentioned	
<b>SEA4OKNOW</b>	OK now	0	Not mentioned	
		1	Mentioned	

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>SEA4QUOTE</b>	quote	0	Not mentioned	
		1	Mentioned	
<b>SEA4PERS</b>	neighborhood / personalized focus	0	Not mentioned	
		1	Mentioned	
<b>SEA4INFRA</b>	infrastructure/development	0	Not mentioned	
		1	Mentioned	
<b>SEA4EVENT</b>	community events, festivals, activities/ calendar incl children	0	Not mentioned	
		1	Mentioned	
<b>SEA4ALERT</b>	alerts and problems	0	Not mentioned	
		1	Mentioned	
<b>SEA4ENGAGE</b>	Comm mtg/ volunteering, involvement info, give feedback	0	Not mentioned	
		1	Mentioned	
<b>SEA4CURRENT</b>	general info/ current events/changes	0	Not mentioned	
		1	Mentioned	
<b>SEA4TRANS</b>	transportation (roads, traffic, metro)	0	Not mentioned	
		1	Mentioned	
<b>SEA4CULTURE</b>	cultural/ classes	0	Not mentioned	
		1	Mentioned	
<b>SEA4SEAINFO</b>	info abt Seattle/parks, places, community centers	0	Not mentioned	
		1	Mentioned	
<b>SEA4GOV</b>	City gov process, planning, and info	0	Not mentioned	
		1	Mentioned	
<b>SEA4COMMISSUE</b>	community issues/updates/ discussion and debate	0	Not mentioned	
		1	Mentioned	
<b>SEA4HOWTO</b>	how-to	0	Not mentioned	
		1	Mentioned	

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>SEA4PUBWRK</b>	info/ updates on construction projects incl roads/ public works	0	Not mentioned	
		1	Mentioned	
<b>SEA4OPP</b>	opportunities	0	Not mentioned	
		1	Mentioned	
<b>SEA4CRIME</b>	crime/safety/police	0	Not mentioned	
		1	Mentioned	
<b>SEA4BUDGET</b>	school funding/ how taxes are spent/ budget	0	Not mentioned	
		1	Mentioned	
<b>SEA4DISASTER</b>	disaster prep/ emerg svc	0	Not mentioned	
		1	Mentioned	
<b>SEA4SERVICE</b>	city services/city staff/ utilities/ available programs	0	Not mentioned	
		1	Mentioned	
<b>SEA4ENVIR</b>	environmental issues/ living green	0	Not mentioned	
		1	Mentioned	
<b>SEA4INPUT</b>	ways to give input and opinions	0	Not mentioned	
		1	Mentioned	
<b>SEA4PEOPLE</b>	people/ org comm event	0	Not mentioned	
		1	Mentioned	
<b>SEA4EDUC</b>	educational programming	0	Not mentioned	
		1	Mentioned	
<b>SEA4SCHOOLS</b>	info abt schools	0	Not mentioned	
		1	Mentioned	
<b>SEA4BIZ</b>	business	0	Not mentioned	
		1	Mentioned	
<b>SEA4DISCUSS</b>	discussion group (books, topics)	0	Not mentioned	
		1	Mentioned	
<b>SEA4HOUSING</b>	housing/ real estate info	0	Not mentioned	

		1	Mentioned	
SEA4NOTCODE	NOT CODABLE	0	Not mentioned	
		1	Mentioned	

**Final, original, and derived demographic questions**

Variable Name/ Question Name	Label	Value .	Label	Missing values
DEM1	Household size (including R)			
DEM2	Children younger than 18			
DEM3	Children attend Seattle Public School	-9	Ref	-9,-8,8,9
		-8	No children under 18	
		0	No	
		1	Yes	
		8	DK	
		9	Ref	
DEM6	Language in home	1	English	9
		2	Spanish	
		3	Vietnamese	
		4	Chinese	
		5	Other	
		9	DK/REF	
DEM6.other	Other (please specify)	String		
DEM7_1	Race/ ethnicity 1	1	African American	9
		2	Asian/Pacific Islander	
		3	Caucasian	
		4	Hispanic/Latino	
		5	Native American/ American Indian	
		6	Other	
		7	Mixed race	
		9	Ref	
DEM7_2	Race/ ethnicity 2	1	African American	9
		2	Asian/Pacific Islander	

Variable Name/ Question Name	Label	Value .	Label	Missing values
		3	Caucasian	
		4	Hispanic/Latino	
		5	Native American/ American Indian	
		6	Other	
		7	Mixed race	
		9	Ref	
<b>DEM7OTH</b>	Other race/ ethnicity	String		
<b>DEM7PRIM</b>	Primary race/ethnicity	1	African American	8,9
		2	Asian/Pacific Islander	
		3	Caucasian	
		4	Hispanic/Latino	
		5	Native American/ American Indian	
		6	Other	
		7	Mixed race	
		8	DK	
		9	Ref	
<b>DEM7A</b>	Race/ ethnicity	1	African American	8,9
		2	Asian/Pacific Islander	
		3	Caucasian	
		4	Hispanic/Latino	
		5	Native American/ American Indian	
		6	Other	
		7	Mixed race	
		8	DK	
		9	Ref	
<b>DEM7.cat</b>	Categorizing the race variable	1	African American	
		2	Asian/Pacific Islander	
		3	Caucasian	
		4	Hispanic/Latino	
		8	Other, Native American, and Mixed	
		9	No info	
<b>AFAMER.BLK</b>	African American or Black	0	No	
		1	Yes	

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>ASIAN.PI</b>	Asian or Pacific Islander	0	No	
		1	Yes	
<b>CAUC.WHT</b>	Caucasian or White	0	No	
		1	Yes	
<b>HISP.LAT</b>	Hispanic or Latino	0	No	
		1	Yes	
<b>DEM8</b>	Employed	0	No	8,9
		1	Yes	
		8	DK	
		9	Ref	
<b>DEM8b.1</b>	Full time	0	No	9
		1	Yes	
		9	No info	
<b>DEM8b.2</b>	Part time	0	No	9
		1	Yes	
		9	No info	
<b>DEM8b.3</b>	Self employed	0	No	9
		1	Yes	
		9	No info	
<b>anyemp</b>	Any employment	0	No	
		1	Yes	
<b>DEM8a.4</b>	Student	0	No	9
		1	Yes	
		9	No info	
<b>DEM8a.5</b>	Stay at home parent/ homemaker	0	No	9
		1	Yes	
		9	No info	
<b>DEM8a.6</b>	Unemployed	0	No	9
		1	Yes	
		9	No info	

<b>Variable Name/ Question Name</b>	<b>Label</b>	<b>Value .</b>	<b>Label</b>	<b>Missing values</b>
<b>DEM8a.7</b>	Retired	0	No	9
		1	Yes	
		9	No info	
<b>DEM8a.9</b>	Disabled	0	No	9
		1	Yes	
		9	No info	
<b>DEM9</b>	Disability	0	No	
		1	Yes	
		3	DK	
		4	Ref	
<b>PWD</b>	Person with disability (from DEM9 or DEM8a.9)	0	No	
		1	Yes	
<b>LANGUAGE</b>	INTERVIEWER: Was this survey conducted in English or Spanish?	1	ENGLISH	
		2	SPANISH	
<b>TLENGTH</b>				