

PHONE SERVICE

MONTHLY CHARGE

Unlimited Phone _____ **\$34.95**

Unlimited local and domestic long-distance calling to 50 states, Guam, Puerto Rico, U.S. Virgin Islands, and international calls to Canada. Calling Features included. Additional Unlimited lines available at \$29.95/month per line (up to 3 lines total).

Voicemail (per line) _____ **\$5.00**

Includes online access to your voicemail and settings.

Calling features (per line) _____ **\$5.00**

15 calling features, including Caller ID, Call Waiting, Call Forwarding and more.

A subscriber line fee of \$6.50/month applies. Per toll charges and international long-distance rates apply. Visit wavehome.com for more information on calling features and international long-distance rates.

SERVICE AND PROTECTION

MONTHLY CHARGE

Residential Service Protection Plan _____ **up to \$5.00**

Comprehensive protection plan for inside wiring, equipment and customer education.

INSTALLATION CHARGES

ONE-TIME CHARGE

Activation Fee _____ \$9.99

Professional in-home installation _____ \$79.95

Includes set-up for up to 2 TVs on existing outlets, 1 computer or 3 devices with WiFi service, 4 existing pre-wired phone outlets, and up to 4 cameras.

Additional outlet installation _____ \$30.00

Additional outlet activation _____ \$15.00

Wiring fees/wallfish _____ \$60.00

Amplifier installation _____ \$30.00

Additional phone jack installation _____ \$30.00

Additional phone jack activation _____ \$15.00

Smart Home installation for Control Basic/Control & Protect plan _____ \$99.00

Smart Home installation for Control & Protect Premium plan _____ \$199.00

Smart Home in-home upgrade installation fee _____ \$60.00

Self-install kit modem _____ \$15.00

Self-install kit remote _____ \$15.00

Service call _____ \$60.00

Payment convenience fee (per occurrence) _____ \$6.95

Includes charges for phone payments made directly to a Wave representative. Does not apply to payments made online, via auto-pay, in person, by mail or through the automated phone system.

Late fee _____ \$15.00

Added on day 30 of delinquency and every 30 days thereafter

Return Check Fee _____ Up to \$30.00

Auto Pay CC Denial Fee _____ \$25.00

Bill Copy Request Fee _____ \$5.00

Western Union Fee _____ \$2.95

Non-Pay Service Restoral fee _____ \$40.00

Includes cost to have services restored after termination due to failure to pay for such services

Missing power cord (upon equipment returns) _____ \$15.00

Missing remote control (upon equipment returns) _____ \$12.50

Unreturned equipment (varies by equipment type) _____ \$65 - \$500

[^]Internet download speeds may vary and not guaranteed. Observed speeds may vary based on device, connection, & other factors outside of Wave's control. Data usage includes both download and upload activity. Data usage beyond total allotment in a month subject to additional charges. Double Data and Unlimited Data plans can be added to your account to help avoid monthly overage fees. **After 2 TB of usage, Wave may slow data speeds for network management.** Visit wavehome.com/usagepolicy for complete details.

All Wave prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative On DEMAND and/or Pay-Per-View charges. **Rates effective November 1, 2021.** Internet Infrastructure fee of \$6.97/month not included in monthly internet service price and is subject to change. Internet Infrastructure fee helps defray costs associated with building and maintaining Wave's broadband network, and expanding network capacity to meet customer demand. This fee is not a tax or surcharge imposed by the government. Fees for equipment that may be required, taxes, installation and activation, franchise fees and surcharges are not included in offer price and subject to change. One-time \$9.99 activation fee not included as part of the offer.

Availability of certain On Demand content may depend of subscription to the tier/service that includes the underlying linear channel. Not all channels and features are available in all areas; visit wavehome.com for channel lineups in your area. Wave TV service requires digital equipment on every connected TV; \$2.72/mo. interactive equipment fee charged for the first digital or HD receiver. Streaming services along with Wave On-Demand content will count towards your data usage plan. To receive HD features and benefits, an HD television, HD-capable device and other equipment may be required. An HD capable TV set with component, HDMI or DVI inputs that supports up to 1080i and meets Wave specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to Wave in HD format by the content provider. All Wave TiVo services/products require Wave Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo DVR must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76 1904). ©2021 Xperi. All rights reserved. TiVo, the TiVo logo, and the TiVo silhouette logo are all trademarks or registered trademarks of TiVo Brands LLC.

Modem rental is required if subscriber does not provide and use own modem.

Requires Wave internet 250 Mbps or higher. Activation and installation not included. \$12.95 per month is an additional monthly fee and includes 1 Pro-gaming router. NETGEAR, the NETGEAR logo, NIGHTHAWK, the NIGHTHAWK logo, NIGHTHAWK PRO GAMING and the NIGHTHAWK PRO GAMING logo are trademarks of NETGEAR, Inc. DumaOS is a trademark of Netduma Software, Ltd. Any other trademarks in this communication are for reference purposes only. ©2021 NETGEAR, Inc. All rights reserved. All names, logos, images and service marks are property of their respective owners.

**Streaming apps may not be available in all regions. 4K compatible TV, equipment and internet connection required to view 4K content. Please visit wavehome.com for country-specific usage rates. Restrictions may apply.

Services and pricing are subject to change and subject to terms and conditions of Wave's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to Wave if service is canceled; customers will be charged for unreturned equipment. Prices subject to change. **Restrictions may apply.** Additional terms and conditions on https://residential.wavebroadband.com/agreements-and-policies/.

WA RESIDENTS: price does not include a 2% Regulatory Administration Fee.

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1-866-WAVE-123 ▶ gowave.com



PRODUCTS AND PRICE LIST

Washington

Effective November 2021

HIGH SPEED INTERNET SERVICE

MONTHLY CHARGE

High Speed 100[^] _____ **\$69.95**

Up to 100 Mbps down/5 Mbps up. 400 GB monthly data allotment included. Data Plan upgrades available.

High Speed 250[^] _____ **\$79.95**

Up to 250 Mbps down/10 Mbps up. 500 GB monthly data allotment included. Data Plan upgrades available.

Gig Speed Internet[^] _____ **\$99.95**

Up to 940 Mbps down/10 Mbps up. Unlimited Data Plan included.

Internet Infrastructure Fee of \$6.97/month applies.

[^]Observed speeds may vary.

ADDITIONAL INTERNET SERVICES

MONTHLY CHARGE

Modem service _____ **\$16.00**

Includes internet modem only.

Modem with standard WiFi _____ **\$18.00**

Includes internet modem and wireless router.

Enhanced Whole Home WiFi _____ **\$9.95**

Includes 1 base eero and 1 eero Beacon. **Requires:** Modem service.

Whole Home WiFi Beacon _____ **\$5.00 ea**

Additional eero Beacon. Modem service and Enhanced Whole Home WiFi required.

Eero Secure+ _____ **\$9.99**

Unlimited Data Plan _____ **\$25.00**

Available with top two speeds. After 2 TB of usage, Wave may slow data speeds for network management.

Double Data Plan _____ **\$15.00**

Double the standard data allotment.

TiVo® Stream 4K** _____ **\$1.99**

Online streaming device. May be added to High Speed 100 and above.

Nighthawk Pro Gaming Router _____ **\$12.95**

Includes one device.

