




Director's Rule

Title Collection Disruptions Due to Unforeseen Conditions		Number SW-450	Rev. no. 0
Responsibility Solid Waste		Supersedes N/A	Pages 1
General Manager/CEO Signature  <small>Andrew Lee (Mar 15, 2023 23:15 PDT)</small>	Approval Date Mar 15, 2023	Effective Date March 22, 2023	

A. PURPOSE

This Director's Rule establishes the policy for addressing collection disruptions of solid waste due to unforeseen conditions.

B. SCOPE

This rule applies to account holders of Seattle Public Utilities.

C. RULE

1. Interruptions to normal solid waste services can occur due to extreme weather events, natural disasters, public-health emergencies, etc. Services may be delayed by multiple days or weeks. The collection contractors assess collection conditions daily and determine if it is safe and feasible to collect. In the event of a disruption, solid waste collection will occur on a delayed schedule.
2. If solid waste cannot be collected, collection will be attempted on the next day, pushing the collection on the remaining days of the week out one day, culminating with Friday service being performed on Saturday. If conditions persist a second consecutive day, collection will occur the following week on the regularly scheduled day. When this occurs customers may set out the previous weeks' solid waste at no additional charge.
3. If the collection delay continues into and beyond the second week, customers may bring their solid waste to the SPU transfer stations or drop-off sites located throughout the city at no charge.
4. All solid waste will eventually be collected, and no solid waste billing adjustments will be issued.

D. AUTHORITY/REFERENCES

- SMC 21.26, Solid Waste Collection
- SMC 21.40, Solid Waste Collection Rates and Charges