



Seattle
Public
Utilities

May – June 2023

AT YOUR SERVICE

Information about your drinking water, drainage, wastewater, and solid waste utility services.

Earth Day is Every Day at Seattle Public Utilities

Earth Day may come and go each April, but Seattle Public Utilities (SPU) works each and every day to protect our environment and our most precious resources.

Safeguarding our mountain drinking water sources

Seattle's drinking water is pure from the start. Collected and protected in watersheds deep in the Cascade Mountains, our region has some of the best water in the nation. Find out more in the Drinking Water Quality Report arriving in your mailbox by July 1. seattle.gov/utilities/WaterQualityReport

Planning Future Investments in our Waters

Seattle wouldn't be Seattle without our rain, lakes, creeks, rivers and Puget Sound. We're working with you to plan our next 50 years of equitable and environmentally sound drainage and sewer investments. shapeourwater.org

Partnering on innovative ways to prevent waste

We're helping conserve our resources and prevent waste from production through consumption. seattle.gov/utilities/ZeroWaste

Keeping neighborhoods clean and safe

We work to remove illegal dumping, litter, and other pollution in public places to protect public health and the environment. Visit seattle.gov/utilities and search "keep Seattle safe and clean."

Taking action against climate change

Climate change is having a profound effect on our community and the world around us. SPU works throughout the year to manage our water and waste resources for you and for future generations. seattle.gov/utilities/ClimateChange

Take Action for Our Planet

Working together we can make small changes that have a big difference. Here are just a few ways you can take action:

- **Practice sustainability** by using water wisely and reducing waste
- **Get involved** with Trees for Seattle, Adopt a Street, Adopt a Drain, and other opportunities in our community
- **Report** surface water pollution, chemical spills, and illegal dumping that can harm our environment

Get sustainability tips and learn more at seattle.gov/utilities/protecting-our-environment

Salmon Need Our Help!



Salmon are a vital part of our Northwest ecosystem. Please do your part to protect salmon and their freshwater habitat by using water wisely.

By reducing your water consumption at home, you will help us keep water in our creeks and rivers for the salmon, which is especially important in

the summer and fall when the weather is dry and stream flows are naturally low.

You can conserve water and save money by taking shorter showers, fixing leaks, and choosing efficient toilets and appliances. For more tips, tools, and rebates to help you save water visit savingwater.org.

Replacing old toilets can help you save water (and money)!

\$100 toilet rebates

Replace your old toilet – made before 2004 – with a new eligible toilet and you may qualify for a \$100 rebate! Learn more at savingwater.org or call (206) 615-1282.

Free toilet for income-qualified homeowners

Is your household income at or below 80% of the state median income? You may be eligible for a free toilet! Learn more at seattle.gov/utilities/FreeToilets or call (206) 448-5751.



FSC FPO

For interpretation services, please call (206) 684-3000.
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Para servicios de traducción, por favor, llame al (206) 684-3000.
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통역 서비스를 원하시면 (206) 684-3000 번으로 전화해 주십시오.
Para sa serbisyo ng tagapagpaliwanag, tumawag sa (206) 684-3000.

Solid Waste Rate Update

Our staff work year-round to provide you with reliable garbage, recycling, and food and yard waste services.

Your Solid Waste rates cover waste collection; recycling, food, and yard waste processing; landfill disposal; and solid waste inspections. Rates also cover transfer stations operations, maintenance of former landfills, and, through regional collaboration, household hazardous waste management.

Starting April 1, Solid Waste rates increased 3.1%, which is lower than initially projected due to cost saving measures.

For customers who are struggling or behind on their utility bills, we offer the Utility Discount Program and emergency assistance for income-eligible residential customers and flexible payment plans for all customers. Learn more about assistance at: seattle.gov/UtilityBillHelp

Contact Us

24/7 Emergency Services

(e.g. flooding, water leaks, sewer backups)

- (206) 386-1800

Report Problems

(e.g. graffiti, illegal dumping, needles)

- www.seattle.gov/utilities
- www.seattle.gov/finditfixitapp
- (206) 684-7587

Customer Service

- www.seattle.gov/utilities
- www.seattle.gov/utilities/emailus
- (206) 684-3000 M-F, 7:30am-6pm