



Preparing for Winter in Seattle

Cold temperatures, ice, and snow can cause frozen water pipes and delay your waste collection. Seattle Public Utilities (SPU) is offering winter weather tips so you can be ready for winter weather.

Winter Weather Prep Checklist:

- Insulate pipes located in attics, crawl spaces, basements, near outer walls, and outside because they could freeze
- Drain and remove outdoor hoses, and cover outdoor faucets
- Check your water heater for wet spots on the floor or if you have a rusted tank
- Know where your water shutoff is located
- Follow SPU for winter weather updates and info on collection service delays
- Sign-up for Alert Seattle at alert.seattle.gov



Check out our blog to learn more about how you can get prepared, be safe, and stay informed this winter by visiting atyourservice.seattle.gov and searching for “Preparing for Winter in Seattle,” and sign-up for Alert Seattle at alert.seattle.gov to receive official emergency notifications from the City of Seattle.

Snow & Ice-Related Collection Delays

SPU values safety, especially with waste collection. Snow and icy roads may prevent SPU’s contracted haulers from being able to safely navigate Seattle’s hilly streets to collect your garbage, recycling, or food/yard waste.

In the case of severe weather, there are several ways you can find out if your solid waste collection has been delayed:

- **Website:** seattle.gov/utilities
- **Blog:** atyourservice.seattle.gov
- **Recycle It App:** seattle.gov/recycleit
- **AlertSeattle:** alert.seattle.gov

We’ll also communicate via SPU’s social media channels, local media, and other local online platforms.

What to Do If There’s a Collection Delay

Set your carts out on collection day, and leave them out the following day. If not collected by the end of the following day, bring them in and set them back out on your next collection day. Note, you can set out twice as much for no extra charge when your collection is delayed a week due to winter weather.

Recycle Right for the Holidays

Look up what to do with holiday items when you’re done with them:

seattle.gov/utilities/wheredoesitgo

Working Together to Shape Our Water



Community organizer Fania Sipili at Be'er Sheva Park. Portrait by Chloe Collyer.



Abundant rain is part of living in Seattle, and always has been. Every winter, storms create mountain snowpack, nourish plants and animals, refill our water reservoirs, and pour stormwater across hard surfaces in our cities.

Our landscape and communities are literally shaped by water, but water's impact on our lives can sometimes be hard to see (beyond wet socks). That's why we created an interactive online Story Map about our waterways, our drainage and wastewater infrastructure, and the communities that benefit from them, from ancient times to the present day. Explore more at shapeourwater.org/storymap.

Customers No Longer Asked to Reduce Water

The Seattle-area has received enough rain to refill the mountain reservoirs. Customers no longer need to voluntarily use less water. Customers can return to their normal water use and we thank them for helping stretch our region's water supply. For those interested in using water wisely year-round, go to savingwater.org.

FSC FPO

For interpretation services please call 206-684-3000.
如需口譯服務請電 206-684-3000。

통역 서비스를 원하시면 206-684-3000 번으로 전화해 주십시오.
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Para servicios de traducción, por favor, llame al 206-684-3000.
Para sa serbisyo ng tagapagpaliwanag, tumawag sa 206-684-3000.
Muốn yêu cầu dịch vụ thông dịch xin gọi số 206-684-3000.

Save Water & Money

\$100 toilet rebates

Replace your old toilet - installed before 2004 - with a new eligible toilet and you may qualify for a \$100 rebate! Learn more at savingwater.org or call (206) 615-1282.

Free toilet for income-qualified homeowners

Is your household income at or below 80% of the state median income? You may be eligible for a free toilet! Find out if you qualify at seattle.gov/utilities/FreeToilets or call (206) 448-5751.

More Ways to Save

We offer bill assistance and other programs for our customers.

Learn more about ways to save on your utilities and other resources you may qualify for by visiting seattle.gov/utilities and search for "Discounts and Incentives."

Contact Us

24/7 Emergency Services

(e.g. urgent flooding, hydrant leaks)
• (206) 386-1800

Report Problems

(e.g. graffiti, illegal dumping, needles)
• www.seattle.gov/finditfixitapp
• (206) 684-7587

Customer Service

• www.seattle.gov/utilities/emailus
• (206) 684-3000 M-F, 7:30am-6pm