Inclusive Mobility on Demand - A Ride to Transit



Steering Committee Meeting #11 1/25/2022 Department of Transportation

Our vision, mission, and core values

Vision: Seattle is a thriving equitable community powered by dependable transportation

Mission: to deliver a transportation system that provides safe and affordable access to places and opportunities

Committed to 6 core values:

- Equity
- Safety
- Mobility
- Sustainability
- Livability
- Excellence



Agenda

- Welcome & introductions
- Project updates
- Decision-making time!
 - Service area geography
 - Types of qualifying rides
 - Subsidy amount
- Logistics & next steps





Welcome & introductions

Reminders:

...

- Please state your name before speaking
- Please mute yourself when not talking (*6 on phone)
- To turn off transcript, click CC > Hide Subtitle
- One person speaking at a time (and speak clearly)
- Most importantly, all perspectives are valid and important and belong in this conversation





Welcome & introductions

Introductions:

- Name, pronouns, role, access needs for today's meeting
- Ice-melter: fog or rain ♀??





Project updates

Purchasing ride subsidies/vouchers

- \$55,000 total
- Request for quotes (RFQ) out to registered taxi, for-hire, and TNCs in King County
- Will review responses this Friday anyone interested in helping?

Developing outreach materials

- Working with SDOT Communications: webpage, print materials, digital materials
- Potentially working with consultants:
 - ASL/captioned video(s)
 - Targeted ad buys



Project updates

Making a voucher distribution plan (goal: distribute 2,750 - 5,500 vouchers)

- Planning to distribute some through SDOT, many through our CLs
- Also want to distribute as many as possible through network of partner organizations:
 - Sound Generations
 - Hopelink
 - Community Living Connections Network
 - Seattle Human Services Department Aging and Disability Services
 - Asian Counseling and Referral Service?
 - Chinese Information Services Center?
 - Central Area Senior Center?

- Kin On?
- Vocational Rehab (DVR)?
- Aging with Pride (UW) and GenPride?
- Seattle Housing Authority?
 - Lake City Court
 - SHAG Interurban (Senior Living Apartments)
 - Denny Terrace Apartments
- Brainstorming others!



Project updates

Stakeholder survey

- 410 responses (goal was 200-300)
- Preparing a results packet now
- Using results to inform our pilot solution





Service area geography—trips start OR end:

- Citywide?
- Citywide minus Via to Transit service area?



Survey Results: What part of the city could you see yourself using this ride in?*



*Likely biased – CLs collected more responses in North and Central Seattle



Service area geography—trips start OR end:

- Citywide?
- Citywide minus Via to Transit service area?

Promotion geography:

- Citywide plus 1-2 miles beyond city limits
- Citywide minus Via to Transit service area
- Different strategies for West Seattle, Lake City, Bitter Lake, Central District, etc.





Types of qualifying rides:

- Longer trips to/from transit hubs?
- Shorter trips to/from any destination?
- Both?

What should happen if someone takes an "unintended" trip?

Survey Results: Which version of the ride would you be most likely to use?





Subsidy amount:

- \$10-20? Enough to ensure no one pays more than \$2.75?
- Different levels for different types of trips?
 - \$10 for trips with any origin/destination
 - \$15 for trips to transit
 - More for WAV trips?

Survey Results: What is the maximum amount you would be willing to pay for this kind of ride?





Logistics & Next Steps

- Please fill out **two surveys** by end of this week (January 28)
 - Feedback form: <u>https://www.surveymonkey.com/r/IMOD-January</u>
 - Other participation opportunities: <u>https://www.surveymonkey.com/r/Feb-additional-opportunities</u>
- Next meeting tentatively scheduled for February 22-24
 - Will likely be in-person, with a call-in/video option
 - Please let us know if you have a conflict
- Reminders/announcements:
 - Submit January invoice





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<u>http://www.seattle.gov/transportation/projects-and-programs/programs/inclusive-planning-for-mobility-on-demand</u>



