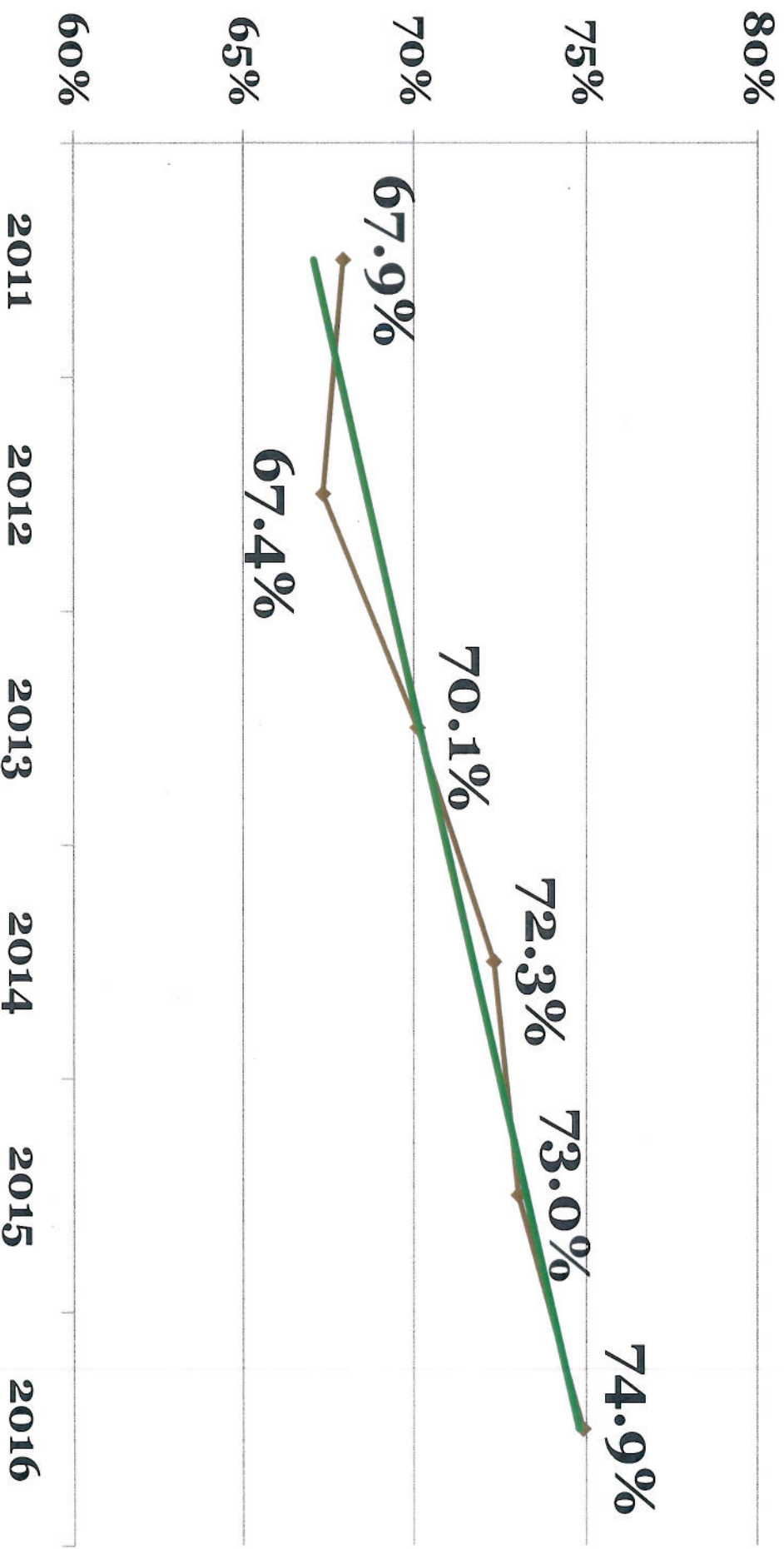


**NORTHWEST HOSPITAL
2016 YEAR IN REVIEW**

HOSPITAL OVERALL RATING

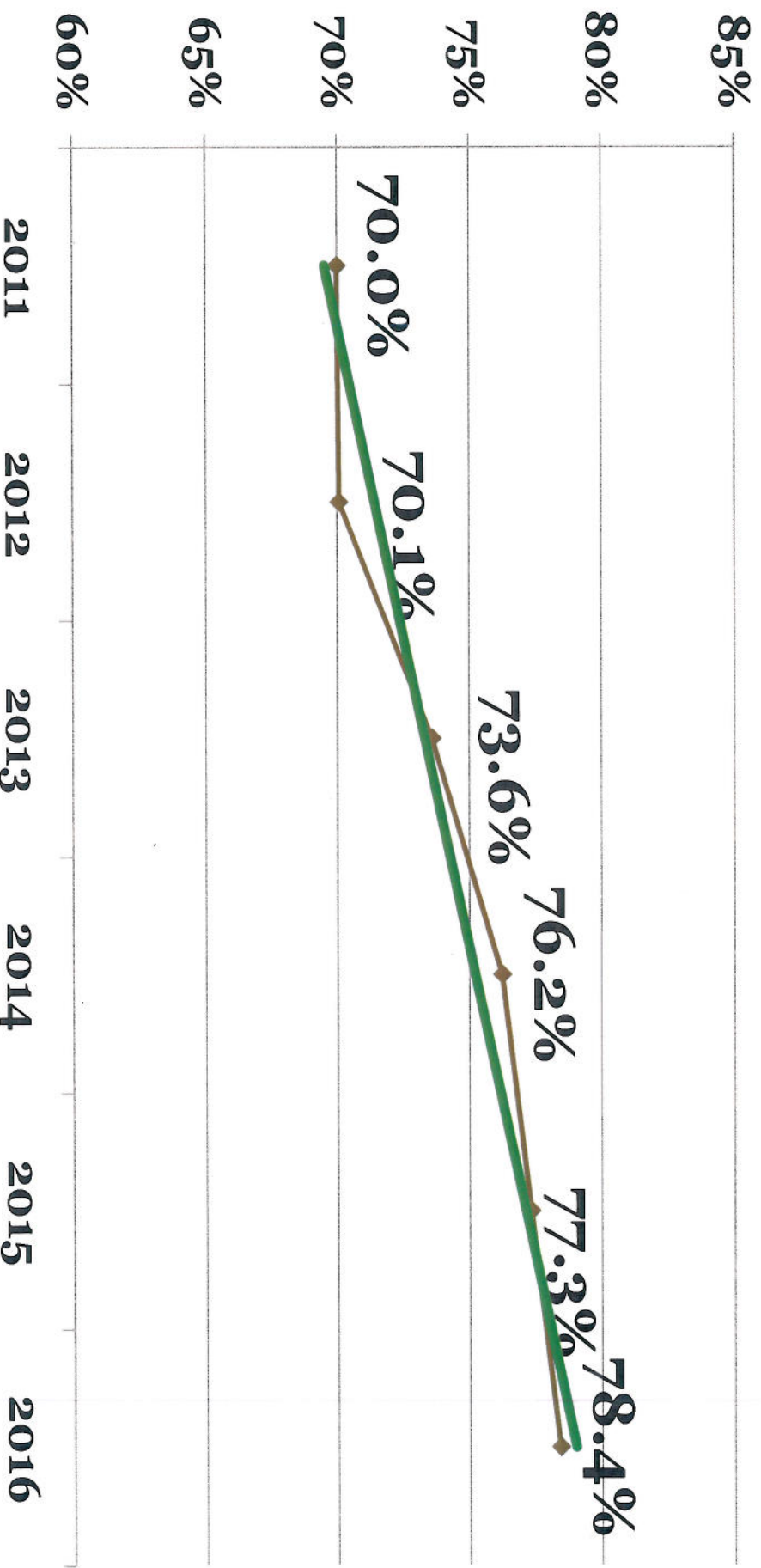
Hospital Overall Rating percentage of patients rating 9 or 10



Fiscal Year

COMMUNICATION WITH NURSES

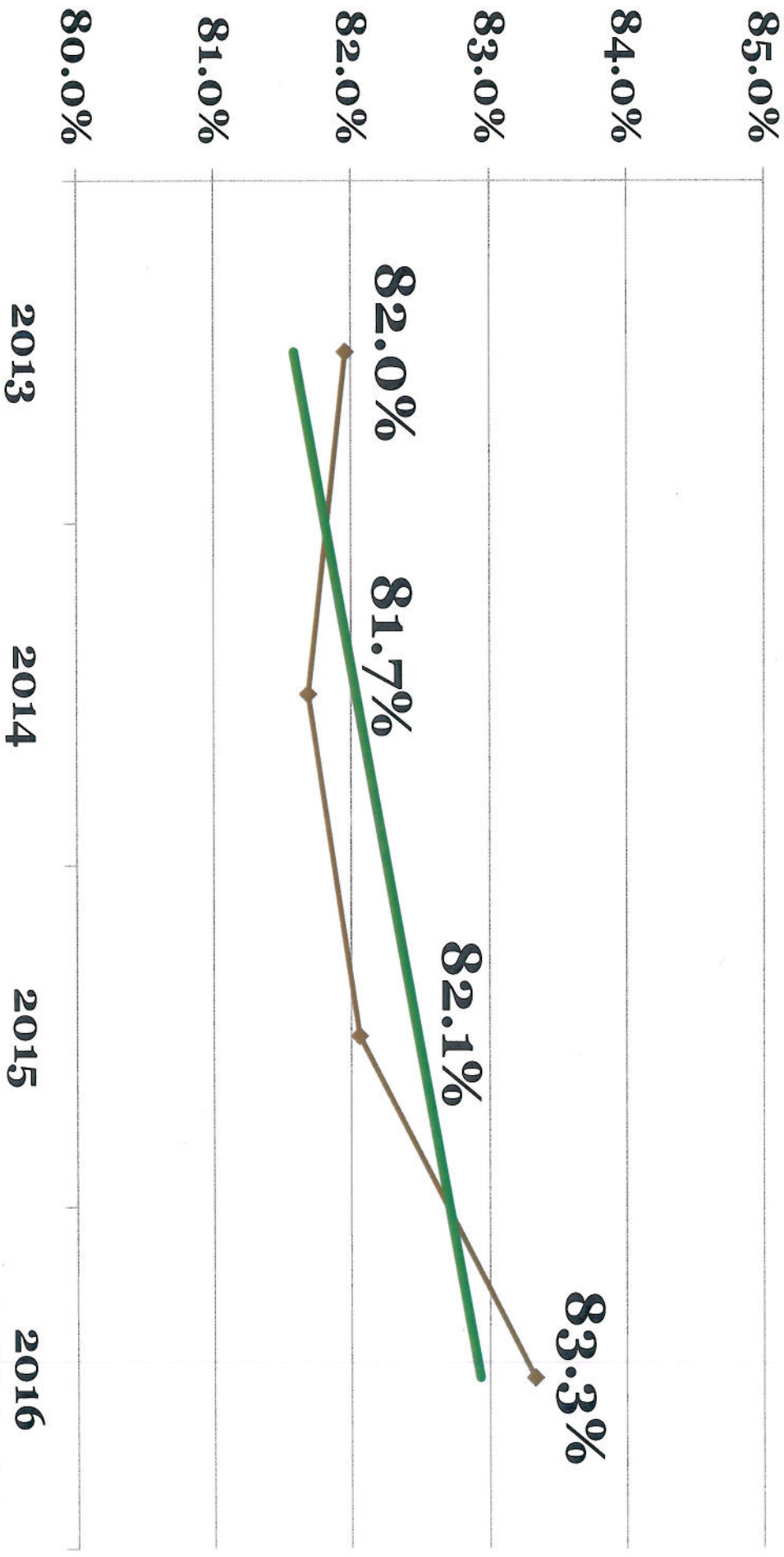
Percentage of patients answering
“Nurses always communicated well.”



Fiscal Year

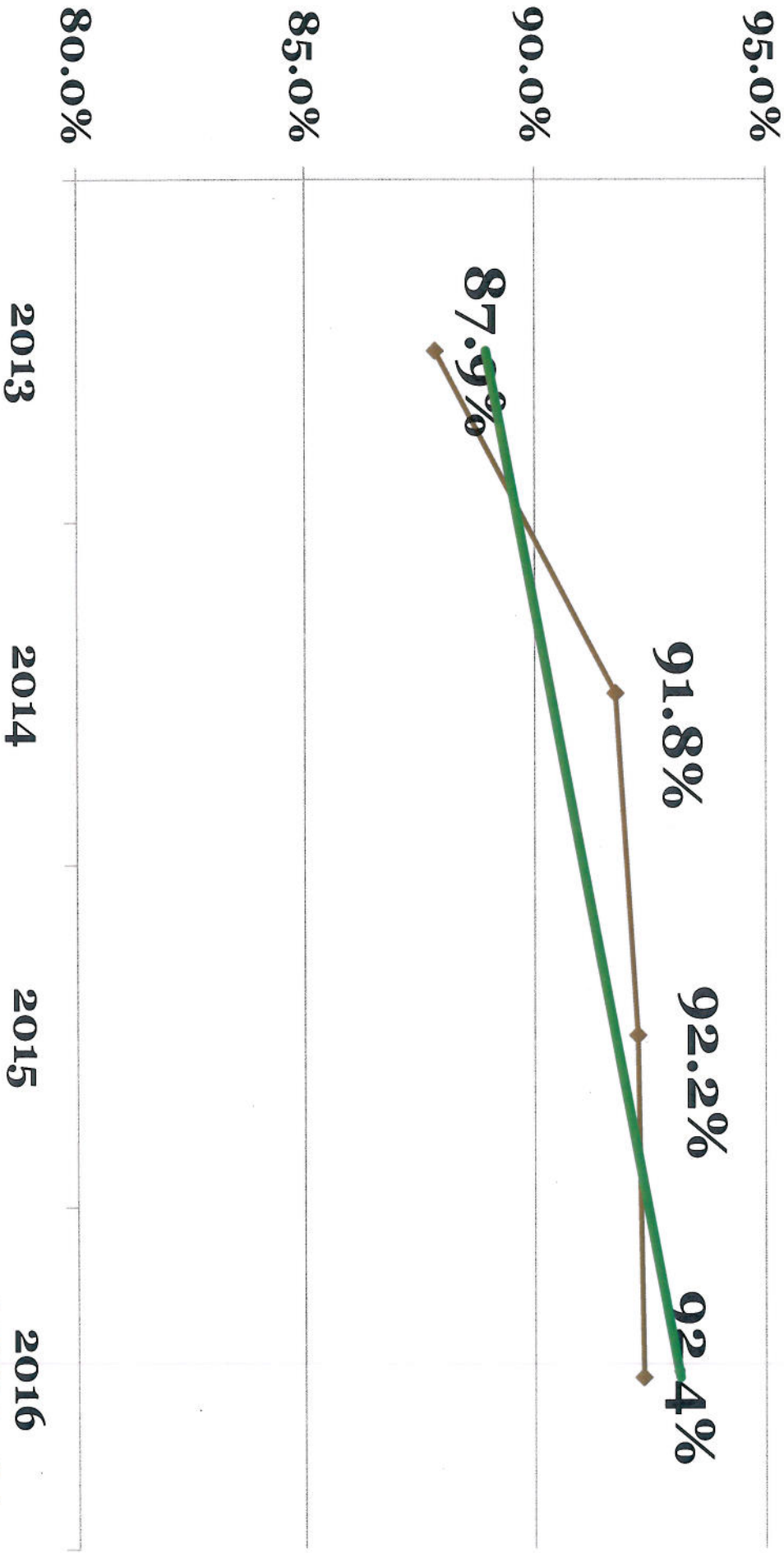
PHYSICIAN COMMUNICATION

Percentage of patients answering
“Physicians always communicated well”



AMBULATORY CLINIC WILLINGNESS TO RECOMMEND –

Percentage of patients answering
“Yes, they would definitely recommend”



2016 ACCOMPLISHMENTS

- Successfully designed and opened a new Kidney Stone Center
- Successfully designed and opened a Hepatology Clinic
- Successfully designed and opened a new Infectious Disease Clinic
- Successfully transitioned 12 ambulatory clinics
- Successfully designed and opened the Medical Surgical Extend Unit
- Successfully recruited numerous new physicians in multiple specialties (*Neurology, Podiatry, Primary Care Surgery*)
- Expanded our Recruitment Strategies:
 - 4 onsite job fairs with over 500 attendees
 - Hired 65 RNs, 43 CNAs, 22 Resident nurses, and 25 Crossover nurses

UW Medicine

NORTHWEST HOSPITAL
& MEDICAL CENTER

2016 ACCOMPLISHMENTS

- Nursing published their first annual report
- Transitioned the lab information system to the UW Lab platform
- Transitioned to UW Medicine Pathology
- Developed and implemented Ambulatory Manager LEAD (Leader Excellence And Development) program
- Improved on both our employee and satisfaction survey
- Created two new medical plans, including a new consumer driven health plan, and rolled both plans out to non-union employees
- Successfully negotiated a new four-year contract with SEIU which includes competitive increases and getting all SEIU-represented employees on the new medical plans
- Improved on all our Quality and services goals

2016 ACCOMPLISHMENTS

- Successfully implemented Epic admitting, scheduling, registration, bed management, environmental services and billing (ENCORE project)
- Successfully converted to Sunquest Lab system and conversion to UW Pathology services
- Completed first phases of the Philips monitor project to replace end-of-life physiological patient monitors with Philips
- Completion of numerous IT technology projects:
 - Started the conversion to UW wi-fi in all NWH buildings – better security, 4x coverage, better speed, better bandwidth
 - Re-cabled, replaced UPS's and replaced switches in all network closets
 - Multiple security improvements including new perimeter firewall and implementation of firewall around data center
- Numerous facility infrastructure improvements to ensure system stability

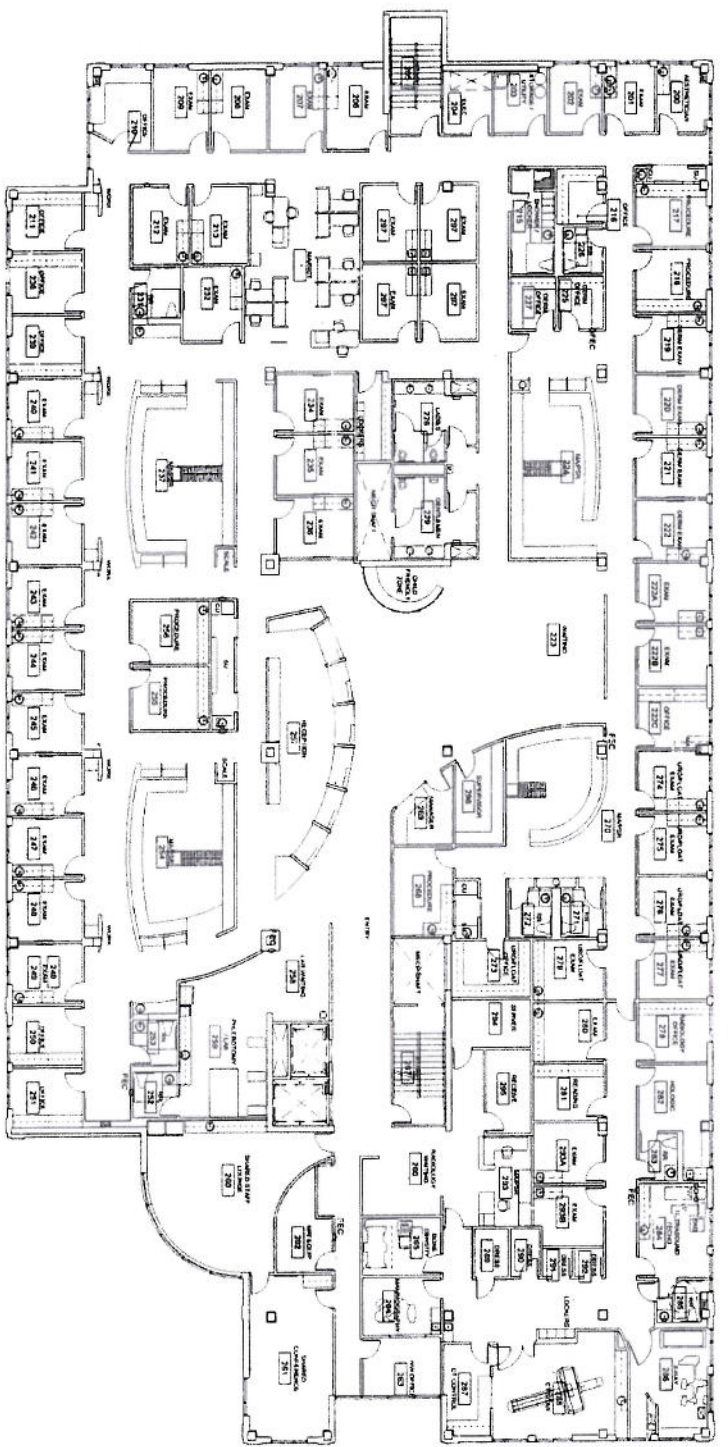
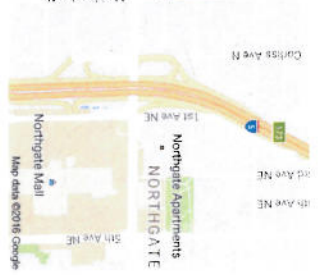
UW Medicine

NORTHWEST HOSPITAL
& MEDICAL CENTER

FACILITY UPDATE

Polyclinic space at Meridian

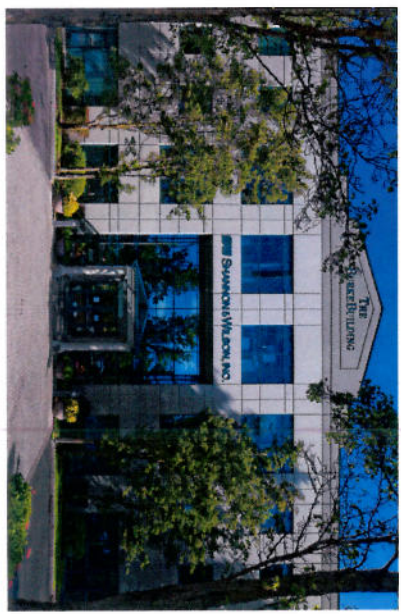
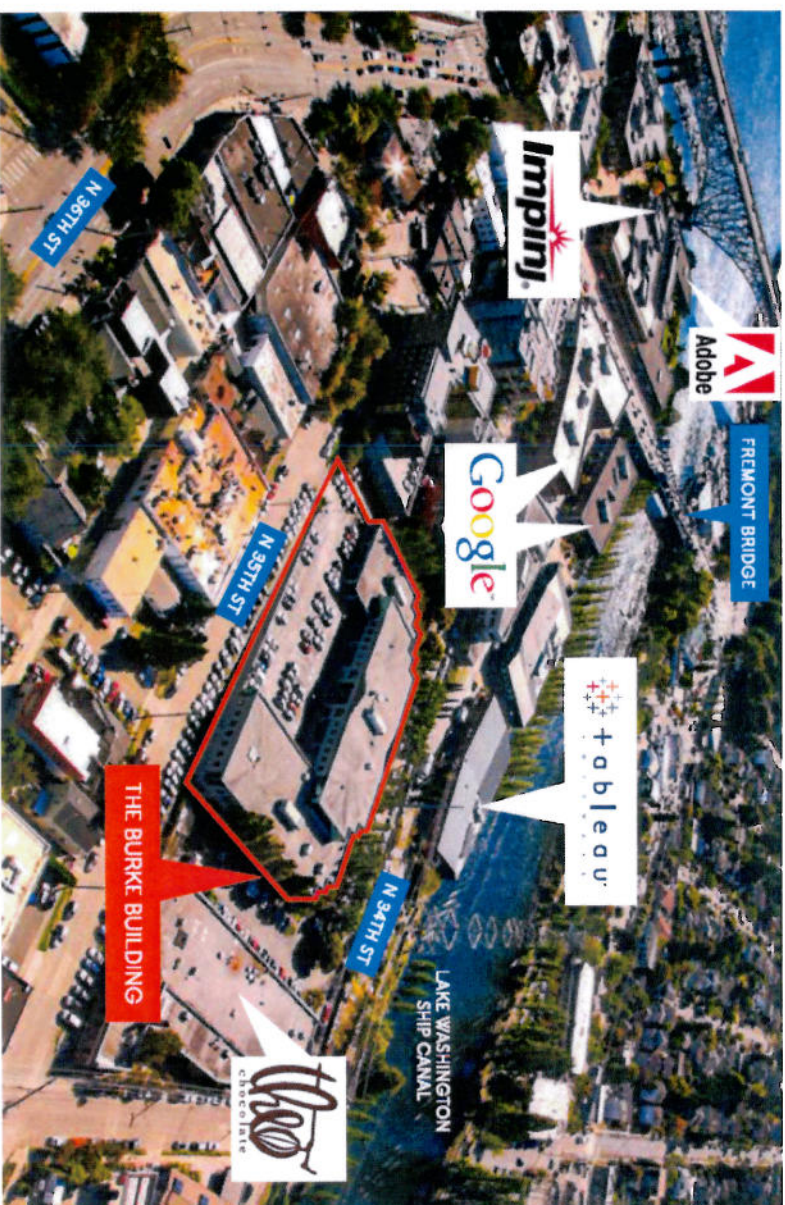
- Lease commences August 1, 2017
- ~24,000 sq. ft. fully built-out space
- > 30 exams rooms



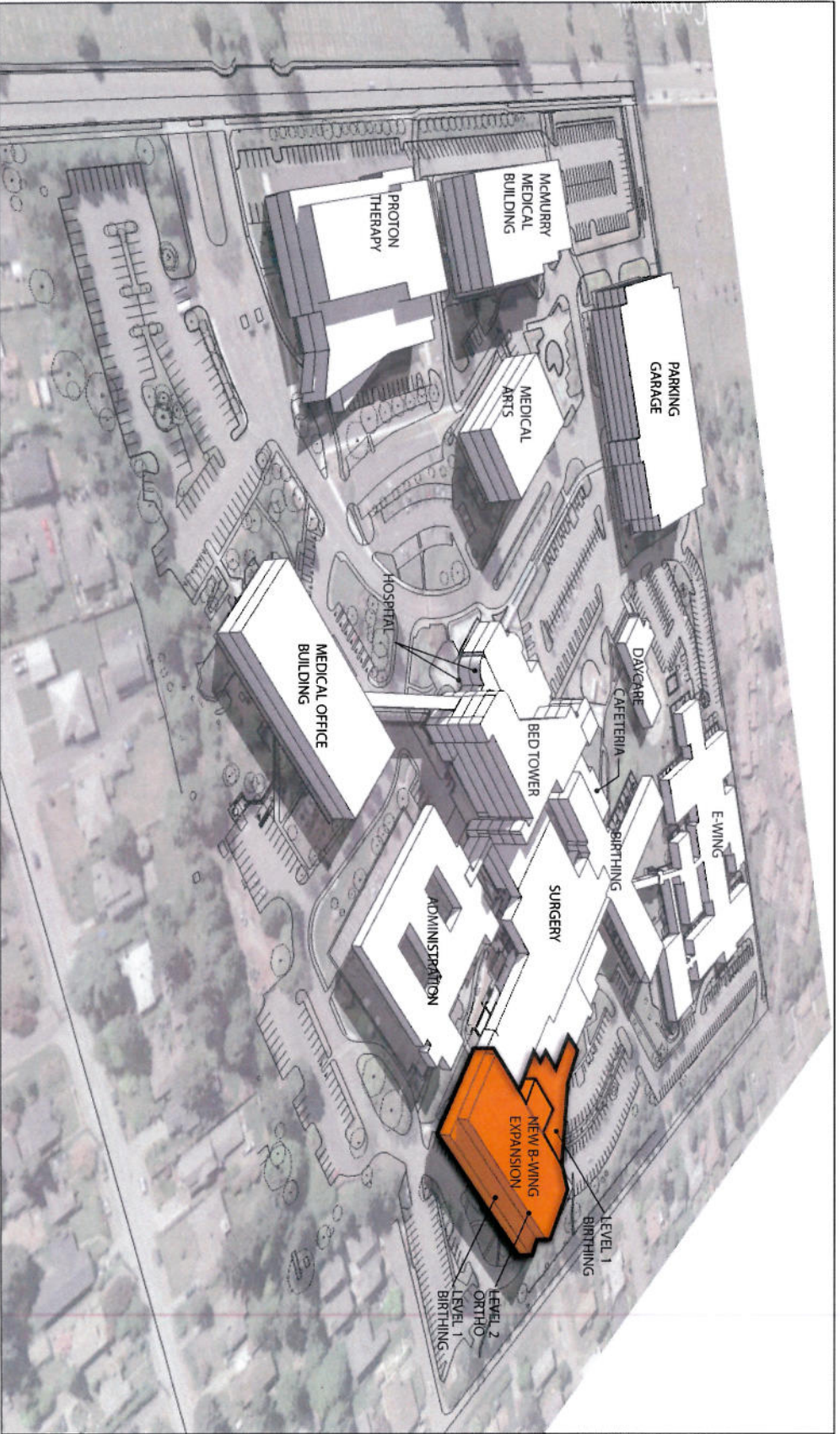
FACILITY UPDATE

Northwest Primary Care - Fremont Clinic

- Secured ~7,000 sq. ft. in the Burke building
- Space planning underway, clinic is expected to open late spring, 2017
- In addition to primary care, NWH will be providing select specialty services including lab and x-ray



B-WING EXPANSION PROPOSAL – UNDER EVALUATION



2016 MASTER PLAN ANNUAL REPORT

- Status of projects which were initiated or under construction during the previous year: There were no new projects impacting the Master Plan.
- Northwest Hospital continues to meet the conditions of its approved Master Plan.
- Northwest Hospital continues to have a strong charity care program. During FY16, Northwest Hospital charity care deductions were \$8.9M.
- The institution's land and structure acquisition, ownership and leasing activity outside of but within two thousand five hundred feet (2,500') of the MIO District boundary:
 - Northwest Hospital has executed a lease for approximately 24,000 square feet of medical office space at 11011 Meridian Ave N, Seattle WA. The lease will commence August 1, 2017

2016 MASTER PLAN ANNUAL REPORT

Transportation Management Plan (TMP) Accomplishments:

- There were 57 registered carpools and 94 registered employees who bike, bus, or walk to work
- 19 Vanpools registered and operated at full capacity
- 1,200 ORCA Transportation passes were purchased for staff use
- Continued to fund programs above the level required by the TMP:
 - Provided 100% subsidized ORCA transportation cards
 - Provided 100% subsidized Vanpools
 - Provided 75% subsidy for cross sound foot ferry traffic
 - Provided free on-campus parking to all registered carpools with 2 or more people
 - Employed a full-time Employee Transportation Coordinator (ETC)
 - Provided a “Punch Cards Incentive” program to bikers, bus commuters and walkers
 - Provided a “Guaranteed Ride Home” program