



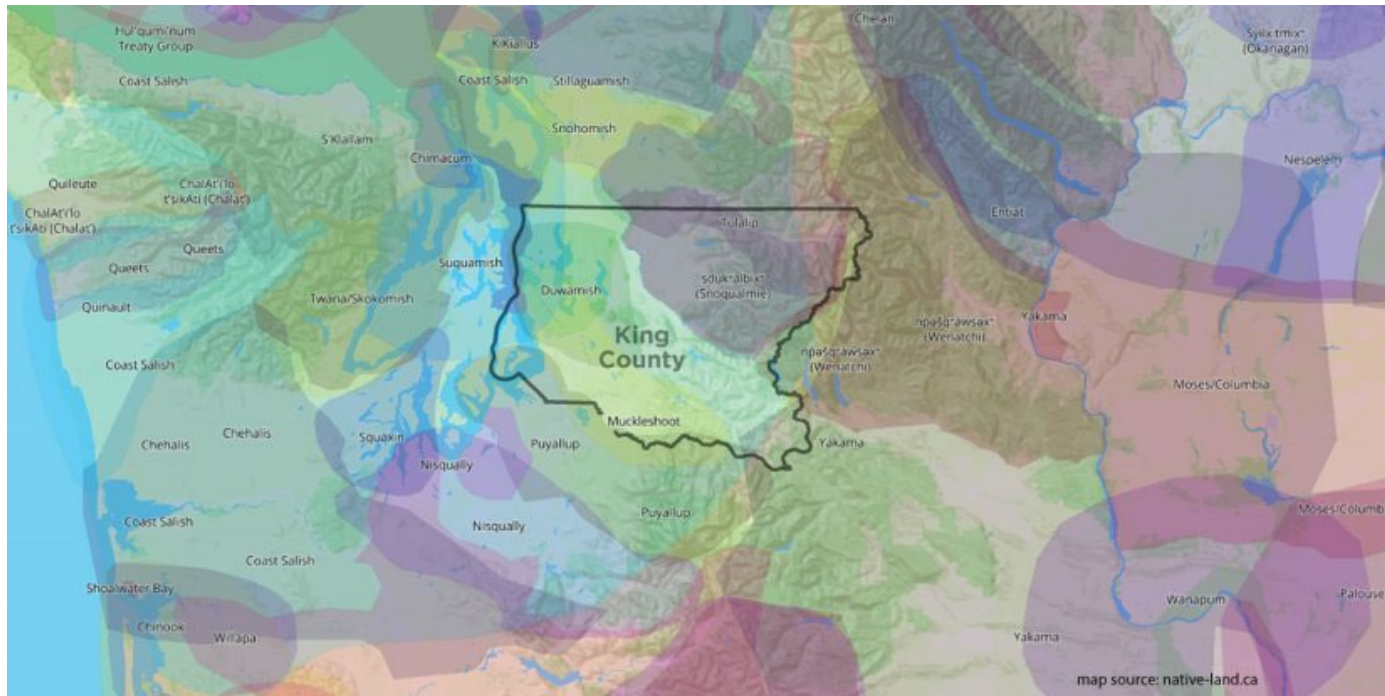
City of Seattle

2023 Energy, Utility, & Resource Summit

House Keeping

- Take care of your needs
- Practice active listening
- Be curious
- Make connections here and follow-up afterwards
- Wi-fi is available:

Ancestral Land Acknowledgement



We acknowledge that the city of Seattle and its greenspaces are on stolen Coast Salish land, specifically the ancestral land of the Duwamish, Suquamish, Stillaguamish, and Muckleshoot People. We recognize the stewardship of Seattle's greenspaces by the Coast Salish people since time immemorial, the disruption of this work by colonization, and now endeavor to continue this work. – [Green Seattle Partnership](#)

Agenda

9:00-9:10	Welcome & Land Acknowledgement
9:10-9:30	Introductions & Welcome from Dr. Shukri Olow, HSD Director
9:30-11:00	Keynote Speaker: Ashley McGirt-Adair , Washington Therapy Fund
11:00-11:10	Break
11:10-1:40	Speakers: Chaney Kilpatrick, Human Service Department, Tatiana Whitmire, Seattle Public Utilities, Andrew Rodriguez and Lani Loumoli, Seattle City Light
11:40-1:50	Mialee Jose, Seattle Public Utilities
11:50-12:00	Q & A
12:00-1:00	Lunch, Raffle and Resource Table
1:00-1:10	Speaker: Callista Kennedy, Public Health-Seattle & King County
1:10-1:20	Speaker: Aden Hussein, African Community Housing
1:20-1:30	Speaker: Elise Kalstad, Seattle Affordability Portal
1:30-1:40	Speaker: Lindsey Bui, Mt. Baker Housing Association
1:40-1:50	Q & A
1:50-2:00	Wrap-up and Thank you
2:00-2:30	Visit Resource Tables
2:30-5:00	Tour Museum of Flight



Seattle Human Services

Equity • Support • Community

Dr. Shukri Olow, Youth and Family Empowerment Division Director



WELCOME!

City of Seattle Energy, Utility, & Resource Summit



UTILITY ASSISTANCE PROGRAMS



Seattle
Human Services
Equity • Support • Community



Seattle
City Light



Seattle
Public
Utilities



WELCOME TO ALL ATTENDEES

- Aging and Disability Services (Human Services Department)
- **African Community Housing & Development (Presenter & Resource Table)**
- **Amerigroup (Resource Table)**
- Asian Counseling and Referral Services
- Association of Zambians in Seattle
- St. Vincent de Paul
- Ballard Food Bank
- Build Lake City Together
- Byrd Barr Place
- Center for MultiCultural Health
- **Centers for Medicare & Medicaid Services (Resource Table)**
- Cham Refugees Community
- Chinese Information and Service Center
- City of Seattle Information Technology
- Downtown Emergency Service Center

WELCOME TO ALL ATTENDEES

- **East African Community Services (Resource Table)**
- FamilyWorks
- First Tongan Senior Association
- Harborview Pioneer Square Clinic
- Highline School District
- Hopelink
- **Human Services Department (Resource Table)**
- International Drop-In Center
- Interim Community Development Association
- Khmer Community of Seattle King County
- King County Regional Homelessness Authority
- Lifelong
- Madison Clinic/Harborview Medical Center
- **Mercy Housing (Presenter)**
- **Mt. Baker Housing Association (Presenter)**
- Neighborhood House

WELCOME TO ALL ATTENDEES

- Neighborcare Health
- North Helpline
- Odessa Brown Seattle Childrens Clinic
- Open Arms Perinatal Services
- Pike Market Senior Center & Food Bank
- **Public Health Seattle & King County (Presenter & Resource Table)**
- Queen Anne Helpline
- Salvation Army
- **Seattle City Light (Presenter & Resource Table)**
- **Seattle Public Utilities (Presenter & Resource Table)**
- Seattle Housing Authority
- **Seattle Information Technology (Presenter & Resource Table)**
- **Seattle Public Libraries (Presenter & Resource Table)**
- Seattle Public Schools
- Somali Family Safety Task Force
- Sound Generations

WELCOME TO ALL ATTENDEES

- Southwest Youth and Family Services
- St. James Cathedral
- St. Vincent de Paul
- The Silent Task Force
- University District Food Bank
- Urban League of Metropolitan Seattle
- Villa Comunitaria
- **Washington Therapy Fund Foundation (Presenter & Resource Table)**
- West Seattle Food Bank
- YMCA

Keynote: Ashley McGirt-Adair

- [Slide deck](#)

Break

- Take care of yourself
- Visit the resource tables
- Meet someone new
- Return by 11:10 AM

City of Seattle Utility Bill Assistance Programs

Maryam Mason, Seattle Public Utilities

Chaney Kilpatrick, Human Services

Andrew Rodriguez, Seattle City Light



مرحبا

Bienvenido

Добро пожаловать

Welcome

Chào mừng

FAN YING

МАВИНАУ



Utility Bill Assistance Programs

- Utility bill assistance programs help income eligible customers with affordable utility bills through discounted rates, and/or reduction in their outstanding balance.
- **Programs include:**
 - SPU and SCL Utility Discount Program
 - SPU Emergency Assistance Program
 - Seattle City Light Emergency Bill Assistance
 - LIHEAP Federal Home Energy Assistance
 - Short- and Long-Term Payment Plans



Acronyms Used in this Presentation

- **SPU** = SEATTLE PUBLIC UTILITIES
- **SCL** = SEATTLE CITY LIGHT
- **EBA** = EMERGENCY BILL ASSISTANCE (SCL)
- **EAP** = EMERGENCY ASSISTANCE PROGRAM (SPU)
- **UDP** = UTILITY DISCOUNT PROGRAM (SPU+SCL)
- **HH** = HOUSEHOLD
- **S/E** = SELF-EMPLOYMENT
- **DSHS** = DEPT OF SOCIAL AND HEALTH SERVICES
- **LIHEAP** = LOW INCOME HOME ENERGY ASSISTANCE PROGRAM



Utility Discount Program



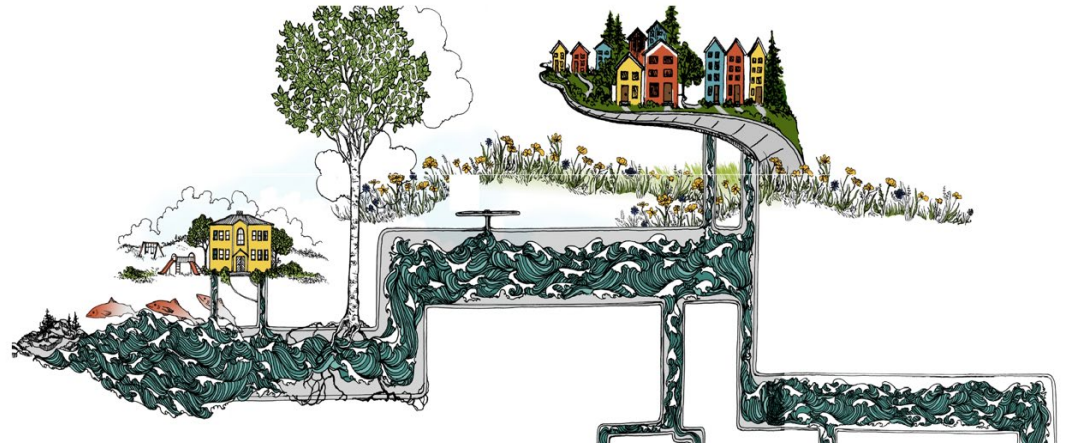
Utility Discount Program Stakeholders

- Human Services Department
- Seattle City Light
- Seattle Public Utilities



City Ordinance Established on Jan 1, 1990

- Section 21.49.040 SMC - Residential Rate Assistance
- Objective: To provide low-income residents



Program Features

- 60% discount on SCL bill
- 50% discount on SPU bill if bill is in customer's name
- Non-Senior HH –
Renewal is every 2 years
- Senior HH (at least age 65) –
Renewal is every 3



How to Apply for Utility Discount



Primary Eligibility Requirements

- Name on SCL account should match UDP applicant's name.
- Primary SCL account holder must be at least 18 years old.
- Household income must be at or below 70% of state median income.
- Any valid government-issued ID
- One-month income documentation while meeting the annual household income criteria
- 3-month income and/or other documentation as requested for Self-employed customers
- SNAP ID # for new applicants



Utility Discount Program 2023 INCOME GUIDELINES

Household Size	Gross Monthly Income	Gross Yearly Income
1	\$3,441	\$41,292
2	\$4,500	\$54,000
3	\$5,558	\$66,696
4	\$6,617	\$79,404
5	\$7,676	\$92,112
6	\$8,734	\$104,808
7	\$8,933	\$107,196
8	\$9,131	\$109,572
9	\$9,330	\$111,960
10	\$9,528	\$114,336
Each Additional	\$199	\$2,388

Ways to Apply for the Utility Discount Program (UDP)

- Call (206) 684-0268 to apply. (Monday-Thursday)
- Visit our office and meet with a representative.
- Attend an outreach event.
- Return signed application with required documents by mail, email or fax.
- Complete an online enrollment form by going to our website @ www.seattle.gov/UDP

Contact Us

Address:

810 3rd Ave, Suite 440
Central Building

- b/w Marion and Columbia St.

*Walk-in hours: 8:00 to 10:00 AM
AND 12:00 to 2:00 PM Monday
through Friday*

Email: UDP@seattle.gov

Telephone:
206.684.0268

Fax: 206-621-5012



**35,685 customers
are currently
enrolled in the
program.**



Frequently Asked Questions

1

How long does it take to process my application?

If completed application is received, it may take 2 to 5 days to process and approve. Takes 1 to 2 billing cycles before discount is applied to SCL bill

2

Will this help with my current bill?

No, but we refer customers to SCL EBA, SPU EAP AND our community partners who may assist e.g., LIHEAP, 211, Salvation Army, Catholic Comm Services, etc.

3

Will the discount transfer with a client when they move to a new residence?

- Yes, customer calls City Light and completes a Move in Move Out Service Request, then calls UDP

Revisions to the Program Guidelines

- Medicare Part B amount is now deducted from the total household gross income
- IRA is no longer considered as income
- Customers residing in subsidized housing are now eligible
- For **new applications only**, if SCL customer is verified as ACTIVE SNAP recipient in DSHS, HH does not need to submit income documents
- 1-month income verification required while still meeting the annual household income criteria



SPU Emergency Assistance Program (EAP)



Seattle Public Utilities – Emergency Assistance Program (EAP)

- EAP is one of Seattle Public Utilities' customer affordability programs providing financial assistance to customers having difficulties paying their utility bills.
- Income-eligible customers may receive immediate, emergency assistance to reduce balances on their SPU (Water, Sewer, Solid Waste) bills
- Eligible households can receive up to \$980 per year to help pay outstanding balances.
- To qualify, a household needs to make less than the 80% of the Washington State median income.



SPU EAP – How to Qualify

- To qualify for emergency assistance, the customer must meet all of the following criteria:
 - Property must be a single-family residence. Duplexes, apartments, and commercial properties do not qualify for emergency assistance.
 - Income eligible:
 - Gross household income is at or below 80% of Washington's State Median Income; *OR*
 - SPU/SCL account is currently on UDP rate; *OR*
 - Has received SCL EBA pledge in the current pledge year; *OR*
 - **Is verified as ACTIVE SNAP recipient.**
 - Seattle Public Utilities (SPU) account is in the applicant's name or, if a renter, City Light account is in the applicant's name.
 - Everyone eligible for EAP in 2023 can receive pledges up to \$980 for the year.



Ways to Apply for SPU EAP

- Complete an application
- Online application @ <https://utilityassistance.seattle.gov/>
 - Can use one application to apply for multiple assistance programs
- Paper or PDF application by request:
 - Email SPU_EAP@seattle.gov
 - Call: 206-684-3000
 - Can also be found online at [SPU Website](#)
 - Return completed and signed application with required documents by mail, email or fax.

EAP - Frequently Asked Questions

1

How long does it take to process my application?

- Timeframes may change depending on staffing and number of applications being received at any given time
- Once approved, it can take up to 2 weeks for pledge to be applied to the account.
- Customer should see the pledge reflected in their next bill.

2

Will this help with my current bill?

Yes!

- EAP pledges are applied to your current account balance.
- Your balance can be current OR past due.
- You do not need a minimum balance to apply and receive EAP pledges
- You only have to apply once for the year, but can receive up to \$980 in pledges multiple times in that year (max 4 times)

3

Can I receive EAP if the SPU bill isn't in my name, but I'm responsible for paying it? (Tenants/Occupants)

Yes!

If the applicant is a tenant or occupant of a Single-Family Residence, and the Seattle City light bill is in their name, they can apply and receive SPU EAP pledges towards the SPU bill at the property

SCL Emergency Bill Assistance (EBA)



Seattle City Light– Emergency Bill Assistance (EBA)

- EBA is one of Seattle City Light’s customer affordability programs providing financial assistance to customers having difficulties paying their utility bills.
- Income-eligible customers may receive immediate, emergency assistance to reduce balances on their Seattle City Light (electric) bill
- Eligible households can receive up to \$1000 in 2023 to help pay past due balances.



City Light EBA – How to Qualify

- To qualify for emergency assistance, the customer must meet all the following criteria:
 - Seattle City Light account is in the applicant's name, and is **active** at the time of applying
 - Account balance has a minimum of \$250 past due
 - Income eligible:
 - Gross household income is at or below 80% of Washington's State Median Income; *OR*
 - SPU/SCL account is currently on UDP rate; *OR*
 - Has received SPU EAP pledge in the current pledge year; *OR*
 - Is verified as ACTIVE SNAP recipient.



Ways to Apply for City Light EBA

- Complete a combined Utility Assistance Program application
- Online @ <https://utilityassistance.seattle.gov/>
 - Can use one application to apply for multiple assistance programs (*EAP, EBA, UDP*)
- Paper or PDF application by request:
 - Email SPUCustomerService@seattle.gov
 - Call: 206-684-3000
 - Can also be found online at [SPU](#) and [HSD](#) websites
 - Return completed and signed application with required documents by mail, email or fax.

EBA - Frequently Asked Questions

1

How long does it take to process my application?

- Timeframes may change depending on staffing and number of applications being received at any given time
- It can take 4 - 6 weeks for processing applications
- Applications will be processed in the order in which they are received

2

Will this help with my current bill?

EBA specifically assists with past-due balances.

- To receive EBA, you must have a past due balance of at least \$250
- You only have to apply once for the year
- Once you have been approved to receive assistance, you can receive up to a total of \$1000 for the 2023 calendar year

3

What if the account is in danger of being disconnected?

- When an EBA application is received, a temporary Credit and Collections hold is placed on the account, stopping any steps to disconnect the account
- Once the EBA application process is complete, the temporary hold is removed.

4

What if the customer has already been disconnected?

- The quickest way to restore power is to work out an arrangement with the SCL Contact Center or Credit and Collections.
- Additionally, affected customers can pursue funding from community orgs (including LIHEAP agencies).
- If a customer applies for EBA and is approved, their power will be restored within 24 hours.

SPU EAP AND SCL EBA 2023 Income

Guidelines

Household Size	Gross <u>Monthly</u> Household Income	Gross <u>Annual</u> Household Income
1	\$3,932	\$47,184
2	\$5,142	\$61,704
3	\$6,352	\$76,224
4	\$7,562	\$90,744
5	\$8,772	\$105,264
6	\$9,982	\$119,784
Each add'l	\$227	\$2,724



LIHEAP

Federally-Funded Energy Assistance



LIHEAP (Low-Income Home Energy Assistance Program)

- Federally-funded program that provides grants of up to \$1000 annually to help customers afford their energy bills (electricity, natural gas, heating oil, wood, propane).
- Administered through several community-based organizations
 - Byrd Barr Place (for SCL households within Seattle city limits)
 - Hopelink (for SCL households north of Seattle)
 - Multi-Service Center (for SCL households south of Seattle city limits)
- Community organizations:
 - Verify applicant eligibility (household income of 150% of Federal Poverty Level or below, based on household size)
 - Calculate the grant amount based on (a) cost to heat home over previous 12 months, (b) household average monthly income, and (c) number of people in home
- If approved for an energy assistance grant, payment is sent directly to the energy provider (e.g., SCL) and placed as a credit on the customer account.
- Households with energy costs bundled into their rent are also eligible for assistance; if approved the organization sends a check directly to the vendor/landlord.



LIHEAP 2023 Income Guidelines

Household Size	Average <u>Monthly</u> Household Income
1	\$1,823
2	\$2,465
3	\$3,108
4	\$3,750
5	\$4,393
6	\$5,035
Each add'l	+ \$643



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물음

Preguntas?

Questions?

Вопросы?

Mga TANONG?

Câu hỏi?

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धन्यवाद

感謝の

Xie xie

SALAMAT

gracias

THANK YOU

Cảm ơn bạn



Low Income Water Conservation Programs

Mialee Jose



Seattle
Human Services
Equity • Support • Community

10/26/23



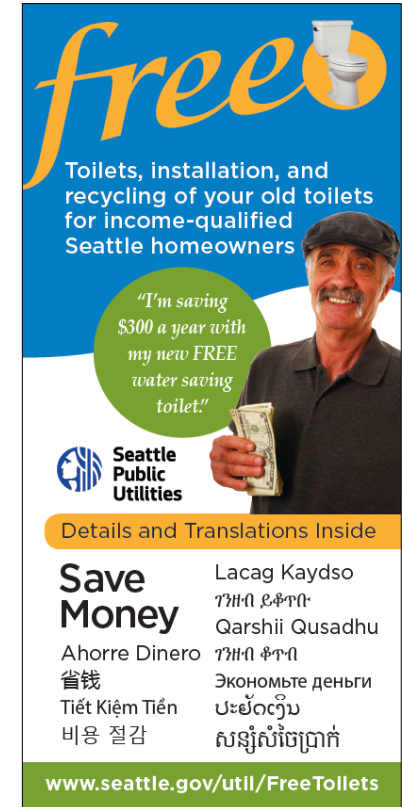
Overview

- Single Family Homeowners: Free toilets and installation
- Multifamily: Free toilets (plus \$100 toward installation) and common area clothes washers
- New toilets are 1.1 gallon per flush (gpf) or less and meet performance standards
- **Retrofits only** – no new construction



Single Family Program

- 1 free toilet and installation
- Implemented by Sound Generations' Minor Home Repair program
- Process
 - Call 206-448-5751 (Sound Generations)
 - Sound Generations does intake & schedules appt
 - Sends plumber to install & recycle old toilet(s)
 - Easy for homeowners!




The flyer features a blue background with the word "free" in large, orange, cursive font. A white toilet icon is positioned to the right of the word. Below this, white text reads: "Toilets, installation, and recycling of your old toilets for income-qualified Seattle homeowners". A photograph of a smiling man in a dark cap and shirt holding a stack of money is on the right. A green circular callout contains the quote: "I'm saving \$300 a year with my new FREE water saving toilet!". The Seattle Public Utilities logo is in the bottom left. A yellow banner at the bottom contains the text "Details and Translations Inside". Below this is a "Save Money" section with a table of translations. At the very bottom, a green banner contains the website URL.

free

Toilets, installation, and recycling of your old toilets for income-qualified Seattle homeowners

"I'm saving \$300 a year with my new FREE water saving toilet!"

 Seattle Public Utilities

Details and Translations Inside

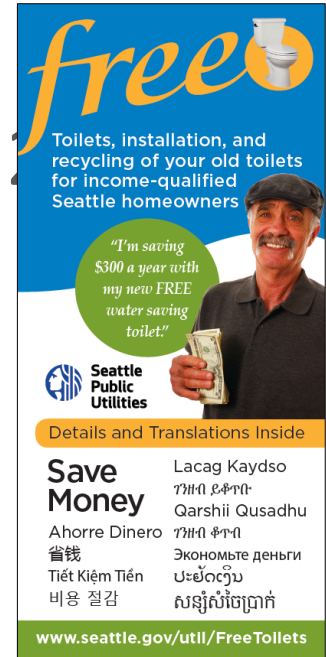
Save Money

Lacag Kaydso
ገንዘብ ይቆጥቡ
Qarshii Qusadhu
Ahorre Dinero
ገንዘብ ቆጥብ
省钱
Экономьте деньги
Tiết Kiệm Tiền
Բաժնետոմս
비용 절감
សន្សំសំចៃប្រាក់


www.seattle.gov/util/FreeToilets

Single Family Program Qualifications

- SPU customer
- Owner occupied (May add renters in 2
- Meet income qualifications
 - Less than 80% of state median income
 - Ex: 1 person \$47,184; 4 people \$90,744
- Existing toilets installed before 2004




The flyer features a blue background with the word "free" in large, orange, lowercase letters. To the right of "free" is a white toilet icon. Below this, the text reads: "Toilets, installation, and recycling of your old toilets for income-qualified Seattle homeowners". A photograph of a smiling man in a dark cap and shirt holding a stack of cash is on the right. A green speech bubble next to him says: "I'm saving \$300 a year with my new FREE water saving toilet!". The Seattle Public Utilities logo is in the bottom left. A yellow banner at the bottom of the flyer says "Details and Translations Inside". Below this is a table with the heading "Save Money" and translations in various languages. At the very bottom, a green banner contains the website address: www.seattle.gov/utll/FreeToilets.

free 

Toilets, installation, and recycling of your old toilets for income-qualified Seattle homeowners

"I'm saving \$300 a year with my new FREE water saving toilet!"

 **Seattle Public Utilities**

Details and Translations Inside

Save Money	Lacag Kaydso
	ገንዘብ ይቆጥቡ
	Qarshii Qusadhu
Ahorre Dinero	ገንዘብ ቆጥብ
省钱	Экономьте деньги
Tiết Kiệm Tiền	ປະຢັດເງິນ
비용 절감	សន្សំសំចៃប្រាក់

www.seattle.gov/utll/FreeToilets

Multifamily Program

- Toilets & clothes washers (common area)
- 100% of fixture cost
- \$100 per toilet for installation
- 100% of clothes washer installation



Multifamily Program Qualifications

- SPU customer
- Non-profit multifamily property (4 units or more)
- Building is subject to rent or income restrictions
 - Less than 80% of state median income (\$47,184 – 1 person, \$90,744 – 4 people)
- Existing toilets installed before 2004
(no new construction)



Why Participate?

- Save money on water costs (and often sewer costs)
- Save water
 - Approximately 10-30% reduction
- Save energy (for clothes washers)
- Reduce maintenance
- Help the environment



Low-Income Program Information

Go to: seattle.gov/utilities/FreeToilets



Questions?

- Single Family:
 - Program Manager – Mialee Jose –
mialee.jose@seattle.gov or 206-615-1452
 - To Participate – Email Sound Generations’ Minor Home Repair Program at MHR@Soundgenerations.org or call **206-448-5751**

- Multifamily:
 - Program Manager – Melissa Levo – 206-615-1282,
melissa.levo@seattle.gov



Overview – Market Rate Programs

- Residential
 - \$100 rebate per toilet (1.1 gpf or less)
- Landscape Watering
 - Up to \$100 rebate for eligible sprinkler timers
 - Up to 50% of irrigation upgrade projects
- Commercial
 - Fixed and custom rebates available for toilets, refrigeration, kitchen, medical equipment, etc.



Market Rate Program Information

Go to: savingwater.org/rebates



SAVING WATER PARTNERSHIP

Make a difference. Use water wisely.





Public Health Seattle & King County
Access & Outreach
Community Health Access Program

Callista Kennedy | Project Program Manager IV | (206) 263-8368 | callista.kennedy@kingcounty.gov



Access & Outreach Program Who are we?

Build Systems

Assure Access

**Develop/Implement
enrollment programs**

**Enroll the most vulnerable
into program & service**

**Racism is a Public Health Crisis
(Black/Hispanic-LatinX Equity
Teams)**

**King County Navigator
Network**

**King County ORCA Lift
Network**



We help resident enroll over the phone for most programs. This includes:

Community
Health Access
Program (CHAP)
1-800-756-5437

Health Insurance

ORCA Lift

Basic Food

Energy Assistance

Help Finding a Medical/Dental Provider

Breast Cervical Colon Health Program

King County Adult Dental Program

And much more!!!



Lead Organization for Health Insurance Enrollment

Three Counties

- King
- Clallam
- Jefferson

Robust Network of Navigator Partners

- 39 Partners
- Over 300 Navigators
- Diverse Network representing the communities we serve



OTHER PROGRAMS



ORCA LIFT offers reduced transit fare for qualifying adults 19-64.

This program reduces fare to \$1.00 any time of day. The fare, applies to travel on Metro buses, Kitsap Transit, Seattle Streetcar, Sound Transit buses, Sound Transit Link Light Rail, Sounder Train, Pierce Transit, & Everett Transit. And **discounted fares** on the Community Transit and King County Water Taxi, and Monorail.

Adult clients on Apple Health or Basic Food are income eligible!!!

ORCA Lift Subsidized Program is no charge for people on SSI or receiving Temporary Assistance for Needy Families (TANF).

All youth 18 & under ride for free!!!

Enroll: Call CHAP- 1-800-756-5437

On-line: www.reducedfare.kingcounty.gov

In Person:

Public Health LIFT Office: 201 South Jackson St., Seattle 98104 (next to Metro Pass Sales)

Federal Way Public Health Storefront: 1640 S 318th Pl. Federal Way 98003



**Access to Baby and Child Dentistry (ABCD)
puts young children across King County on a
lifelong path to good oral Health.**

ABCD connects low-income families with dentist
who know how to care for young children,
focusing on prevention and avoiding tooth decay,
as well as educating parents about how to take
good care of their children's teeth.

First tooth,
First birthday,
First dental visit

1-800-756-5437

www.kingcounty.gov/ABCD

You can also download the King County Dental
list.

King County Prescription Discount Card

- King County residents can show it to receive an average of 24% off the retail price of prescription medicine.
- Residents who do not have insurance can show their card to save on all prescription purchases.
- Residents who do have insurance can show the card when their prescription medicines are not covered by their insurance.
- No annual limits placed on use.
- No Application forms or waiting periods.
- No age, income or immigration requirements

- **It also covers pet prescriptions!!**
- To print an ID card that can be used immediately at a participating pharmacy, locate a pharmacy, or access other program tools, visit www.nacorx.org, or call toll free 1-800-756-5437 for more information.
- The Live Healthy Discount Program is NOT health insurance.



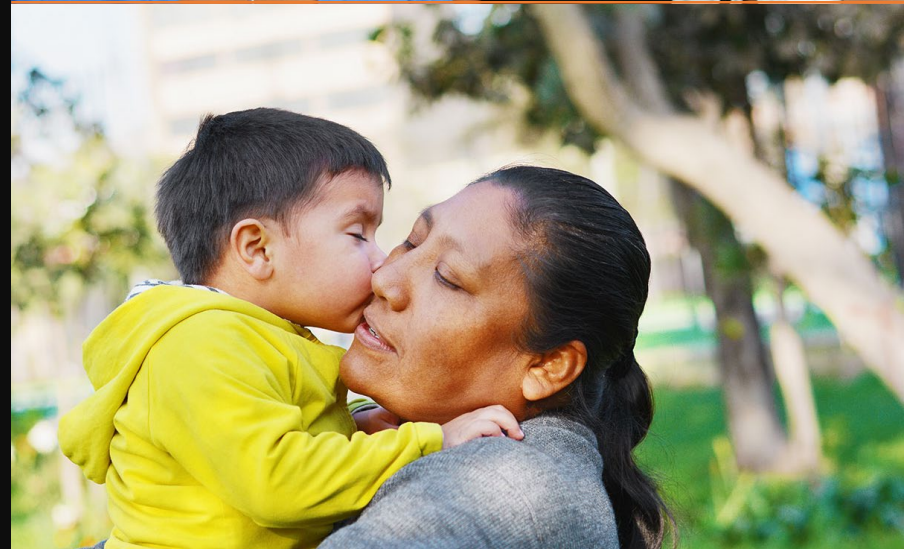


King County Adult Dental Program (KCADP)

- For residents living in King County who are not eligible for Apple Health due to citizenship status.
- Residents eligible will be covered dental services at our Public Health Center, Community Clinics, Mobile Van or other provider offices.
- To enroll they can call 1-800-756-5437 or contact a Public Health dental clinic.

Racism is a Public Health Crisis- Equity Programs

- Black, Hispanic/LatinX Communities & African Immigrant community.
 - We're asking one question: What can Public Health do to improve relationships in your community”.
 - We are listening and responding!
 - New King County Black Providers network. Kingcounty.gov/bcet
-



Access & Outreach Team/Field/ Chinook/ Federal Way Storefront Team

www.kingcounty.gov/outreach

Metro Storefront
 (Next to Metro Customer Service)
201 S Jackson St
Seattle, WA 98104
 Mon-Thur 8:30am-4:30pm
 2nd & 4th Sat 10am-2pm

Federal Way Storefront
1640 South 318th Place
Federal Way, WA 98023
Mon-Thurs 8:30am-5pm
1st & 3rd Sat 10am-2pm

<p>Daphne Pie Regional Health Services Administer (206) 263-8369 daphne.pie@kingcounty.gov</p>	<p>Willie Allen Supervisor South County (206) 263-8746 willie.allen@kingcounty.gov</p>	<p>Giselle Zapata-Garcia Equity Team (Hispanic/Latinx) King County Adult Dental Program(KCADP) (206)263-0104 gzapatagarcia@kingcounty.gov</p>	<p>Devon Love Equity Team (Black Community) 206-263-7901 devon.love@kingcounty.gov</p>
<p>Carol Allen (English) ABCD Program Manager abcd@kingcounty.gov</p>	<p>Callista Kennedy (English) (206) 263-8368 callista.kennedy@kingcounty.gov</p>	<p>Jennifer Covert (English) 206-263-1179 jennifer.covert@kingcounty.gov</p>	<p>Miguel Urquiza (Spanish) 206-477-6965 miguel.urquiza@kingcounty.gov</p>
<p>Carmen Olvera (Spanish) 206-550-6119 carmen.olvera@kingcounty.gov</p>	<p>Bishaw Gezie (Amharic) 206-477-6961 bishaw.gezie@kingcounty.gov</p>	<p>Cindy Mai (Vietnamese) 206-477-6959 cindy.mai@kingcounty.gov</p>	<p>Yvette Angel (Spanish) (206) 477-7259 yvette.angel@kingcounty.gov</p>
<p>Brenda Kelek (Marshalllese) 206-477-7358 bkelek@kingcounty.gov</p>	<p>Claudia Sierra (Spanish) 206-477-7272 claudia.sierra@kingcounty.gov</p>	<p>Ben Huh (Korean) (206) 477-7269 bhuh@kingcounty.gov</p>	<p>Nai Saechao (English) (206) 477-8110 nai.saechao.@kingcounty.gov</p>
<p>Luis Salazar (Spanish) 206-263-8261 luis.Salazar@kingcounty.gov</p>	<p>Robbie Carrier (English) (206) 477-8341 robbie.carrier@kingcounty.gov</p>	<p>Llonia Patterson (English) 206-263-8292 llonia.Patterson@kingcounty.gov</p>	

Access & Outreach Team at Public Health Centers

Location	Navigator	Phone Number	Email
Federal Way	Stacie Martinez	(206) 263-9562	stacey.martinez@kingcounty.gov
White Center	Blanca Phillips (Spanish)	(206) 477-6819	blanca.phillips@kingcounty.gov
Kent	Cristel Solis-Barrientos (Spanish)	(206) 477-0544	cristel.solis-barrientos@kingcounty.gov
Auburn	Leticia Vargas (Spanish)	(206) 263-1365	leticia.vargas@kingcounty.gov
Columbia	Rosa Zapata (Spanish)	(206) 477-7274	rosa.zapata@kingcounty.gov
Downtown	Rosie Martinez (Spanish)	(206) 848-0861	rosmartinez@kingcounty.gov
North	Fartun Mohamed (Somali)	(206) 477-9628	fartun.mohamed@kingcounty.gov
Eastgate	Enrique Palacios (Spanish)	(206) 477-0545	enrique.palacios@kingcounty.gov
Renton	Teresa Nguyen (Vietnamese)	(206) 477-1101	teresa.nguyen@kingcounty.gov
Float/Metro	Karen-Hongyi Zou (Chinese)	(206)477-8716	karen-hongyi.zou@kingcounty.gov
Supervisor	Elizabeth Winders	(206) 263-0857	ewinders@kingcounty.gov



AFRICAN COMMUNITY HOUSING & DEVELOPMENT

OUR MISSION



To provide opportunities for African Diaspora immigrant and refugee communities, families, and individuals in King County to attain health and housing stability, economic development, high-quality education, and access to legal services.

OUR VISION



An informed African immigrant and refugee community that is engaged in the holistic development of their families, communities, and environment.

MEET OUR FOUNDERS



HAMDI ABDULLE Executive Director

- Community Leader with 20+ years of service
- Recipient of
 - King County MLK Jr. Distinguished Service Medal
 - Congressman Smith's Champion of Justice Award
 - S.K.C.C.'s Human Services Equity Social Justice Award
- Multicultural, multilingual, & member of a variety of boards
 - Board Member, Communities of Concern
 - Board Member, All Home (King County)
 - Steering Committee Member, Rental Assistance and Homeless System Performance Measures (Dept. of Commerce)



BILAN ADEN, M.Ed. Associate Director

- Innovative thought leader and change maker with nearly 15 years of experience in community-building and organizing
- 2022 Puget Sound Business Journal 40 Under 40 Leader
- Nonprofit Financial Stewardship Cert. & Family Engagement Cert. from Harvard University
- Masters in Education from University of Washington
- Member of
 - Black Homeownership Legacy Fund Committee (BHI)
 - Communities of Opportunity Governance Group
 - City of Seattle Sweetened Beverage Tax Advisory Board
- Chair of King County Immigrant and Refugee Commission

WHO WE SERVE & WHERE WE SERVE BY THE NUMBERS



Just 42% of Black immigrant households own a home compared to 74% of white native-born households



25% of Black households in Washington are led by an immigrant or refugee



White households make 2.5x more than Black households on average: \$96,333 compared to \$39,936



King County, WA has the 6th largest East African immigrant and refugee population in the country



The average price of a home in King County is \$800,000 as of February 2023

AFRICAN COMMUNITY HOUSING & DEVELOPMENT

BY THE NUMBERS

\$38M rent assistance distributed by ACHD from 2020 - 2023

:

number of individuals served annually by ACHD

9,000

- number of households receiving ACHD food assistance

2,500 of ACHD participants that are women and children

:

languages and dialects spoken by ACHD participants

62%:

28-



OUR PILLARS

- Housing & Social Services
 - eviction prevention, housing support, senior care, food access, & basic needs
- Economic Development
 - small business assistance, workforce development, & continued education
- Education
 - STEAM program & outdoor curriculum, family engagement, & Black mentorship



EDUCATION

- Outdoor S.T.E.A.M Education
 - Outdoor Explorers [aimed at upper elementary], Outdoor Leaders [aimed at middle school], & Outdoor Advocates [aimed at high school]
- Mentorship Program
 - high school students paired with adult mentors
- Collaborations with Highline Public Schools & Federal Way School District
 - family engagement



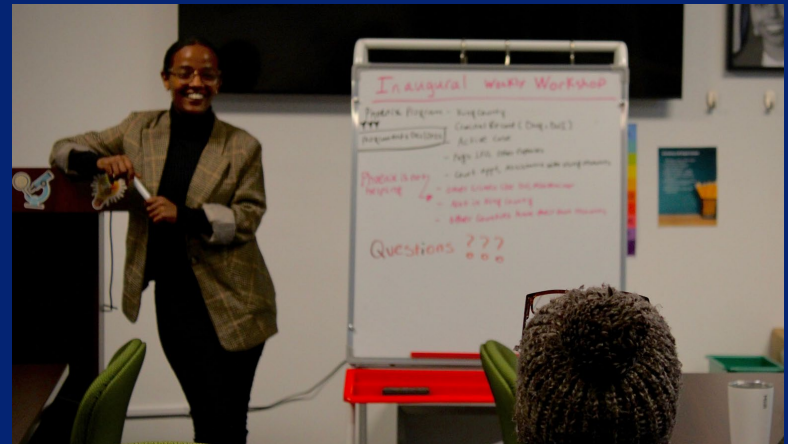
ECONOMIC DEVELOPMENT

- Workforce Development
 - in partnership with the Port of Seattle
- Small Business Support
 - a proud member of WA Dept. of Commerce's Small Business Resiliency Network
- Continued Education
 - in collaboration with Renton and Highline Technical Colleges, & the University of Washington
- Holistic Community Market Model



HOUSING & SOCIAL SERVICES

- Jobs & Housing Program
 - supporting unhoused individuals find safe homes & fulfilling careers, ARPA funded
- Eviction Prevention
- Positive Senior Connections Program
- Youth & Family Homelessness Programs
- Health & Wellness Program
 - providing holistic health services at the Delridge Farmers Market
- Voter Education & Registration Program



AFRICAN COMMUNITY HOUSING & DEVELOPMENT'S UNIQUE MODEL



CULTURALLY SPECIFIC & COMMUNITY DESIGNED SOLUTIONS FOR:



ECONOMIC DEVELOPMENT



BLACK HOMEOWNERSHIP



INTERGENERATIONAL WEALTH

ROOTED IN THE PRINCIPLES OF:



ABUNDANCE, EQUITY, REPLICABILITY, SCALABILITY, & SUSTAINABILITY

BY 2028...

100 affordable, family-sized homeownership units

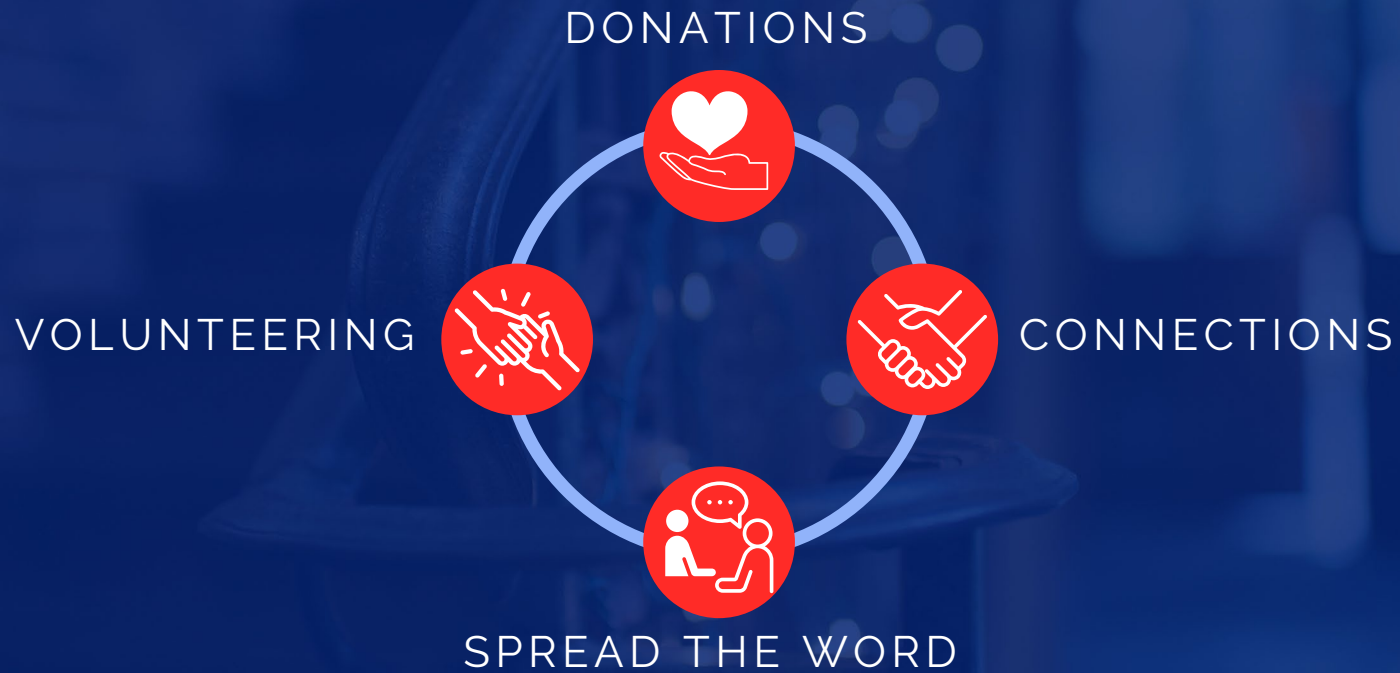
250 affordable, family-sized rental units

51,240 sq ft of commercial space for Black-owned businesses

1 early learning & family engagement center



HOW YOU CAN HELP



Let's



@achdseatac



www.achdo.or

Affordable Seattle

As powered by CiviForm

Elise Kalstad

Affordable Seattle Program Manager

Elise.Kalstad@seattle.gov

206.256.5515

COS_affordableseattle@seattle.gov



City of Seattle

VISION:

We believe all people should have easy access to City programs that make it possible to live and thrive in Seattle.



Affordable Seattle (seattle.gov/affordable)



Seattle

English

Affordable Seattle

Affordable Seattle is an online resource to help you find benefits you may be eligible for in the City of Seattle.

GET HELP APPLYING

Find out how much you could save each month in just 5 minutes.

People in Household

EDIT

Monthly Household Income

EDIT

Zip Code

EDIT

FIND SERVICES



Programs with this symbol can be applied for online in under 10 minutes

Community Programs



Find help in Seattle with child care, food, transportation and utilities. This list of programs and services offered by the City of Seattle can make life here a little more affordable for you.



Introducing CiviForm



Seattle



English

Affordable Seattle

GET HELP APPLYING

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Monthly Household Income

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Zip Code

EDIT

FIND SERVICES



Programs with this symbol can be applied for online in under 10 minutes



Introducing CiviForm - Community Based Org.



English ▾

Affordable Seattle

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EDIT

Monthly Household Income

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Zip Code

EDIT

FIND SERVICES



Programs with this symbol can be applied for online in under 10 minutes

Community-Centered Design







- Ability to apply to programs on behalf of clients and get status updates
- Transferring applicant data across multiple applications to save time inputting details
- Clients can take control of their applications at any point
- Better access by not requiring an email to apply for programs



Invitation to Contribute

- We are in the beginning stages of building out this product.
- Not all city programs will be on this tool until the end of 2024.
- Focus on community-centered design
- Reimbursement to CBO for staff time.

Not started

<p>✔ You may qualify</p> <p>Childcare Assistance Discounts for ages 3-5</p>  <p>Apply</p>	<p>✔ You may qualify</p> <p>Weatherization Up to \$15,000 in home repairs</p>  <p>Apply</p>	<p>✔ You may qualify</p> <p>Utility Discount \$110 in monthly savings</p>  <p>Apply</p>
<p>✔ You may qualify</p> <p>Summer Camps 50-100% off summer camps at Parks</p>  <p>Apply</p>	<p>✔ You may qualify</p> <p>FLASH Card Discounts for people with disabilities</p>  <p>Apply</p>	<p>✔ You may qualify</p> <p>Permit Parking Save \$90 on annual street parking permits</p>  <p>Apply</p>

Invitation to Contribute

Interested in adding your voice?

- User testing
- Research sessions
- Observations of current process

OR email/call

elise.kalstad@seattle.gov

206.256.5515

Hold camera here!



Mt. Baker Housing Association

Lindsey Bui

Services Coordinator

Canva Presentation

Questions?

Closing Reflections and Next Steps

- Please provide your feedback by scanning the QR code
- Connect with others that you haven't had a chance to
- Please take the welcome packets with you and share broadly
- A follow-up email with the electronic version of emails will be shared with all attendees
- Visit the resource tables
- Enjoy the Museum of Flight exhibits
- Be safe, take care of yourselves, and each other

