

# Chinatown International District Resource Guide

This guide was developed to support unhoused people in the Chinatown International District (CID). It can also be used by people living and working in the neighborhood and surrounding areas. All listed addresses are in Seattle. Visit this guide online at <https://bit.ly/CID-resource-guide>.

## Key:



Food Assistance and Supplies



Day Centers



Free interpretation available\*



Faith-based organization



Night Shelters



Bathrooms and Showers



Healthcare and Medical Resources



Domestic Violence/Survivor Support Services

\*If you contact an organization with the free interpretation icon next to it, you will be connected with a representative and may need to say the language you need.

## Phone Numbers to Help Navigate Resources & Services

**REACH Outreach Care Coordinator:** Ashley Shepherd

- Phone Number: 206-715-3795
- Email Address: [Ashleys@etsreach.org](mailto:Ashleys@etsreach.org)
- Ashley can help people register for benefits, get their IDs, phones, and Social Security cards, and find shelter if available.



### 211

- Phone Number: 211
- Hours: Mon - Fri, 8am - 6pm
- 211 provides you with information on all health and human services in King County, such as food, housing assistance, financial needs, and legal assistance.
- Spanish interpretation available. For interpretation in other languages press 5. Wait times may exceed 20 minutes.



**City of Seattle Customer Service Bureau**

- Phone Number: 206-684-2489
- Hours: Mon - Fri, 8am - 5pm
- You can contact the Customer Service Bureau to request a service such as graffiti removal, illegal dumping clean-up, or make a suggestion, compliment, complaint, or comment.





## **Neighborhood Non-Emergency Safety Contacts**

*For emergencies or threats to life, call 911.*

### **CID Community Safety Coordinator**

- Email Address: [safe@seattlechinatownid.com](mailto:safe@seattlechinatownid.com)
- The CID Community Safety Coordinator (CSC) helps community members connect with City departments, community-based organizations, and service agencies to address and answer their public safety concerns and questions, and provide updates about crime-related trends and hot spots.

### **Hate or Bias Incident Reporting Line – Chinese Information and Service Center**



- To anonymously report hate and bias incidents, community members can contact Chinese Information and Service Center (CISC) staff at:
  - Chinese or English: 206-886-2667
  - Russian or English: 425-326-9479
  - Ukrainian or English: 425-326-9479
  - Spanish or English: 425-598-5436
  - Vietnamese or English: 206-294-9053
- Hours: Mon - Fri, 8:30am - 5:30pm. Leave a message during off hours. It may take one business day to get back to a caller.

*CISC and the Coalition Against Hate and Bias are not an emergency service. If community members are in danger, call 911.*

## **SEATTLE POLICE DEPARTMENT NON-EMERGENCY CONTACTS**

### **CID Public Safety Liaison:** Monica Ly

- Phone Number: 206-369-0489
- Email Address: [monica.ly@seattle.gov](mailto:monica.ly@seattle.gov)
- Monica assists in the implementation of CID Public Safety Action Plan and facilitates communication between Seattle Police Department and the community.

### **Crime Prevention Coordinator:** Barb Biondo

- Phone Number: 206-233-0015
- Email Address: [barbara.biondo@seattle.gov](mailto:barbara.biondo@seattle.gov)
- Barb provides free crime prevention services for community residents, business and property owners. Contact Barb for information including Building Security Assessments, Training on Personal Safety, calling 9-1-1, and starting a Neighborhood Watch.



## Mental Health Crisis Phone Lines

### 988 Suicide and Crisis Lifeline

- Phone Number: 988
- Hours: 24 hours a day
- This number connects people via call, text, or chat, to care and support for anyone experiencing mental health-related distress.
- Text and chat services are available in English only.



### Crisis Connections Line

- Phone Number: 866-427-4747
- Hours: 24 hours a day
- Crisis Connections connects people who are in physical, emotional, and financial crisis to services that will be of help.
- Interpretation available upon request.



### Crisis Text Line

- Phone Number: Text HOME to 741741
- Crisis Text Line serves anyone who is in any type of crisis and provides access to free, 24/7 support via text.
- English and Spanish supported.



### Trevor Project Lifeline

- Phone Number: 1-866-488-7386
- Hours: 24 hours a day
- Call this number to connect with trained counselors who understand the challenges LGBTQ young people face. All conversations are confidential, and you can share as much or as little as you'd like.



## Day Centers

These Day Centers provide space for unhoused people to rest during the day. Hours and services (including meals, showers, referrals to housing) vary by location. Call phone numbers listed for more information.

### Compass Multi-Service Center



- Address: 210 Alaskan Way (look for the orange archway)
- Phone Numbers:
  - Day Center: 206-474-1630
  - Hygiene Center: 206-474-1680
- Hours:
  - Day Center: Mon - Fri, 9am - 4pm
  - Hygiene Center: Mon - Fri, 7am - 2:30pm; Sat, 8am -12pm
  - Closed holidays
- This center offers mail services, case management, shelter and housing referral, showers and laundry, access to medical professionals, and more for people experiencing homelessness or housing instability.

### Inclement/Extreme Weather Shelters



- Phone Number: Call 2-1-1 for additional information
- Address and Hours vary
- King County Regional Homelessness Authority provides information on severe weather planning and temporary shelters.

### International District / Chinatown Branch Library



- Address: 713 8<sup>th</sup> Ave S
- Phone Number: 206-386-1300
- Hours: Mon and Tues, 1 - 8pm; Wed - Sat, 11am - 6pm; closed Sunday
- Amenities: free public computers, Wi-Fi, color copier, scanner, and printing, and single-occupant all-gender restrooms



### Mary's Place Day Center for Women

- Address: 1830 9th Ave
- Phone Number: 206-812-8559 extension 119
- Day center Hours: Mon - Fri, 7am - 3:30pm; Sat, 9am - 1pm
  - Breakfast: 7:30-8:30am



- Lunch: 11:30-12:30pm
- No additional services are available on Saturdays besides breakfast, church service, and lunch.

### Real Change

- Address: 96 S Main Street
- Phone Number: 206-441-3247
- Hours: Mon and Tues, 8:30am - 2pm;  
Wed and Fri, 8:30am -4pm
- Real Change provides low-barrier job opportunity with case management.

### Salvation Army Jefferson Day Center

- Address: 420 4<sup>th</sup> Ave S
- Phone Number: 206-338-5707
- Hours: Daily, 7am - 5pm (including Holidays)
- Visit in person for first-come, first-served referrals to various Salvation Army enhanced shelters. Enhanced shelters provide case management, housing navigation, and meal services (which the day center does not offer).
- Shower, laundry, and shelter navigation services available during day center hours. Interpretation available only in person.



### YWCA - Angeline's Day Center

- Address: 2030 3rd Ave
- Phone Number: Front Desk: 206-436-8650
- Hours: Mon - Fri, 10am - 4pm; closed Saturday and Sunday
- Angeline's Day Center offers showers, laundry, and lunch. Walk-ins welcome on a first-come first-served basis.



## Night Shelters

### King County Family Emergency Shelter Community Intake Line

- Phone Number: 206-245-1026
- Hours: Daily, 8am - 11:30pm
- Shelter locations vary
- This line offers intakes for emergency shelter for people who are living outside or in a car who are pregnant or with children. You can call the intake line number to be added on a daily



waiting list for a callback from a King County Shelter. ID and documentation requirements vary depending on the shelter location.

- Beds are never guaranteed as spaces are limited. Visitors do not need social service connection to initiate the waitlist and intake process.
- Interpretation available upon request.

## **SHELTERS FOR WOMEN**

### **YWCA Emergency Shelter**

- Address: 1118 5<sup>th</sup> Ave
- Phone Number: 206-461-4882
- For women and children, call number listed above for screening and intake.

## **SOBERING CENTERS**

### **Pioneer Human Services - King County Diversion Center**

- Address: 400 Yesler Way
- Phone Number: 206-349-0165
- Hours: Daily, 5pm - 7am; self-referrals and hospital referrals stop at 1:30am
- This center provides a place for people who are chronically homeless and inebriated to get sober and sleep. There is no application process. Services include medically monitored diversion center, place to sleep, food, substance use disorder and mental health assessment referrals, referrals for counseling offsite, intensive case management, and housing.



## **Domestic Violence/Survivor Support Services**

### **API Chaya**

- Help line: 1-877-922-4292 or 206-325-0325
- Hours: Mon - Fri, 10am – 4pm
- API Chaya serves survivors of sexual abuse, assault, and human trafficking and works with each individual within their own cultural context, including Asian and Pacific Islander communities.



### **Harborview Abuse and Trauma Center**

- Address: 401 Broadway, Suite 2075
- Phone Number: 206-744-1600



- Hours: Mon - Fri, 8:30am - 5pm
- This center offers free services for children and adults including crisis assistance, support, medical and legal advocacy, brief supportive counseling, information, and referral. Can meet in our office, in the community, on the phone or through ZOOM.
- If you call after hours, you will be given information to help you with next steps.

**King County Sexual Assault Resource Center**



- Phone Number: 888-998-6423
- Hours: 24 hours a day
- This resource center provides crisis intervention, information and referrals, and support for anyone who has experienced sexual assault, their families or friends, or anyone who is concerned about sexual assault or child abuse and safety in their community.
- Ayuda en Español: 425-282-0324, Gratis y confidencial, Llame de lunes a Viernes: 8am - 5pm

**New Beginnings**



- Phone Number: 206-737-0242
- Hours: 24 hours a day
- New Beginnings offers services including helpline, legal advocacy, counseling, support groups, and safety planning. The organization serves survivors with or without children, who are abused by partners in intimate relationships.



**Social Service Organizations**

These organizations provide a variety of culturally appropriate services that may include meals, behavioral health and wellness, healthcare, case management, housing assistance, counseling, and more. Contact an organization for more information on specific programs and services they offer. Services are free unless otherwise noted.

**Asian Counseling and Referral Service (ACRS)**

- Address: 3639 Martin Luther King Jr Way S
- Phone Number: 206-695-7600
- Hours: 9am - 4pm, Mon - Fri by appointment only



- ACRS hosts services and programs for the entire Asian American and Pacific Islander community that provide job training service, mental health, youth services, and food bank.

### Bread of Life Mission Shelter

- Address: 97 S Main St
- Phone Number: 206-682-3579
- Hours:
  - Hot coffee and pastries daily at 8:30am
  - Lunch: Mon - Fri, 12:15 - 1pm
  - Dinner: Mon - Sat, 7 - 7:45pm
  - Women's clothing distributed: Tues, 1pm - 2pm
  - Men's clothing distributed: Fri, 1pm - 2pm
  - Request a bed through the day center, open Mon - Fri, 8:30am - 2pm



### Chief Seattle Club

- Address: 410 2nd Ave Extension S
- Phone Number: 206-715-7536
- Hours:
  - Drop-in services: Daily, 7am - 2pm
  - Breakfast: Daily, 8 - 9:30am
  - Lunch: Daily, noon - 1pm
  - Hygiene services: Daily: 7 - 10am
- Chief Seattle Club is Native-led agency supporting American Indian and Alaska Native people.



### Chinese Information and Service Center (CISC)

- Address: 611 S Lane St
- Phone Number: 206-624-5633
- Hours:
  - Office: Mon - Fri, 8:30am - 5pm
  - Legal clinic: Tues, 5:30 - 7:30pm by phone at 206-957-8548
- CISC offers Family Support Program, immigrant support and education, after school youth programs, and more.



### Community Health Access Program (CHAP) - King County

- Address: Public Health — Seattle and King County; 401 5th Ave, Suite 1000
- Phone Number: 1-800-756-5437 or 206-284-0331
- Hours: Mon - Fri, 8am - 6pm





- CHAP is a telephone assistance program serving King County residents. CHAP enrolls people into health insurance, discounted transportation, food, and other programs.

### [International Drop-In Center \(IDIC\) Filipino Senior and Family Services](#)



- Address: 7301 Beacon Ave S
- Phone Number: 206-587-3735
- Hours:
  - Office: Mon - Fri, 9am - 5pm
  - Food Bank: Fri, 1 - 2pm
  - Hot Meals: Wed, Fri, 11am - 1pm
- IDIC is a Filipino organization that provides advocacy in healthcare and social services to people over 55 and immigrant families. Also serves adults with disabilities.

### [Salvation Army Women's Shelter](#)



- Address: 1101 Pike St
- Phone Number: 206-447-9944
- Hours:
  - Food Bank Hours: Mon, 11am - 12pm and 1 - 3pm; Tues - Fri, 10am - 12pm
  - Emergency Financial Assistance Hours: 1<sup>st</sup> – 3<sup>rd</sup> of the month, 8am - 4pm
  - Domestic Violence Advocacy Hours: Mon - Fri, 9am - 5pm
- You do not need a referral to receive financial assistance, domestic violence advocacy, or food bank services. You can go to the client services building to receive services. Calling ahead is recommended. The enhanced shelter is open by referral only.

### [Seattle Indian Center](#)



- Address: 624 S Dearborn St
- Phone Number: 206-329-8700
- Hours:
  - Office: Mon - Fri, 9:30am - 5:30pm
  - Food Bank: Tues and Thurs, 1 - 3pm
  - Hot meals offered: Mon - Fri, at 9am and 12pm
- This center offers day center, food, and other support. Focuses on serving American Indian/Alaska Native community, people of color, as well as anyone in need.

## Solanus Casey Center

- Address: 804 9th Ave
- Phone Number: 206-223-0907
- Hours: Mon - Thurs, 1 - 4pm
- The Solanus Casey Center helps people acquire WA State ID, birth certificates, and vouchers for eyeglasses with prescription. There are telephones and computers available for use.



## St. Vincent de Paul Helpline

- Phone Number: 206-767-6449
- Hours: Mon - Fri, 8am - 3pm
- You can call this phone number for one-on-one support, rent assistance, utility assistance, and referrals for additional support. St. Vincent de Paul provides free vouchers for gasoline, clothing, food, and basic supplies. Call first to check on vouchers and assistance that are available to you.
- Wait times may exceed 30 minutes.
- Interpretation available in Spanish.



## Healthcare and Medical Resources

### Country Doctor Community Health Center

- Address: 2101 E Yesler Way, #150
- Phone Number: 206-709-7199
- Hours: Mon-Fri, 6-9pm; Sat-Sun, 11am-5pm. Walk-ins welcome.
- This community health center offers primary care services and an on-site pharmacy. Depending on your income, you may receive a discount. Accepts Medicare, Apple Health (Medicaid) insurance, and uninsured patients.



### Entre Hermanos

- Address: 1621 S Jackson, Ste. 202
- Phone Number: 206-322-7700
- Hours: HIV and STI testing: Mon-Wed, 10am-5:30pm
- Entre Hermanos promotes the health and well-being of the Latino LGBTQ community in a culturally appropriate environment.



## [International Community Health Services \(ICHS\)](#)



- Address: 720 8th Ave S
- Phone Numbers and Hours:
  - Dental Clinic Hours: 206-788-3757, Mon - Sat, 7:30am - 6pm
  - Vision Clinic Hours: 206-788-3505, Mon - Fri, 8am - 5pm
  - Medical Clinic Hours: 206-788-3700, Mon, Tue, Fri, 7:30am - 6pm; Wed, Thurs, 7:30am - 7pm; Sat, 8:30am - 5pm
- Call for appointment, same-day appointments available. Culturally and linguistically appropriate health services.
- ICHS accepts Apple Health (Medicaid) and Medicare. Depending on your income, you may receive a discount. Photo ID and proof of insurance will be required for billing insurance.

## [Neighborcare Health at Pike Place Market](#)



- Address: 1930 Post Alley
- Phone Number: 206-728-4143
- Hours:
  - Mon - Thurs, 8am - 5pm (every 1st and 3rd Wed, 9:30am - 5pm); Fri, 8am - 4pm
  - Drop-in hours for unhoused people or people in permanent supportive housing: Mon and Thurs, 1 - 3:30pm
- Neighborcare provides adults with primary medical care, behavioral health services, substance use disorder services. They can help you to enroll in insurance and other assistance programs, and pharmacy. Depending on your income, you may receive a discount.

## [Public Health - Seattle & King County – Downtown Public Health Center](#)



- Address: 2124 4<sup>th</sup> Ave
- Phone Number: 206-477-8300
- Phone Number Hours: Mon - Fri, 8am to 5pm. Call phone number to verify hours for in-person services.
- The Downtown Public Health Center offers services including adult and child healthcare, dental care, Bupe Pathways (aka Suboxone or buprenorphine) clinic, maternity support services, and pharmacy.

## [Public Health - Seattle & King County Mobile Medical Van](#)



- Contact: Eric J - Education Specialist, 206-477-7682; Tarek S. - REACH, Outreach, 206-482-3073

- Schedule can be found here:  
<https://kingcounty.gov/depts/health/locations/homeless-health/mobile-medical-care.aspx>
- The van provides walk-in medical care for people who are experiencing homelessness or housing instability.

### **Pioneer Square Medical Clinic**



- Address: 206 3<sup>rd</sup> Ave S
- Phone Number: 206-744-1500
- Hours: Tues - Fri, 8:15am - 4pm; Wed, 9am - 4pm
- Pioneer Square Medical Clinic's services include podiatry/foot care, social services, dietician consultations, and health education. There is an on-site pharmacy that fills prescriptions. The clinic serves adults 18 and older who are low income, homeless, or without health insurance. Free for people experiencing homelessness.
- You can request an interpreter when you make the appointment.

### **Seattle Indian Health Board (SIHB)**



- Addresses:
  - International District Clinic: 611 12th Ave S
  - Pioneer Square Clinic: 410 2nd Ave Ext S
- Phone Number: 206-324-9360
- Hours: Mon - Fri, 8am - 5pm
- SIHB is a community health center that provides health and human services to its patients and specializes in the care of Native people. Medical, dental, mental health, substance use disorder services, Traditional Indian Medicine, Native Elders Program, and outpatient services. Offers maternal and infant health services as well as the Women, Infants, and Children Nutrition (WIC) Program. Depending on your income, you may receive a discount.

### **DENTAL SERVICES**



### **Neighborcare Health at Pacific Tower**

- Address: 1200 12th Ave S, 4th floor (Suite 401)
- Phone Number: 206-548-5850
- Hours: Mon - Fri, 7am - 6pm
- Neighborcare offers comprehensive general dentistry and emergency dental care to patients of all ages. Depending on your income, you may receive a discount.

## Seattle's Union Gospel Mission, Dental Clinic



- Address: 205 3rd Ave
- Phone Number: 206-621-7695
- Hours: Mon - Fri, 9am - 3pm
- They offer dental services serving adults 18 and older with income at or below 200 percent of the Federal Poverty Level.
- Call for an appointment. Documents required: Photo ID, food stamp award letter, or documentation of income for the last two months. Fees are \$20 per visit, debit or credit card only.
- Staff speak these languages: English and Spanish.

## **SUBSTANCE USE AND ADDICTION RESOURCES**

### Evergreen Treatment Services

- Address: 1700 Airport Way S
- Phone Number: 206-223-3644
- Hours: Mon - Sat, 5:30am - 12:45pm, closed Sunday
- They offer medication assisted treatment (MAT) to patients for opioid use disorders. Services include daily dispensing of methadone or buprenorphine with counseling and medical provider engagement. Make appointments in person.

### Harborview Medical Center - Mental Health and Addiction Services



- Address: 401 Broadway, 1st Floor
- Phone Number: 206-744-9600
- Hours: Mon - Fri, 8am - 5pm
- Mental Health and Addiction Services offer services including crisis intervention, psychiatric evaluation, psychotherapy, group treatment, case management, and geriatric psychiatry services, as well as treatment for individuals for co-occurring chemical dependency and mental health disorders and patients with comorbid medical issues.

### Hepatitis Education Project



- Address: 1621 S Jackson St, #201
- Phone Number: 206-732-0311
- Hours:
  - Hepatitis A & B Vaccinations and Testing for Hepatitis B & C: Mon - Thurs, 12:30 - 4:30pm
  - Buprenorphine and Syringe Services Program: Mon - Thurs, 12:30 - 5:30pm

- Suboxone Clinic: Tues - Thurs, 1 - 4:30pm
- The Hepatitis Education Project offers syringe services, clean injection supplies, overdose prevention training, and harm reduction services for everyone. Visit in person. Call ahead to confirm there is a provider available. No fees.

### Public Health - Seattle & King County Needle Exchange

- Address: 2124 4<sup>th</sup> Ave
- Phone Number: 206-263-2000
- Hours: Mon - Fri, 1 - 5pm; Saturday, 2 - 4pm
- The Needle Exchange provides clean injection supplies and Suboxone.

### Seattle Public Utilities Sharps Collection Program

- Chinatown International District (CID) Disposal Box Address: S King St and 10th Ave S
- Hours: Available outdoors, 24 hours a day
- Seattle Public Utilities Sharps Collection Program provides safe disposal of "sharps" (syringes, needles, and lancets).



## Food Assistance and Supplies

### PREPARED MEALS

#### ChuMinh Egg Rolls Weekly Meal

- Address: 1043 S Jackson St
- Hours: Weekly meal every Sunday from 10:30am - 12:30pm
- Email Address: [theeggrollcrew@gmail.com](mailto:theeggrollcrew@gmail.com)
- Usually there are volunteers who speak either Vietnamese, Mandarin, or Cantonese.



#### Pike Market Senior Center

- Address: 85 Pike St #200
- Phone Number: 206-728-2773
- Hours: Mon - Fri, 8:20am - 4pm; Sat - Sun, 8:20am - 1pm
- Meals served daily – Breakfast, 8:20 - 9am; Lunch, noon - 1pm
- Services and activities for people age 55 and up.
- Pike Market Senior Center serves breakfasts and hot lunches daily. Call or visit in person.
- Services available in Spanish and Tagalog.



## Recovery Café, SODO

- Address: 4202 6th Ave S
- Phone Number: 206-374-8731
- Hours: Mon - Fri, 9am - 2pm
- Recovery Café Members receive meals, recovery classes, peer support, and referrals. Visit to sign up for a New Member Introduction. Anyone can become a member.

## St. James Cathedral Day Center

- Address: 907 Columbia St
- Phone Number: 206-264-2091
- Meal Hours: Mon - Fri, 4:15pm; Meal line starts at 3pm



## **FOOD BANKS and SUPPLIES**

### Danny Woo Community Garden

- Address: 620 South Main St
- Free Community Fridge located near center of the garden, behind shed. Must use stairs, some without handrails.
- Hours: Daily, 6am - 9pm
- Volunteers speak these languages: English, Mandarin, and Cantonese.



### Filipino Community Seattle

- Address: 5740 MLK Jr Way S
- Phone Number: 206-722-9372
- Hours:
  - Food Bank: Tuesdays, noon-1pm
  - Senior Lunch and Food Bank: Mon, Tues, Thurs, 11:45am - 12:30pm
- Languages: English, Tagalog



### Pike Market Food Bank

- Address: 1531 Western Ave, Level 5 of Parking Garage
- Phone Number: 206-626-6462
- Walk-In Grocery Hours: Tues, 9:30am - 3pm (Pre-packed bags only, 9:30 - 10:30am); Wed, 3pm - 7pm; Thurs, 9:30am - 3pm. Please do not come early.
- The Pike Market Food Bank serves any resident of 98101, 98104, or 98121 zip codes and people who are homeless living in Downtown Seattle. Identification is optional.

- You can only come for groceries once per week during open hours. Notify staff or volunteers if you have mobility issues and cannot stand in line.

### [SODO Community Market – Northwest Harvest](#)

- Address: 1915 4th Ave S, near the corner of 4th Ave S and S Holgate St
- Hours: Mon, 1:30 - 7:30pm; Wed, 8am - 2pm; Fri, 8am - 2pm (hours subject to change)
- SODO Community Market is a no-cost grocery store that provides fresh produce, grocery staples, and a variety of food options to those in need. No ID, proof of income, or residency information is required to shop with us.

### [St. Francis House](#)

- Address: 169 12th Ave
- Hours: Mon - Thurs, 10am - 2pm
- St. Francis House distributes care packages with toiletries, snacks, underwear, hats and gloves. They also have clothing for men, women and children, and household items (not furniture), that clients can shop for once every 30 days. They offer coffee and sandwiches in the hospitality room. You must have some form of ID.



## **Bathrooms and Showers**

### [City of Seattle Shower Hotline](#)

- Phone Number: 206-386-1030 – Call phone number first for instructions and weekly updated locations.
- Hours: 9am - 4:30pm, days vary by location. You can call the phone number above for more information.
- Come to site starting at 8am for appointments. Appointments are provided on a first-come first-served basis.
- City of Seattle provides free hot showers in shower trailers for 45 minutes. Single occupancy, sanitized between each use, secure storage while using, pets secured while using.

### [Low Income Housing Institute \(LIHI\) Urban Rest Stop, Downtown](#)

- Address: 1924 9th Ave
- Phone Number: 206-332-0110



- Hours: Mon - Fri, 5:30am - 6pm (Closed 12:30 - 1:30pm for cleaning); Sat - Sun, 8am - 12pm
- The Urban Rest Stop offers restrooms, showers, laundry facilities and limited haircuts for adults and youth of all genders. Showers are wheelchair accessible. No intoxication allowed. Patrons receive free toiletries. No fees.

### **Seattle Public Utilities RV Wastewater Pump-out Program**

- Phone Number: 206-641-6991
- The Pump-out Program offers collection service to dispose of toilet water and grey water from Recreational Vehicles (RVs). Once enrolled, the collection truck will come to your RV regularly. Call to schedule appointment.



### **Pet Care**

#### **Doney Coe Pet Clinic**

- Address: 1919 3rd Ave
- Hours: Wed - Thurs, 9am - 12pm; 2nd and 4th Saturday of the month from 12pm - 3pm
- Doney Coe Pet Clinic provides free veterinary services and wellness care to the pets of qualifying low income and homeless families. Free food and pet supplies provided monthly at the 4<sup>th</sup> Saturday Clinic.
- Contact [info@doneycoe.org](mailto:info@doneycoe.org) or visit <https://doneycoe.org> for more information.

#### **Seattle Veterinary Outreach**

- Phone Number: 206-659-9810; leave a message if no one answers and staff will return call within two business days
- Address: Rotating locations – call phone number or visit [www.seattlevet.org/calendar](http://www.seattlevet.org/calendar) for information
- Hours: 11am - 2pm
- Seattle Veterinary Outreach provides free basic veterinary care, including vaccination, de-worming, flea control, microchips, and care for sick pets. Free services for unhoused individuals, including those living in vehicles.
- Call the number listed above to make a request for interpretation.





## Storage

### SHARE/WHEEL, Storage Lockers

- Address: 711 Cherry St
- Phone Number: 206-448-7889
- Hours: Tues and Thurs, 7 - 9am; Sat and Sun, 8 - 10am
- SHARE/WHEEL provides day and long-term storage lockers that can fit a large duffel bag for anyone who is homeless and can provide labor.
- You will be required to complete one 2-hour labor shift and attend a Sunday meeting every month.
- Apply in person during operation hours. No fees.
- No ID required.



## Transportation Assistance

### Hope Link - to medical appointments



- Reservation Phone Number: 800-923-7433;  
TDD/TTY Line: 800-246-1646
- Hours: Mon - Fri, 8am - 5pm
- Hope Link provides rides (bus fare, gas reimbursement, or vehicle depending on situation) to and from places where individuals receive Medicaid-funded services.
- To schedule a ride, call one the numbers above 48 hours prior to appointment and have the following information readily available: Provider One Number (Medicaid), name of medical provider, name, address and phone number of medical facility, appointment date and time, and reason for the appointment.
- Wait times may exceed 15 minutes before a representative answers your call.

### Hyde Shuttle - Sound Generations



- Phone Number: 206-727-6262
- Scheduling hours: Mon - Fri; 8am - 4:30pm, Rides provided: Mon - Fri; 8am - 4pm
- The Hyde Shuttle is a free lift-equipped, door-to-door transportation service for people 55 and older; and also younger persons with disabilities. Residential address required (includes shelters, churches, etc.).
- Callers will need to press the 1 button twice to get connected with a live representative to request interpretation.

## [King County Metro Transit Regional Reduced Fare Permit \(RRFP\) and ORCA Lift:](#)



- Phone Number: 800-756-5437
- Hours: Mon - Fri, 8am - 5pm, closed 1 - 2pm for lunch
- Address: 201 S Jackson St; Hours: Mon - Fri, 8:30am - 4:30pm
- RRFP entitles senior riders (age 65 or older), riders with a disability and Medicare card holders to reduced fares on public transportation.
- Orca Lift provides reduced transit fare for low-income adults. Citizenship is not required. Save up to 50 percent or more on public transportation. Apply in person, online, or call for more information on enrollment locations and documents required.

## [Solid Ground - Transportation Services:](#)

- Phone Numbers:
  - Circulator Bus Schedule: 206-753-4801
  - Metro Access Eligibility: 206-263-3113
  - Metro Access Scheduling: 206-205-5000
- Downtown Circulator Route: Mon - Fri, first bus departs stop 1 at 7am, last bus departs stop 1 at 4pm, Arrives approximately every 30 minutes.
  - Stop 1: 9<sup>th</sup> Ave and Alder
  - Stop 2: 4<sup>th</sup> Ave and Yesler
  - Stop 3: 1<sup>st</sup> Ave and Marion
  - Stop 4: 1<sup>st</sup> Ave and Pine
  - Stop 5: 1<sup>st</sup> Ave and Bell
  - Stop 6: 9<sup>th</sup> Ave and Virginia
  - Stop 7: Boren and Seneca
- Solid Ground ACCESS provides door to door service available 7 days a week, 24 hours a day for people not able to ride the regular bus.

## [Other Neighborhood Resources](#)

### [International District / Chinatown Community Center](#)



- Address: 719 8th Ave S
- Phone Number: 206-233-0042
- Hours: Mon, Wed, Fri 11am - 9pm; Tue and Thu, 10am - 6pm; Sat, 10am - 5pm; closed Sunday
- Amenities: Free health and well-being scheduled programs for teenagers, adults, and people age 50 and older, and air conditioning.

## **Notes:**

### **Acknowledgements**

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If you would like to suggest a resource to add to the guide or you see information that is out of date for any resources listed in this guide, please contact [don\\_cec@seattle.gov](mailto:don_cec@seattle.gov) or call 206-437-3735.



**City of Seattle**