Chinatown International District Resource Guide

This guide provides resources information for unhoused people and people with low and fixed income in the Chinatown International District (CID). All listed addresses are in Seattle. Visit this guide online at https://bit.ly/CID-resource-guide or scan this QR code with a smart phone camera:



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Key:



Free interpretation available*



Resource is in CID Neighborhood



Faith-based organization

*You will need to say the language name in English when you contact an organization with the free interpretation icon next to it.



Phone Numbers to Help Navigate Resources and Services

REACH Staff

 As an outreach and case management organization, REACH builds relationships with people experiencing homelessness and connects them to the help that they need.





Outreach Care Coordinators:

Ashley Shepherd

Phone Number: 206-715-3795

Email Address: Ashleys@etsreach.org

Alex Vitagliano

• Phone Number: 206-247-2510

Email Address: <u>alexv@etsreach.org</u>

Ashley and Alex help you register for benefits, get IDs, phones, and Social Security cards, and find shelter if available.

211

Phone Number: 211

Hours: Mon - Fri, 9am - 5pm

- 211 provides information on all health and human services in King County, such as food, housing assistance, financial needs including utilities, and legal assistance.
- Spanish interpretation available. For interpretation in other languages, press 7. The system will ask you to enter your zip code or press the # key to be connected to an operator.
- Wait times may exceed 20 minutes.

City of Seattle Customer Service Bureau

Phone Number: 206-684-2489

Hours: Mon - Fri, 8am - 5pm

 Contact the Customer Service Bureau or download the <u>Find It</u>, <u>Fix It Mobile App</u> to request a service such as graffiti removal, illegal dumping clean-up, or make a suggestion, compliment, complaint, or comment.





Community Resource Center at Seattle Municipal Court

- Phone: 206-684-9291
- Address: 600 5th Avenue, 2nd Floor, Room 235
- Hours: Mon, Wed, 8:30am 4pm (closed: 12pm 1pm)
- Walk-ins welcome, open to the public
- You could receive supplies and resources at the Community Resource Center including:
 - o Food and clothing
 - Housing/shelter referrals
 - Health and hygiene
 - Food benefits and other Department of Social and Health Services (DSHS) resources
 - o Employment referrals and more





Neighborhood Non-Emergency Safety Contacts

For emergencies or threats to life, call 911.

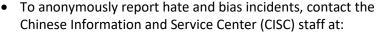
CID Community Safety Coordinator: Natalie Hutson

Phone Number: 206-491-7327

Email Address: <u>Natalie@seattlechinatownid.com</u>

 The CID Community Safety Coordinator helps community members connect with City departments, community-based organizations, and service agencies to address public safety concerns, and provide updates about crime-related trends.

<u>Hate or Bias Incident Reporting Line – Chinese Information and</u> Service Center



Chinese or English: 206-886-2667
Russian or English: 425-326-9479
Ukrainian or English: 425-326-9479
Vietnamese or English: 206-294-9053

• Hours: Mon - Fri, 8:30am - 5:30pm. Leave a message during off hours. It may take one business day to get back to you.

CISC and the Coalition Against Hate and Bias are not an emergency service. If you are in danger, call 911.

Law Enforcement Assisted Diversion (LEAD)

- LEAD works with individuals whose unlawful or problematic behavior stems from unaddressed behavioral health issues and/or chronic poverty. LEAD uses long-term intensive case management in order to help clients. LEAD is currently able to accept community referrals if there is capacity after law enforcement referrals.
- Please email <u>LEADReferrals@wearepda.org</u> for more information on how to refer people for this program.



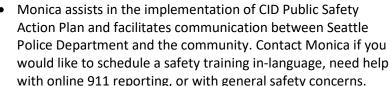




SEATTLE POLICE DEPARTMENT NON-EMERGENCY CONTACTS

CID Public Safety Liaison: Monica Ly Phone Number: 206-369-0489

Email Address: monica.ly@seattle.gov





Phone Number: 206-233-0015

Email Address: barbara.biondo@seattle.gov

Barb provides free crime prevention services for community residents, business, and property owners. Contact Barb for information including Building Security Assessments, Training on Personal Safety, calling 911, and starting a Neighborhood Watch.

Bias Crimes Coordinator: Detective Beth Wareing

Phone Number: 206-684-5621

Email Address: SPD Hatecrimes@seattle.gov

- Call 911 to report a bias crime to the Seattle Police Department. Once you receive a report number after calling 911, you can contact Detective Wareing for updates about the investigation of your case.
- The Bias Crime Unit provides education about what to expect when calling 911, resources that are available through the police department, personal safety, and hate crime and incident information.







Mental Health Crisis Phone Lines

988 Suicide and Crisis Lifeline

Phone Number: 988

Hours: 24 hours a day

- Available via call, text, or chat, to care and support for anyone experiencing mental health-related distress.
- Text and chat services are available in English only. For chat services go to: 988lifeline.org.

Crisis Connections Line

Phone Number: 866-427-4747

Hours: 24 hours a day

- Crisis Connections connects people who are in physical, emotional, and financial crisis to services that will be of help.
- Interpretation available upon request.

Crisis Text Line

- Phone Number: Text HOME to 741741
- Crisis Text Line serves anyone who is in any type of crisis and provides access to free, 24/7 support via text.
- English and Spanish supported.

Never Use Alone - Overdose Prevention Lifeline

Phone Number: 877-696-1996

Hours: 24 Hours

 Never Use Alone is a toll-free number that provides overdose prevention, detection, life-saving crisis response and medical intervention services for people who use drugs while alone.

Trevor Project Lifeline

Phone Number: 1-866-488-7386

Hours: 24 hours a day

 Trevor Project connects people with trained counselors who understand the challenges LGBTQ young people face. All conversations are confidential, and you can share as much or as little as you'd like.









Night Shelters

King County Family Emergency Shelter Community Intake Line



- Phone Number: 206-245-1026
- Hours: Daily, 8am 11:30pm
- Shelter locations vary
- This line offers intakes for emergency shelter for people who are pregnant or with children under the age of 18 living outside or in a car.
- You can call the intake line number to be added on a daily waiting list for a callback from a King County Shelter. ID and documentation requirements vary depending on the shelter location.
- Beds are never guaranteed as spaces are limited. Visitors do not need social service connection to initiate the waitlist and intake process.
- Interpretation available upon request.

Operation Nightwatch

- Address: 302 14th Ave S
- Phone number: 206-323-4359
- Hours:
 - o Dinner: 8 9:30pm every night
 - o Shelter referrals: 7:30 10:30pm in person every night
- Operation Nightwatch offers nightly shelter referrals for men with valid state ID and full Covid vaccination.
- They also offer a nightly meal for up to 150 people and permanent housing for seniors age 62 or older of all genders.
- Shelter and meal services are free. Permanent senior housing costs a low monthly rent.

Seattle's Union Gospel Mission

- Intake Phone Number: 206-501-4357, call this line for screening and potential referral to shelter.
- Hours: Mon Fri, 8am 5pm



Hope Place Shelter - Women and Children's Shelter

- Address: 3802 S Othello St
- Phone Number: 206-628-2008
- For women and women with children who are in recovery or have experienced domestic violence.

Union Gospel Mission - Men's Shelter

Address: 318 2nd Ave Ext S

Phone Number: 206-622-5177



SOBERING CENTERS

Pioneer Human Services - King County Diversion Center

Address: 400 Yesler Way

Phone Number: 206-349-0165

• Hours: Daily, 5pm - 7am; self-referrals and hospital referrals stop at 1:30am

• This center provides a place for people who are chronically homeless and inebriated to get sober and sleep. There is no application process. Services include medically monitored diversion center, place to sleep, food, substance use disorder and mental health assessment referrals, referrals for counseling offsite, intensive case management, and housing.



Day Centers

Day Centers provide space for unhoused people to rest during the day. Hours and services (including meals, showers, referrals to

housing) vary by location. Call phone numbers listed for more information.

Compass Day Center

Address: 210 Alaskan Way (look for the orange archway)

Phone Numbers:

Day Center: 206-474-1630Hygiene Center: 206-474-1680

Hours:

o Day Center: Mon - Fri, 9am - 4:30pm

O Hygiene Center: Mon - Fri, 7am - 4pm and Sat, 8am - 2pm

Closed on Washington State holidays

 This center offers mail services, case management, shelter and housing referral, showers and laundry, access to medical professionals, free lunch and dinner from Mon to Fri, free lunch on Sat, and more for people experiencing homelessness or housing instability.

<u>Downtown Emergency Service Center's (DESC) Lew Middleton</u> <u>Drop-In Center (216 James clinic)</u>

• Address: 216 James St

• Hours: Mon - Fri, 9am - 2pm

- The Drop-in Center offers a warm meal, access to laundry, shower, and hygiene services for individuals experiencing homelessness who are enrolled, or wish to enroll, in one of DESC's mental health or substance use disorder programs.
- You can enroll in DESC's Support, Advocacy, Growth and Employment (SAGE) mental health program or Opioid Treatment Network here.

Inclement/Extreme Weather Shelters

- Phone Number: Call 211 for information on severe weather planning and temporary shelters.
- Address and Hours vary











International District / Chinatown Branch Library

Address: 713 8th Ave S

Phone Number: 206-386-1300

• Hours: Mon, Fri, Sat, Sun: 10am-6pm;

Tues, Wed, Thurs: 10am-8pm

• Amenities: free public computers, Wi-Fi, color copier, scanner, and printing, and single-occupant all-gender restrooms





Mary's Place Day Center for Women

Address: 1830 9th Ave

Phone Number: 206-812-8559 extension 119

Day center Hours: Mon - Fri, 7am - 3pm;

Sat, 9am - 1pm

Breakfast: 7:30-8:30amLunch: 11:30-12:30pm

 No additional services are available on Saturdays besides breakfast, church service, and lunch.

Real Change

Address: 96 S Main Street

• Phone Number: 206-441-3247

Mon, Tues, Thu, 8:30am - 2pm; Wed and Fri, 8:30am - 4pm

 Real Change provides a work opportunity for all. You can earn an income immediately by selling the weekly newspaper. No ID required.

Salvation Army Jefferson Day Center

Address: 420 4th Ave

Phone Number: 206-338-5707

Hours: Daily, 7am - 5pm (including Holidays)

 Visit in person for first-come, first-served referrals to various Salvation Army enhanced shelters. Enhanced shelters provide case management, housing navigation, and meal services (which the day center does not offer).

 Shower, laundry, and shelter navigation services available during day center hours. Interpretation available only in person.















YWCA - Angeline's Day Center



- Address: 2030 3rd Ave
- Phone Number: Front Desk: 206-436-8650
- Hours: Mon Fri, 10am 4pm; closed Saturday and Sunday
- Angeline's Day Center offers showers, laundry, and lunch.
 Walk-ins welcome on a first-come first-served basis.
- You may be able to access overnight shelter depending on availability.



Social Service Organizations

These organizations provide a variety of culturally appropriate services that may include meals, behavioral health and wellness,

healthcare, case management, housing assistance, counseling, and more. Contact an organization for more information on specific programs and services they offer. Services are free unless otherwise noted.

Asian Counseling and Referral Service (ACRS)

Address: 3639 Martin Luther King Jr Way S

Phone Number: 206-695-7600

• Hours: 9am - 4pm, Mon - Fri by appointment only

 ACRS hosts services and programs for the entire Asian American and Pacific Islander community that provide job training service, mental health, and youth services.



o Address: 800 S Weller St

o Hours: Wed and Fri, 10am - 1pm

Bread of Life Mission Shelter

Address: 97 S Main St

• Phone Number: 206-682-3579 ext. 100

Hours:

 Day Center open Mon - Fri, 9:30am - 2:30pm, open to all genders

Hot coffee and pastries daily at 9:30am

o Lunch: Mon - Fri, 12:15 - 1pm

Dinner: Mon - Fri, 7 - 7:45pm

Women's clothing distributed: Tues, 1 - 2pm

o Men's clothing distributed: Fri, 1 - 2pm

 Men's shelter is available with valid ID, \$5 shelter fee.

 Bread of life Mission is a social services organization which provides critically needed goods and services to the unhoused.

 Ask about King County Metro bus passes at no cost, lockers for a small monthly fee, and mail service.

Chief Seattle Club

Address: 410 2nd Ave Extension SPhone Number: 206-715-7536



















Hours:

Drop-in services: Daily, 7am - 2pm

Breakfast: Daily, 8 - 9amLunch: Daily, noon - 1pm

Hygiene services: Daily: 7am - 1:45pm

• Chief Seattle Club is a Native-led agency supporting American Indian and Alaska Native people.

Chinese Information and Service Center (CISC)

Address: 611 S Lane St

Phone Number: 206-624-5633

Hours:

o Office: Mon - Fri, 8:30am - 5pm

o Legal clinic: Tues, 5:30 - 7:30pm by phone at 206-957-8548

 CISC offers Family Support Program, immigrant support and education, after school youth programs, and more.

Community Health Access Program (CHAP) - King County

Address: Public Health — Seattle and King County;
 401 5th Ave, Suite 1000

Phone Number: 1-800-756-5437 or 206-284-0331

Hours: Mon - Fri, 8am - 6pm

 CHAP is a telephone assistance program serving King County residents. CHAP enrolls people into health insurance, discounted transportation, food, and other programs.

<u>International Drop-In Center (IDIC) Filipino Senior and Family</u> <u>Services</u>

Address: 7301 Beacon Ave SPhone Number: 206-587-3735

Hours:

Office: Mon - Fri, 9am - 5pmFood Bank: Fri, 1 - 2pm

o Hot Meals: Wed, Fri, 11am - 1pm

 IDIC is a Filipino organization that provides advocacy in healthcare and social services to people over 55 and immigrant families. Also serves adults with disabilities.

Salvation Army Women's Shelter

Address: 1101 Pike St

Phone Number: 206-442-8389

Hours:















- Food Bank Hours: Tues, Wed, and Fri 9-11:30am and 1-3pm, Thurs 1-3pm
- Emergency Financial Assistance Hours: 1st 3rd of the month, 8am-4pm
- You do not need a referral to receive financial assistance or food bank services. You can go to the client services building to receive services. Calling ahead is recommended. The enhanced shelter is open by referral only.

Seattle Indian Center

Address: 624 S Dearborn StPhone Number: 206-329-8700

Hours:

Office: Mon - Fri, 9:30am - 5:30pmFood Bank: Tues and Thurs, 1 - 3pm

Hot meals offered Mon to Fri

■ Breakfast 9:30 -10:30am

Lunch 12 - 1pm

Snack: Mon - Fri, 3 - 3:30pm

 This center offers a day center, food, and other support and is focused on serving American Indian/Alaska Native community, people of color, as well as anyone in need.

Solanus Casey Center

Address: 804 9th Ave

Phone Number: 206-223-0907

Hours: Mon - Thurs, 1 - 4pm

 Solanus Casey Center helps people acquire WA State ID, birth certificates, and vouchers for eyeglasses with prescription.
 There are telephones and computers available for use.

St. Vincent de Paul Helpline

Phone Number: 206-767-6449

• Hours: Mon - Fri, 8am - 3pm

- Call this phone number for one-on-one support, rent
 assistance, utility assistance, and referrals for additional
 support. St. Vincent de Paul can often provide free vouchers
 for gasoline, clothing, food, and basic supplies. Call first to
 check on available vouchers and assistance.
- Wait times may exceed 30 minutes.
- Interpretation available in Spanish.











Food Assistance and Supplies

Basic Food in Washington

Phone: 877-501-2233 Address: 2106 2nd Ave

• Hours: Mon - Fri, 8am - 5pm

- The U.S. Department of Agriculture Supplemental Nutrition Assistance Program (SNAP) known as Basic Food in Washington, helps people with low income by providing monthly benefits to buy food. Benefits are based on your family size and income. To apply, call or visit the location listed above during open hours.
- You can also apply for Basic Food Assistance online at https://www.washingtonconnection.org/ at any time.

Public Drinking Fountain Locations

- Hing Hay Park Maynard Ave S and S King St
- Donnie Chin International Children's Park 7th Ave S and S Lane St

PREPARED MEALS

ChuMinh Egg Rolls Weekly Meal

Address: 1043 S Jackson St

- Hours: Free community meal every Sunday from 10:30am-12:30pm
- Email Address: theeggrollcrew@gmail.com
- Usually there are volunteers who speak either Vietnamese, Mandarin, or Cantonese.

Pike Market Senior Center

Address: 85 Pike St #200

Phone Number: 206-728-2773

- Hours: Mon Fri, 8:20am 4pm; Sat Sun, 8:20am 2pm, Closed the first Thursday of each month
- Meals served daily Breakfast, 8:20 9am; Lunch, noon 1pm (weekends 11:30am - 12:30pm)
- Services and activities for people age 55 and up.
- Call or visit in person. Services available in Spanish and Tagalog.









Recovery Café, SODO

Address: 4202 6th Ave S

Phone Number: 206-374-8731

• Hours: Mon - Fri, 9am - 3:30pm

 Recovery Café Members receive meals, recovery classes, peer support, and referrals. Visit to sign up for a New Member Introduction. Anyone can become a member.

St. James Cathedral Kitchen

Address: 907 Columbia St

Phone Number: 206-264-2091

Meal Hours: Mon - Fri, 4:15pm; Meal line starts at 3pm



FOOD BANKS and SUPPLIES

Danny Woo Community Garden

Address: 620 South Main St

- There is a free produce box located near the center of the garden, behind shed. Must use stairs. All stairs have handrails.
- Hours: Daily, 6am 9pm
- Volunteers speak these languages: English, Mandarin, and Cantonese.

Filipino Community Seattle

Address: 5740 MLK Jr Way S

Phone Number: 206-722-9372

Hours:

o Food Bank: Mon, Tues, Thurs, 12:30 - 1pm

 Senior Lunch and Food Bank: Mon, Tues, Thurs, 11:45am -12:30pm

Languages: English, Tagalog

Pike Market Food Bank

Address: 1531 Western Ave, Level 5 of Parking Garage

Phone Number: 206-626-6462

- Walk-In Grocery Hours: Tues, 12 3pm (11am 12pm prepacked bags only); Wed, 3 - 7pm; Thurs, 12 - 3pm. Please do not come early.
- The Pike Market Food Bank serves any resident of 98101, 98104, or 98121 zip codes and people who are homeless living in Downtown Seattle. ID is optional.







 You can only come for groceries once per week during open hours. Notify staff or volunteers if you have mobility issues and cannot stand in line.

SODO Community Market – Northwest Harvest

- Address: 1915 4th Ave S, near the corner of 4th Ave S and S Holgate St
- Hours: Mon, 1:30 7:30pm; Wed, 8am 2pm; Fri, 8am 2pm (hours subject to change)
- SODO Community Market is a no-cost grocery store that provides fresh produce, grocery staples, and a variety of food options to those in need. No ID, proof of income, or residency information is required to shop with us.

St. Francis House

Address: 169 12th Ave

Phone Number: 206-268-0784Hours: Mon - Fri, 10am - 2pm

 St. Francis House distributes care packages with toiletries, snacks, underwear, hats and gloves. They also have clothing for men, women and children, and household items (not furniture), that clients can shop for once every 30 days. They offer coffee and sandwiches in the hospitality room. You must have some form of ID.



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Domestic Violence/Survivor Support Services

API Chaya

Help line: 1-877-922-4292 or 206-325-0325

Hours: Mon - Fri, 10am – 4pm

 API Chaya serves survivors of sexual abuse, assault, and human trafficking. They work with each individual within their own cultural context, including Asian and Pacific Islander communities.

Harborview Abuse and Trauma Center

Address: 401 Broadway, Suite 2075

• Phone Number: 206-744-1600

Hours: Mon - Fri, 8:30am - 5pm

- This center offers services for children and adults including crisis assistance, support, medical and legal advocacy, brief supportive counseling, information, and referral. Can meet in their office, in the community, on the phone or through ZOOM.
- They accept most insurance and the first counseling appointment is free.
- If you call after hours, you will be given information to help you with next steps.

King County Sexual Assault Resource Center

Phone Number: 888-998-6423

Hours: 24 hours a day

- This resource center provides crisis intervention, information and referrals, and support for anyone who has experienced sexual assault, their families or friends, or anyone who is concerned about sexual assault or child abuse and safety in their community.
- For free and confidential help in Spanish, call 425-282-0324, Mon-Fri: 8am-5pm.

New Beginnings

Phone Number: 206-737-0242

Hours: 24 hours a day

 New Beginnings offers services including helpline, legal advocacy, counseling, support groups, and safety planning. The organization serves survivors with or without children, who are abused by partners in intimate relationships.









Healthcare and Medical Resources

Carolyn Downs Family Medical Center

Address: 2101 E Yesler Way

Phone Number: 206-299-1900

Hours:

- Primary Care Clinic: Mon, Thurs, Fri, 9am 5pm; Tues Wed,
 9am 8:30pm
- Urgent Care/After Hours Clinic: Mon Fri, 6pm 9pm; Sat, Sun, 11am - 5pm. Walk-ins are welcome.
- This community health center offers primary care services and an on-site pharmacy. Accepts Medicare, Apple Health (Medicaid) insurance, and uninsured patients. They use a sliding scale to charge for fees based on income.

Entre Hermanos

- Address: 1621 S Jackson, Ste. 202
- Phone Number: 206-322-7700
- Hours: HIV and STI testing: Mon-Wed, 10am 5pm
- Entre Hermanos promotes the health and well-being of the Latino LGBTQ community in a culturally appropriate environment.

International Community Health Services (ICHS)

Address: 720 8th Ave S

Phone Numbers and Hours:

o Dental Clinic: 206-788-3700, Mon - Sat, 8 am - 6 pm

- o Medical Clinic: 206-788-3700, Mon Sat, 8am 5pm
- Vision Clinic: 206-788-3505, Mon, Tues, Thurs, 9am 5pm;Wed, 9am 1pm
- Pharmacy: 206-788-3770, Mon Fri, 8am 5pm; Sat, 9am 5pm
- New patients are welcome. ICHS offers culturally and linguistically appropriate health services for patients in more than 70 languages.
- Call to schedule an appointment (same-day appointments available).
- ICHS accepts Apple Health (Medicaid), Medicare, and offers a sliding scale to charge for fees for uninsured patients depending









on your family income. Photo ID and proof of insurance will be required for billing insurance.

Neighborcare Health at Pike Place Market

Address: 1930 Post Alley

Phone Number: 206-728-4143

Hours:

- Mon Thurs, 8am 5pm (every 1st and 3rd Wed, 9:30am -5pm); Fri, 8am - 4pm
- Neighborcare at Pike Place Market provides adults with primary medical care, behavioral health services, substance use disorder services, and pharmacy. They can help you enroll in insurance and other assistance programs.
- They offer a sliding scale to charge for fees based on household size and income.

<u>Public Health - Seattle & King County - Downtown Public Health</u> Center

Address: 2124 4th Ave

Phone Number: 206-477-8295

- Phone Number Hours: Mon Fri, 8am 5pm. Call phone number to verify hours for in-person services.
- The Downtown Public Health Center offers services including adult healthcare, urgent dental care, suboxone or buprenorphine clinic, maternity support services, and pharmacy.

Public Health - Seattle & King County Mobile Medical Van

- Contact: Tarek S. REACH, Outreach, 206-482-3073
- Seattle van schedule can be found here: https://kingcounty.gov/depts/health/locations/homeless-health/mobile-medical-care.aspx
- The van provides walk-in medical care for people who are experiencing homelessness or housing instability.

Pioneer Square Medical Clinic

Address: 206 3rd Ave S

Phone Number: 206-744-1500

Hours: Tues, Thurs, Fri, 8:15am - 4pm; Wed, 9am - 4pm

 Pioneer Square Medical Clinic's services include podiatry/foot care, social services, dietician consultations, and health education. There is an on-site pharmacy that fills prescriptions.









The clinic serves adults 18 and older who are low income, homeless, or without health insurance. Free for people experiencing homelessness.

• You can request an interpreter when you make the appointment.

Seattle Indian Health Board (SIHB)

- Addresses:
 - International District Clinic: 611 12th Ave S
 - Pioneer Square Clinic: 410 2nd Ave Ext S
- Phone Number: 206-324-9360
- Hours: Mon Fri, 8am 5pm
- SIHB is a community health center that provides health and human services to its patients and specializes in the care of Native people. Medical, dental, mental health, substance use disorder services, Traditional Indian Medicine, Native Elders Program, and outpatient services. Offers maternal and infant health services as well as the Women, Infants, and Children Nutrition (WIC) Program. Depending on your income, you may receive a discount.

Seattle/King County Clinic

- 2024 clinic dates: February 15 18
- Address: 305 Harrison St, Fisher Pavilion at Seattle Center
- Seattle/King County Clinic is a free health clinic that occurs for four days each year at Seattle Center. The Clinic welcomes anyone in the region who struggles to access and/or afford healthcare.
- Limited admission tickets are offered on a first come, first served basis.
- Distribution of tickets starts at 5:30am.
- All services are free including dental, vision, and medical. No ID is required.
- For more information, you can call 206-684-7200 or visit seattlecenter.org/patients.

DENTAL SERVICES

Neighborcare Health at Pacific Tower

Address: 1200 12th Ave S, 4th floor (Suite 401)

Phone Number: 206-548-5850Hours: Mon - Fri, 7am - 6pm











- Neighborcare at Pacific Tower offers comprehensive general dentistry and emergency dental care to patients of all ages.
- They can help you to enroll in insurance and other assistance programs. They offer a sliding scale to charge for fees based on household size and income.

Seattle's Union Gospel Mission, Dental Clinic

- Address: 205 3rd Ave
- Hours: Mon Fri, hours vary based on volunteer capacity
- Phone Number: 206-621-7695
- Email Address: <u>dentalclinic@ugm.org</u>
- They offer dental services serving adults 18 and older with income at or below 200 percent of the Federal Poverty Level.
- Call for more information on required paperwork for appointments and to schedule an appointment.

SUBSTANCE USE AND ADDICTION RESOURCES

Evergreen Treatment Services (ETS)

- Address: 1700 Airport Way S
- Phone Number: 206-223-3644
- Hours: Mon Sat, 5:30am 12:45pm, closed Sunday
- ETS offers medication assisted treatment (MAT) to patients for opioid use disorders. Services include daily dispensing of methadone or buprenorphine with counseling and medical provider engagement. Make appointments in person.

<u>Harborview Medical Center - Mental Health and Addiction</u> Services

- Address: 401 Broadway, 1st FloorPhone Number: 206-744-9600
- Hours: Mon Fri, 8am 5pm
- Mental Health and Addiction Services offer services including crisis intervention, psychiatric evaluation, psychotherapy, group treatment, case management, and geriatric psychiatry services, as well as treatment for individuals for co-occurring chemical dependency and mental health disorders and patients with comorbid medical issues.





Hepatitis Education Project

Address: 1621 S Jackson St, #201

Phone Number: 206-732-0311



- o Testing for Hepatitis B and C: Mon Thurs, 12:30 4:30pm
- Buprenorphine and Syringe Services Program: Mon Thurs,
 12:30 5:30pm
- O Suboxone Clinic: Tues Thurs, 1 4:30pm
- The Hepatitis Education Project offers free syringe services, clean injection supplies, overdose prevention training, and harm reduction services for everyone. Visit in person. Call ahead to confirm there is a provider available.

Public Health - Seattle & King County Needle Exchange

Address: 2124 4th Ave

Phone Number: 206-477-8300

Hours:

- o Mon, Wed, Thurs, Fri, 9am 5pm; Tues, 1-5pm; Sat, 2-5pm
- Downtown Needle Exchange Medical Clinic: Walk-ins welcome! Mon, 1 - 4:30pm; Wed, Fri, 9am - 4:30 pm
- They offer:
 - HIV, sexually transmitted infection (STI) and Hepatitis testing
 - Hepatitis C treatment
 - Abscess treatment and wound care
 - o Antibiotics
 - o Care for colds and upper respiratory infections
 - Connection to primary care
 - Resources and referrals (example: detox)
 - Narcan available (an antidote medicine to opioid drug overdose)

Seattle Public Utilities Sharps Collection Program

- Chinatown International District (CID) Disposal Box Address:
 S King St and 10th Ave S
- Hours: Available outdoors, 24 hours a day
- Seattle Public Utilities Sharps Collection Program provides safe disposal of "sharps" (syringes, needles, and lancets).









Bathrooms and Showers

City of Seattle Shower Hotline

- Phone Number: 206-386-1030 Call phone number first for instructions and weekly updated locations.
- Hours: 9am 4:30pm, days vary by location. You can call the phone number above for more information.
- Come to site starting at 8am for appointments. Appointments are provided on a first-come first-served basis. No ID is required.
- City of Seattle provides free hot showers in shower trailers for 45 minutes. Single occupancy, sanitized between each use, secure storage while using, pets secured while using.

Low Income Housing Institute (LIHI) Urban Rest Stop, Downtown

- Address: 1924 9th Ave
- Phone Number: 206-332-0110
- Hours: Mon-Fri, 6:30am 5pm; Sat-Sun, 8:30am 4pm (closed 12 - 1pm)
- The Urban Rest Stop offers free restrooms, showers with toiletries, laundry facilities and limited haircuts for adults and youth of all genders. Showers are wheelchair accessible. No intoxication allowed.

Seattle Public Utilities RV Wastewater Pump-out Program

- Phone Number: 206-641-6991
- The Pump-out Program offers collection service to dispose of toilet water and grey water from Recreational Vehicles (RVs).
 Once enrolled, the collection truck will come to your RV regularly. Call to schedule appointment.





Seattle Animal Shelter Spay and Neuter Clinic

Address: 2061 15th Ave W

Phone Number: 206-386-4260

Hours: Mon-Fri, 9am-5:30pm

- Seattle Animal Shelter Spay and Neuter Clinic provides lowcost spay and neuter surgeries to any dog or cat in need.
- Financial assistance is available with the Pet Population Control Fund.
- To schedule an appointment, call the number listed above or email spayneuterclinic@seattle.gov.
- They offer free monthly vaccine pop-ups at different community centers. You can find location and hours information on their website: www.seattle.gov/animalshelter.

Seattle Veterinary Outreach

- Address: Rotating locations call phone number or visit www.seattlevet.org/calendar for information
- Hours: 10am 2pm
- Seattle Veterinary Outreach provides basic veterinary care, including vaccination, de-worming, flea control, microchips, and care for sick pets.
- Free services for unhoused individuals including those living in vehicles.



Storage

SHARE/WHEEL, Storage Lockers

• Address: 711 Cherry St

Phone Number: 206-448-7889

- Hours: Tues and Thurs, 7 9am; Sat and Sun, 8 10am
- SHARE/WHEEL provides day and long-term storage lockers that can fit a large duffle bag for anyone who is homeless and can provide labor.
- You will be required to complete one 2-hour labor shift and attend a Sunday meeting every month.
- Apply in person during operation hours. No fees. ID required.







Transportation Assistance

Hope Link - to medical appointments

Reservation Phone Number: 800-923-7433;

TDD/TTY Line: 800-246-1646

Hours: Mon - Fri, 8am - 5pm

- Hope Link provides rides (bus fare, gas reimbursement, or vehicle depending on situation) to and from places where individuals receive Medicaid-funded services.
- To schedule a ride, call one the numbers above 48 hours prior to appointment and have the following information readily available: Provider One Number (Medicaid), name of medical provider, name, address and phone number of medical facility, appointment date and time, and reason for the appointment.
- For languages other than Spanish, press 3 and then press 1. When you call, say the English language name that you need for interpretation. Wait times may exceed 15 minutes.

Hyde Shuttle - Sound Generations

Phone Number: 206-727-6262

- Scheduling hours: Mon Fri; 8am 4:30pm, Rides provided: Mon - Fri; 8am - 4pm
- The Hyde Shuttle is a free lift-equipped, door-to-door transportation service for people 55 and older; and also younger persons with disabilities. Residential address required (includes shelters, churches, etc.).
- When calling, press the 1 button twice to get connected with a live representative to request interpretation.

King County Emergency Service Patrol

- Phone Number: 911, request for Detox Van
- Hours: 24 hours a day
- Emergency Service Patrol (ESP) offers transportation for inebriated people seeking services such as sobering services, transportation to supportive housing, to and from hospital facilities (non-emergency) and crisis care centers. ESP operates in the downtown Seattle area.
- The transportation services are for people who are under the influence of alcohol and or substance use. ESP staff will screen individuals and determine appropriateness of transport.





King County Metro Transit Regional Reduced Fare Permit (RRFP), subsidized annual pass, and ORCA Lift:



- Phone Number: 206-477-4200
- Hours: Mon Fri, 8am 4:30pm
- Address: 201 S Jackson St; Hours: Mon Fri, 8:30am 4:30pm, closed 1 - 2pm for lunch
- RRFP entitles senior riders (age 65 or older), riders with a disability, and Medicare card holders to reduced fares on public transportation.
- Residents of King County, who are enrolled in one of six state benefit programs, qualify for a subsidized annual pass to ride local transit for free.
- Orca Lift provides reduced transit fare for low-income adults.
 Citizenship is not required. Save up to 50 percent or more on public transportation. Apply in person, online, or call for more information on enrollment locations and documents required.

Solid Ground - Transportation Services:

- Phone Numbers:
 - Circulator Bus Schedule: 206-753-4801
 - o Metro Access Eligibility: 206-263-3113
 - Metro Access Scheduling: 206-205-5000
- Downtown Circulator Route: Runs Mon-Fri and is free for people living on low incomes and ADA accessible. First bus departs stop 1 at 7am, last bus departs stop 1 at 4pm. Arrives approximately every 30 minutes.
 - Stop 1: 9th Ave and Alder
 - Stop 2: 4th Ave and Yesler
 - Stop 3: 1st Ave and Marion
 - Stop 4: 1st Ave and Pine
 - Stop 5: 1st Ave and Bell
 - Stop 6: 9th Ave and Virginia
 - Stop 7: Boren and Seneca
- Solid Ground ACCESS provides door to door service available 7 days a week, 24 hours a day for people not able to ride the regular bus.

Other Neighborhood Resources

International District / Chinatown Community Center

Address: 719 8th Ave S

Phone Number: 206-233-0042

 Hours: Mon, Wed, Fri 11am - 9pm; Tue and Thu, 9:30am -6pm; Sat, 9am - 5pm; closed Sunday

 Amenities: Free health and well-being programs for teenagers, adults, and people age 50 and older, and air conditioning.





Notes:

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If you would like to suggest changes to the guide or request printed copies, please contact don_cec@seattle.gov or call 206-437-3735.