Aetna Plan Information

Aetna is a managed care organization of doctors, hospitals, and other health care providers. You can choose from two Aetna medical plans: Preventive or Traditional. Go to www.aetna.com/docfind/custom/cityofseattle to find providers in the network.

1-866-983-0051 (SPOG and Local 77)
Aetna.com
Mobile App: Aetna Health

Aetna
Aetna P.O. Box 14079
Lexington, KY 40512-4079

Resources:
- Access Aetna.com or the Aetna App:

    - Locate a network doctor through the City's custom finder

    - Check the status of a claim

    - View eligibility for you and your dependents

    - Order replacement ID cards

    - Email Aetna's member services

    - Print claim forms

    - View and print your Explanation of Benefits (EOBs)

    - Estimate your prescription costs with the "Price-A-Drug" tool

- Urgent care summary
- Aexcel (for "Most" employees)
- Health topic of the month
- Aetna discount programs

Prescription drug coverage

- Aetna Drug Formulary Search for "Premier Plus" plans
- Drug Exclusion List for Premier Plus plans
- Mail Order Drug Program Registration Form