## City of Seattle 2025 Disparity Study

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#### **Disparity Study Objectives**

- Develop quantitative and qualitative evidence to meet strict constitutional scrutiny
- Meet USDOT regulatory requirements for the FTA DBE program
- Provide new data for FTA DBE triennial and contract goal setting
- Provide policy and program recommendations
- Educate policy makers and interested parties about the legal and economic issues to build consensus



## **Disparity Study Data and Methods**

#### Quantitative Data Sources

- City of Seattle construction, construction-related services and goods & services contract and vendor records for FY 2016-2020, \$50,000 and above
- Contract information from prime vendors
- M/W/DBE Directories
- Hoovers/Dun & Bradstreet
- U.S. Census Bureau databases
- Scholarly research



#### **Disparity Study Data and Methods**

#### Qualitative Data Sources

- Interviews with 91 individual business owners and stakeholders
- 163 electronic survey responses from business owners
- Interviews with City of Seattle staff
- Washington State disparity studies



#### **Disparity Study Elements**

- Legal Review and Analysis
- Review of the City's WMBE and FTA DBE programs
- Utilization, Availability and Disparity Analysis of City of Seattle
   Prime Contracts and Subcontracts
- Economy-Wide Disparity Analysis
- Anecdotal Evidence
- Recommendations



#### **Review of Contracting Equity Programs**

- Experiences with the City's WMBE and FTA DBE Programs
  - Most W/M/DBEs supported the City's programs
    - Business for some firms dropped dramatically once they were no longer certified
    - Firms in specialized subindustries found the programs less useful due to the lack of trade-by-trade contract goals
    - On Call or Job Order Contracts sometimes did not lead to work for listed WMBEs
    - Some consultants reported inadequate time to obtain information about upcoming contracts to put together a diverse team
    - Inadequate or inconsistent monitoring or application of program and contract commitments led to confusion



#### **Review of Contracting Equity Programs**

- While the City provides technical assistance and supportive services, firms requested more support
  - Training on contracts, especially master contracts
  - Help establishing joint ventures
  - A formal mentor-protégé program
- Most large prime vendors were able to provide sufficient WMBE participation to be awarded the project
  - Some found complying with the WMBE program onerous because of unreasonable contract goals
  - Small prime firms were sometimes burdened by the programs
  - Firms in specialized lines of work found it difficult to utilize WMBEs



#### **Review of Contracting Equity Programs**

- Prime vendors noted the City was reasonable in allowing substitutions for non-performing certified firms during contract performance
- The size of City projects was often an impediment to small firms obtaining work
- Reports on the timeliness of City payments were mixed
  - Some firms praised the payment process, while others reported issues
  - Change orders during contract performance often caused payment delays



- Final Contract Data File for City-funded contracts
  - 1,705 contracts totaling \$1,043,364,286
  - 524 prime contracts totaling \$852,453,860
  - 1,181 subcontracts totaling \$190,910,426
- Geographic market
  - Seattle MSA King, Pierce and Snohomish Counties captured 71.7% of the Final Contract Data File
- Constrained Product market
  - 99 6-digit NAICS codes



Utilization on City-funded contracts

• WMBEs: 29.2%

■ Blacks: 8.3%

■ Hispanics: 1.9%

Asians: 7.8%

■ Native Americans: 2.5%

■ White women: 8.6%

• Non-WMBEs: 70.8%



#### W/M//DBE availability

- Unweighted availability is the headcount of firms in the City's geographic and industry markets based on:
  - Public agency and private entity certification lists
  - Agency contract and vendor records
  - Hoovers/Dun & Bradstreet
- "Weighted" availability adjusts unweighted availability by the City's spending patterns
- Disparity ratios
  - City WMBE utilization ÷ weighted W/M/DBE availability
  - Analyzed for substantive significance (ratio <80%) and statistical significance</li>



Weighted availability for City funded contracts

• WMBEs: 10.6%

■ Blacks: 1.5%

■ Hispanics: 1.0%

■ Asians: 2.1%

■ Native Americans: 1.1%

■ White women: 5.0%

Non-WMBEs: 89.4%



Disparity ratios for City funded contracts

• WMBEs: 274.2%\*\*\*

■ Blacks: 573.1%<sup>‡\*\*\*</sup>

■ Hispanics: 191.2%\*\*\*

■ Asians: 369.2%\*\*\*

■ Native Americans: 226.2%\*\*\*

■ White women: 173.4 %\*\*\*

Non-WMBEs: 79.3 %\*\*\*

\*\*\* Statistically significant at the 0.001 level



- Final Contract Data File for FTA funded contracts
  - 43 contracts totaling \$38,675,069
  - 14 prime contracts totaling \$30,674,312
  - 29 subcontracts totaling \$8,000,758
- Geographic market
  - King County captured 99.1% of the Final Contract Data File
- Constrained Product market
  - 13 6-digit NAICS codes



#### Utilization on FTA funded contracts

• DBEs: 12.9%

■ Blacks: 0.2%

■ Hispanics: 2.8%

■ Asians: 2.1%

■ Native Americans: 0.9%

■ White women: 6.9%

• Non-DBEs: 87.1%



Weighted availability for FTA funded contracts

• DBEs: 10.1%

■ Blacks: 1.2%

■ Hispanics: 0.7%

■ Asians: 2.7%

■ Native Americans: 0.6%

■ White women: 4.9%

• Non-DBEs: 89.9%



Disparity ratios for FTA funded contracts

■ DBEs: 128.2%

■ Blacks: 19.2%<sup>‡</sup>

■ Hispanics: 388.8%

■ Asians: 77.5 %<sup>‡</sup>

■ Native Americans: 167.6%

White women: 139.9 %

• Non-DBEs: 96.9%

‡ Indicates substantive significance



- WMBE program and to a lesser extent the DBE program have been very successful in increasing opportunities for W/M/DBEs
  - W/M/DBEs, however, receive contracting opportunities that starkly differ from non-W/M/DBEs
    - The NAICS codes that provide most of the W/M/DBE contract dollars are different from the codes where the City spends a large portion of its funds
    - The codes that generate the most funds for non-W/M/DBEs generate few funds for W/M/DBEs



#### Economy-Wide Disparity Analysis

- Examined outcomes for M/WBEs in construction, construction related services and goods and services in the Seattle Metropolitan Area
  - Census Bureau's 2018-2022 American Community Survey
  - State of Washington Industry Data from Census Bureau's 2018 Annual Business Survey
  - Government and scholarly research and literature on credit discrimination
- Taken as a whole, the results show:
  - Systemic and endemic inequalities outside of the City's programs
  - Firms owned by M/WBEs do not have full and fair access to contracts and associated subcontracts in the Seattle Metropolitan Area



- Qualitative evidence of discrimination
  - WMBEs, especially those owned by woman, suffered from negative stereotypes and demeaning attitudes and behaviors
  - MBEs found it difficult to hire good staff because there can be a stigma to being associated with a minority firm.
  - Preexisting networks and information channels often excluded WMBEs
  - Some small firms and WMBEs found it difficult to receive fair treatment
  - Many WBEs felt that prime contractors only use them to meet inclusion requirements



 The impact of COVID-19 on WMBEs was mixed, with some firms reporting major issues such as employee loss and the lack of networking opportunities

#### Interview recommendations

- Establishing consistent opportunities for smaller firms to engage with prime contractors and City staff before solicitations are issued would help them compete more effectively
- Working with local WMBE contracting groups was helpful to some owners in navigating City contracting opportunities



- Requiring interested bidders to provide their information as a condition of being able to submit a bid or proposal would increase opportunities for subs
- Community Workforce and Project Labor Agreements created major challenges for WMBEs; a common proposal included exempting WMBEs or setting thresholds for their application



- A. Enhance electronic contract data collection and program management
  - Capture spending for all formally procured contracts issued by all departments
  - Require all departments to report into the system and facilitate interdepartmental connectivity
- B. Centralize WMBE program administration in the Purchasing and Contracting Division
  - Centralization will ensure consistent application of program elements and reduce duplication and confusion



- D. Focus on increasing prime contract awards to W/M/DBEs and small firms
  - Develop a protocol to consider whether to unbundle projects into less complex scopes and lower dollar values
  - Review experience requirements with the goal of reducing them to the lowest level necessary to ensure that the bidder or proposer has adequate experience
  - Adopt "quick pay" schedules and permit mobilization payments to all subcontractors for construction contracts on a race- and gender-neutral basis
  - Consider paying for offsite materials in hand at the time the contractor is required to buy them



- Review and possibly revise the standards for setting overhead rates for design contracts
- Provide additional points in best value or negotiated contracts for prime proposers using a firm that is new to City work
- Consider a fixed markup percentage for subcontractors to encourage large firms to use certified and small firms as much as possible



- E. Consider partnering with other agencies and local organizations to provide a bonding and financing program and enhance technical assistance
  - Implement a bonding and working capital program for construction contractors that includes a surety and a lender that agree to bond and finance graduates of the training program
  - Expand support to include marketing, legal and accounting services, assistance with regulatory compliance and business management



- C. Increase communication and outreach to W/M/DBEs and small firms
  - Develop an annual contracting forecast of larger contracts
  - Conduct special outreach in sectors where W/M/DBEs are receiving few opportunities
  - Develop a targeted marketing campaign to educate W/M/DBEs about the City's numerous technical assistance and supportive services offerings



- F. Narrowly tailor the WMBE program
  - Revise certification eligibility for the WMBE program
  - Revise WMBE Inclusion Plan requirements
  - Consider implementing the Utilization Plan module from B2Gnow®
- Use the Study to set a narrowly tailored, overall annual aspirational WMBE goal
- Use the Study to set narrowly tailored WMBE contract goals



#### G. Ensure the FTA DBE program remains narrowly tailored

- Use the Study to set the triennial DBE Goal for FTA funded contracts
- Continue to employ race-neutral approaches, including Small Business elements, to ensure equal opportunities for FTA funded contracts

#### H. Develop performance measures for program success

- Progress towards meeting the overall, annual WMBE and DBE goals
- The number of bids or proposals, industry and dollar amount of awards and the goal shortfall when good faith efforts are submitted
- The number, dollar amount and the industry code of bids or proposals rejected as non-responsive for failure to make good faith efforts to meet the goal



- The number, industry and dollar amount of W/M/DBE substitutions during contract performance
- Increased bidding by certified firms as prime vendors.
- Increased prime contract awards to certified firms
- Increased "capacity" of certified firms
- Increased variety in the subindustries in which W/M/DBEs are awarded prime contracts and subcontracts
- I. Conduct regular program reviews





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