# FAS GUIDING VALUES

As public servants, we recognize that *care* is integral to our work—
care for each other, care for providing the best customer service possible to our
residents, care for advancing equity within our communities, and care for responsibly
managing the assets and public funds entrusted to us.



## **CUSTOMER SERVICE**

We are guided by our commitment to provide the best customer service possible to the public and fellow colleagues.



#### **ACCOUNTABILITY**

We are guided by our accountability to the public—and each other—in responsibly managing assets entrusted to us in a manner that is wise, prudent, sustainable and transparent.



## RESPECT AND KINDNESS

We are guided by the expectation that all people deserve to be treated with respect and kindness and, in doing so, work to foster a sense of belonging.



## **EQUITY**

We are guided by our desire to undo harm, to center equity and to apply a race and social justice lens to the development and delivery of programs, policies, services, and how and where we spend public dollars.

