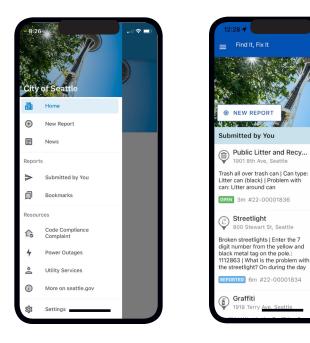


# Reporting Made Easy!

Find It, Fix It is a smartphone app offering mobile users one more way to report selected issues to the City of Seattle

### What is it for?

With Find It, Fix It, reporting an issue is as easy as snapping a photo with your smartphone, adding detailed information, and hitting submit. You can report problems anytime as you encounter them, and reports are delivered directly to City departments for resolution.





Download the Find It, Fix It App! C AppStore Google Play

## **Reporting Tips**

#### Location

• An accurate location helps us find the problem you reported. If you have enabled Location Services for the app, the Location will default to your current location when you create a new request. If you attach a photo, the app can also default to the location from the photo.

#### **Photos**

• Adding a photo is an easy way to provide information to help us find and resolve your request. Up to three photos may be submitted with a report.

#### **Detailed information**

• Please include as much detail as possible in the Description field.

#### **Email address**

• Your name and contact information may be required for some services. We encourage you to provide an email address if you would like to receive updates about your report.

## **Steps for Submitting a Report**

Describe the Issue Important Information Select Service use this app to report urgent matter Search Q For Urgent Matters: Dead Animal ay - Friday, 8 a.m. - 5 p.m. 06-684-2489 (CITY) (ه) (۵ or 24-Hour Emergency Services Fire. Medic One 9-1-1 111egal Dumping / Needles eattle City Light 206-706-0051 eattle Public Utilities 206-386-1800 Street Repair and Maintenance Public Litter and Recycling C 06-386-1218 you are reporting an unauthorized ncampment, please go back and select Inauthorized Encampment. vole Facility Maintenand Clogged Storm Drain NEXT Select New Report Describe the Issue Select Service **Review Notice** . ? . ? Adjust Map to Location Confirm Address Confirm and Submit Contact Information Required ress 549 COLUMBIA ST, h is 0 feet Are you sure this is the BIA ST. SEATTLE, WA. 9810 Location 500 5TH AVE, SEATTLE, WA, 98104 20 **Enter Contact Information Confirm/Adjust Location Confirm Address Review and Submit** 

- For more information, please visit www.seattle.gov/find-it-fix-it-app
- These and additional City services can be reported online at www.seattle.gov/csb
- For interpretation services available in over 240+ languages and for additional assistance with City of Seattle services, please call the Customer Service Bureau at 206-684-CITY (2489), Monday-Friday, 8 a.m. 5 p.m.



Learn more