

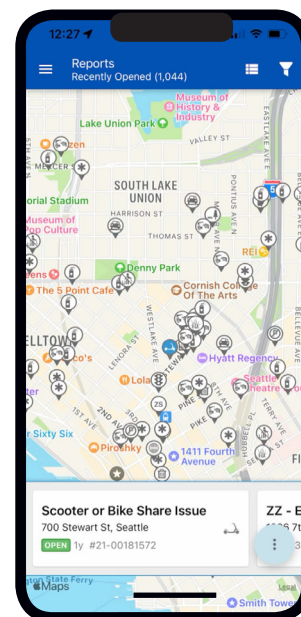
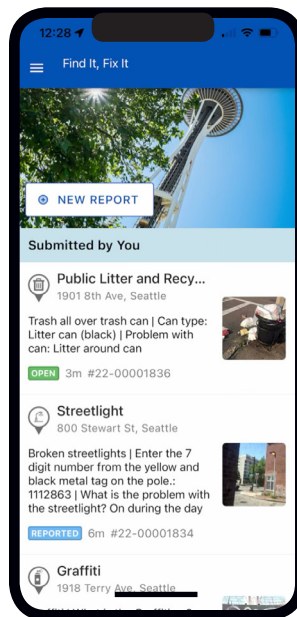
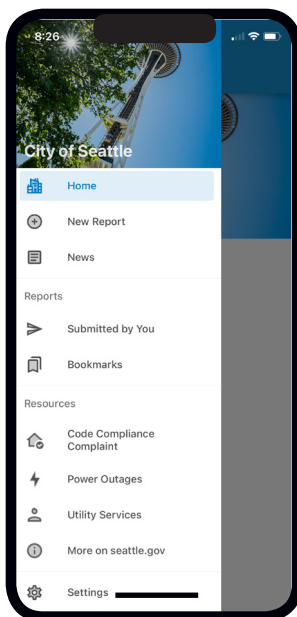


# Reporting Made Easy!

Find It, Fix It is a smartphone app offering mobile users one more way to report selected issues to the City of Seattle

## What is it for?

With Find It, Fix It, reporting an issue is as easy as snapping a photo with your smartphone, adding detailed information, and hitting submit. You can report problems anytime as you encounter them, and reports are delivered directly to City departments for resolution.



Download the Find It, Fix It App!



# Reporting Tips

## Location

- An accurate location helps us find the problem you reported. If you have enabled Location Services for the app, the Location will default to your current location when you create a new request. If you attach a photo, the app can also default to the location from the photo.

## Photos

- Adding a photo is an easy way to provide information to help us find and resolve your request. Up to three photos may be submitted with a report.

## Detailed information

- Please include as much detail as possible in the Description field.

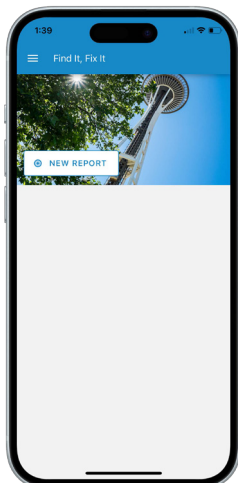
## Email address

- Your name and contact information may be required for some services. We encourage you to provide an email address if you would like to receive updates about your report.

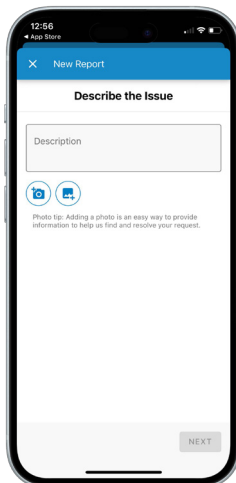


Learn more

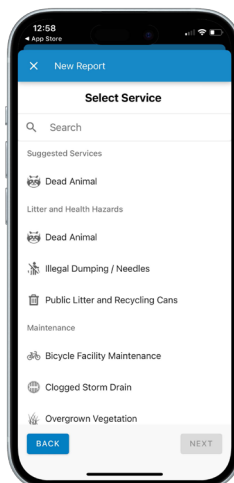
## Steps for Submitting a Report



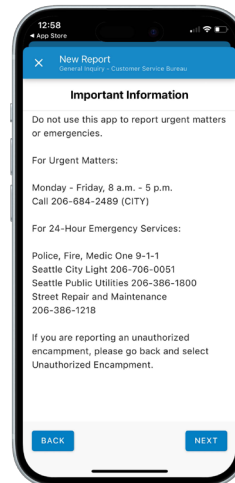
Select New Report



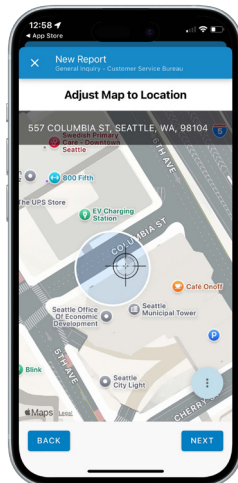
Describe the Issue



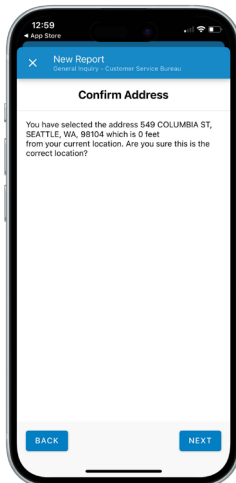
Select Service



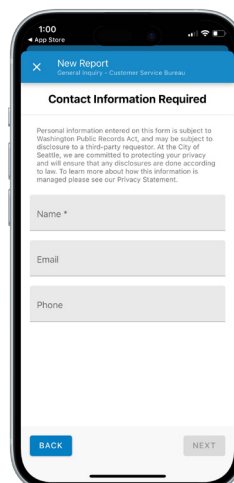
Review Notice



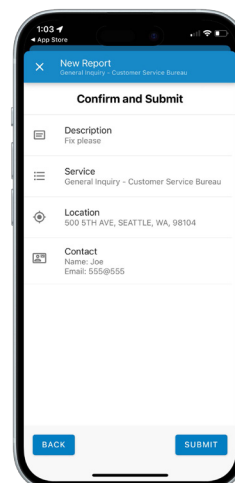
Confirm/Adjust Location



Confirm Address



Enter Contact Information



Review and Submit

- For more information, please visit [www.seattle.gov/find-it-fix-it-app](http://www.seattle.gov/find-it-fix-it-app)
- These and additional City services can be reported online at [www.seattle.gov/csb](http://www.seattle.gov/csb)
- For interpretation services available in over 240+ languages and for additional assistance with City of Seattle services, please call the Customer Service Bureau at 206-684-CITY (2489), Monday-Friday, 8 a.m. - 5 p.m.

