

Crime Survivor Services

**Crime Victim Advocates (CVA)
Victim Support Team (VST)**

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Human Services Department



Seattle
Human Services
Equity • Support • Community



CRIME SURVIVOR SERVICES (CSS)

Victim Support Team

623 New VST cases in 2022

70% of cases relied on volunteer support

Victim Support Supervisor—1

Victim Support Team Advocates—2 FTE

Mon-Fri 8am-5pm

Community Volunteers: 60+

Weekend shifts; work out of East Precinct; city-wide response

- Domestic Violence
- Sexual Assault
- Trafficking (pre-file)



CRIME SURVIVOR SERVICES (CSS)

Crime Victim Advocate Team

2,370 New CVA cases in 2022

Crime Victim Advocates (CVA)

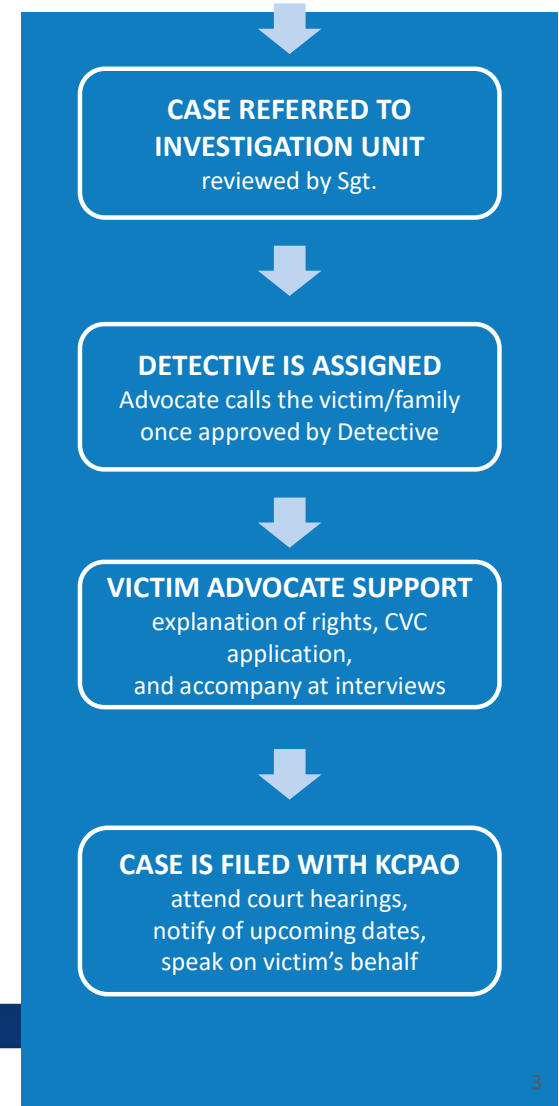
12 FTE, 1 Supervisor

Average caseload: 150 cases (*National best practice for case size is 75*)

Mon-Fri 8am-5pm

- Domestic Violence: **3 FTE**
- Sexual Assault, Child Abuse, and Trafficking: **5 FTE (1 is sunseting 2024)**
- Homicide and Assault: **3 FTE**
- **1 vacancy**

CVA's fulfill Seattle's statutory obligation under 7.69 RCW



Crime Survivor Services - Formation

- Moved to Human Services Department – 2020
- Organizational structure moved from a **distributed model** to a **consolidated team**
- Cross-Departmental Memorandum of Understanding
- Co-located in specific Units in the Investigation Bureau

Crime Survivor Services - Enhancements

2020- Present

Streamlined data collection

New case records management

Able to track outcomes, demographics, etc

Set standards for distribution of case sizes across team of FTE employees

Unified expectations and competencies

Aligns with national best practices in advocacy

Team of shared subject matter expertise; mutual support

Civilian leadership

Oversight and audits of casework and services offered

ensure legal requirements are met and victims' rights are upheld

Discussions are made with a trauma-informed lens

Equitable case assignments

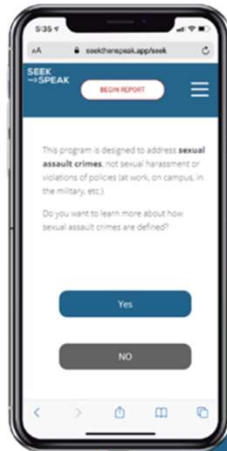
Establish eligibility criteria

Bilingual Advocates for each crime type (4 total)

Expanded scope of VST support on un-filed cases

From 11 FTE to 17 FTE

Crime Survivor Services -Current Project



SEXUAL ASSAULT INFORMATION

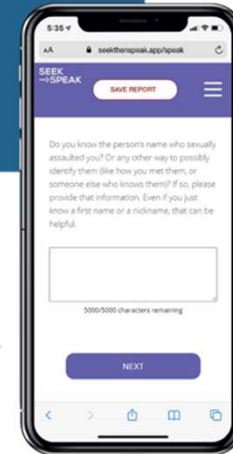
WHEN YOU NEED IT

a self-guided tool

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BEGIN REPORTING

WHEN YOU ARE READY



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