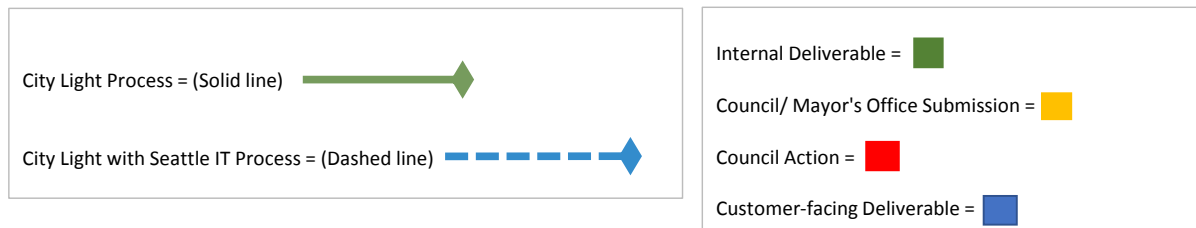
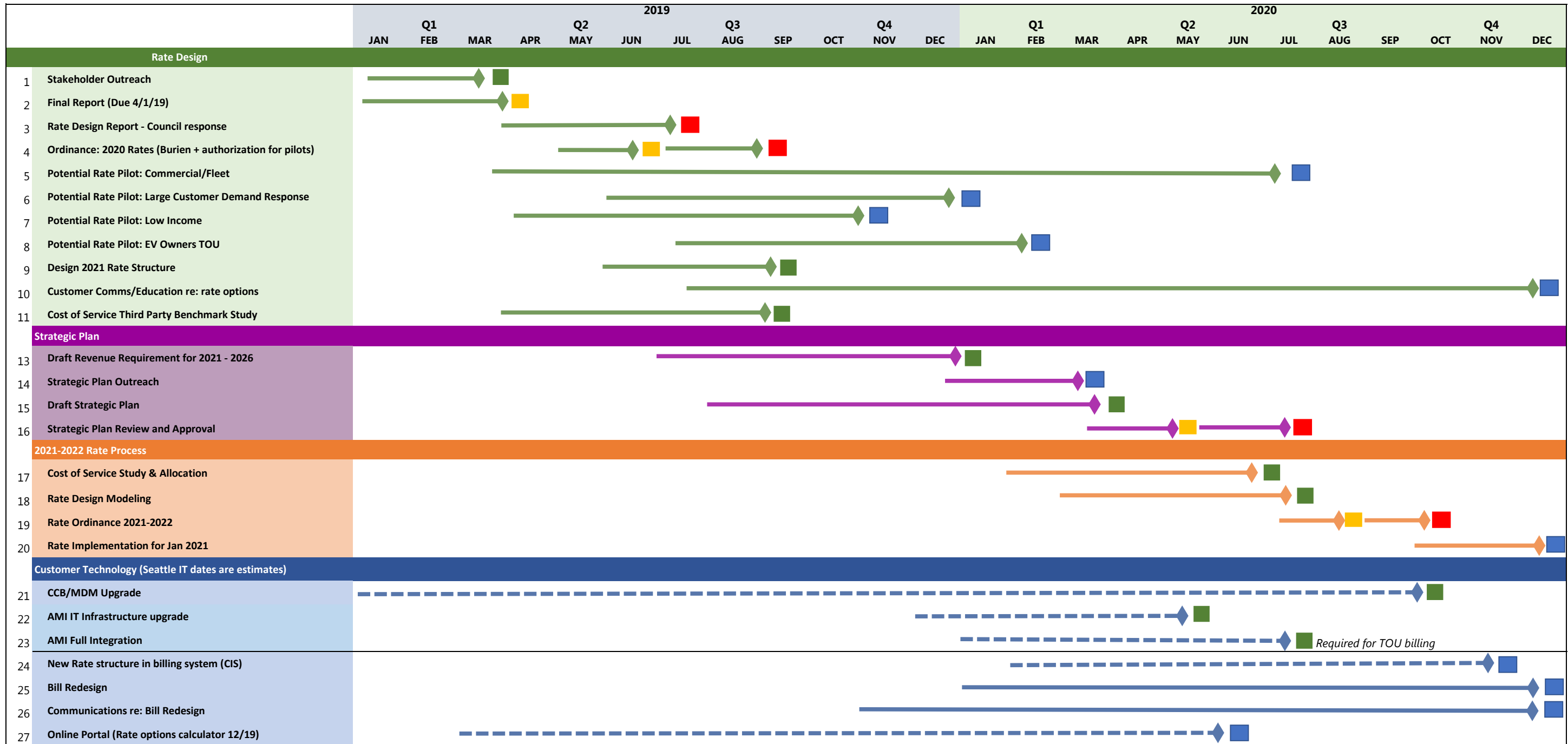


Road to January 1, 2021

Purpose: Define process and deliverables to ensure City Light customer bills reflect new rate structure beginning 1/1/21.



Roadmap Descriptions

| Rate Design | | |
|--------------------------|--|--|
| 1 | Stakeholder Outreach | Convened stakeholder input sessions and customer focus groups to gather data for final report |
| 2 | Final Report (Due 4/1/19) | Final report on rate design prepared by City Light Review Panel and the City Light General Manager/CEO for the Seattle City Light per Council resolution 31819 |
| 3 | Rate Design Report - Council response | CM Mosqueda provides response to 4/1/19 Rate Design report |
| 4 | Ordinance: 2020 Rates (Burien + authorization for pilots) | Ordinance establishing general authorization for rate pilots and minor Burien rate update effective January 1, 2020 |
| 5 | Potential Rate Pilot: King Co Metro | TOU rate pilot for King County Metro to incentivize charging electric buses during off-peak times |
| 6 | Potential Rate Pilot: Large Customer Demand Response | Demand response rate pilot that offers a cost-based rate discount to large customers who agree to curtail energy use when supply is constrained |
| 7 | Potential Rate Pilot: % of income rate | Pilot variation of the UDP program that offers low income customers a rate based on verified percentage of the customer's income |
| 8 | Potential Rate Pilot: EV Owners TOU | TOU rate pilot for residential customers, potentially targeted at electric vehicles owners |
| 9 | Design 2021 Rate Structure | Use policy framework from resolution to structure new rate design for 2021-2022, including fixed charge methodology, TOU periods, blocks, etc. |
| 10 | Customer Comms/Education re: rate options | Extensive outreach and communication effort to inform customers of pending rate changes and increased rate options |
| 11 | Cost of Service Third Party Benchmark Study | Hire consultant to benchmark current cost of service and cost allocation processes against best practice |
| Strategic Plan | | |
| 13 | Draft Revenue Requirement for 2021 - 2026 | Drafting of the revenue requirements that form the basis of the rate path for each strategic plan |
| 14 | Strategic Plan Outreach | Stakeholder outreach to inform update to strategic plan as defined by resolution 31463 |
| 15 | Draft Strategic Plan | Draft plan developed by City Light and reviewed by Review Panel |
| 16 | Strategic Plan Review and Approval | Plan is delivered to Mayor; pending approval it is presented to City Council for adoption via resolution |
| 2021 - 2022 Rate Process | | |
| 17 | Cost of Service Study & Allocation | Allocate revenue requirement (as determined by Strategic Plan revenue requirement) across customer classes based on cost of service |
| 18 | Rate Design Modeling | Build models (with new rate structure) to compute 2021-2022 rates |
| 19 | Rate Ordinance 2021-2022 | Draft ordinance codifying 2021-2022 rates |
| 20 | Rate Implementation for Jan 2021 | Enter and test new rates effective January 1, 2021, in billing system |
| Customer Technology | | |
| 21 | CCB/MDM Upgrade | Upgrade enables full advanced meter integration and allows storage of customer communication preferences |
| 22 | AMI IT Infrastructure upgrade | IT hardware required to support the storage of interval consumption data |
| 23 | AMI Full Integration | Full integration of AMI data into billing system is required for TOU billing |
| 24 | New Rate structure in billing system (CIS) | Time required for development and configuration of the billing system enabling new rate options |
| 25 | Bill Redesign | Redesign bills to be clearer and more transparent |
| 26 | Communications re: Bill Redesign | Extensive outreach and communication effort to inform customers about changes in their utility bill |
| 27 | Online Portal (Rate options calculator 12/19) | Provides customers with utility online self-service and 24/7 account access |