

2015 Workforce Development Highlights

WORKFORCE MATTERS

Accomplishments and Outcomes in **2015**



Professional Development

425 leaders in the utility completed Operational Excellence

18,303 total hours of online training viewed by employees

27 classroom training sessions offered

Technical Training

\$750,000 funding utilized for technical training needs throughout the utility

50 unique technical training course topics offered to employees

252 employees completed Electric Utility System Operations training

Employee Engagement

40% increase in attendance Service Awards ceremony

317 record number of kids participating in Family Day

23% increase in nominations for Light, Power & Pride

Internships

82 interns hired to support units across the utility

\$480,000 funding for interns across the utility

94% of interns surveyed would recommend City Light internships to a classmate

2015 Employer of the Year for Internships, Seattle University

New Employee Orientation

178 new employees completed orientation & onboarding

Tuition Reimbursement

\$85,000 awarded

74 participants enrolled
9 institutions attended

Cornerstone

83% of City Light employees logged into Cornerstone

56% of employees completed at least one online training

Safety Camps

639 attendees across three camps

38 unique courses

400 individual sessions