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Seattle City Light

COMMUNITY
Connections

NOVEMBER 2025

**East Pine Substation
Reliability Upgrades
Complete**

City Light has successfully completed a multi-year reliability project at the East Pine Substation, marking a significant milestone in improving service for customers in the Central District, First Hill, and Capitol Hill neighborhoods, including area hospitals. The project included the installation of three 150-ton transformers, designed to enhance power reliability, increase capacity, and meet modern seismic standards. These upgrades ensure safe and efficient power delivery as the community continues to grow. With an expected lifespan of 40-50 years, the new transformers reflect City Light's commitment to providing reliable and sustainable energy to the communities we proudly serve.

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Spotlight

For more than 30 years, Project Share has helped people who need help paying their electricity bills. This program uses community funding to provide emergency help to customers who qualify based on income. This ensures they can keep access to essential power. Every donation is tax-deductible and goes directly to helping neighbors in need. You can donate online or add money to your City Light bill. Please consider donating today.

[Donate Today](#)



Plugged In

Seattle weather can change quickly in the fall and winter months. Powerful wind gusts and rainy conditions may increase the chances of power outages. We want you to stay prepared and safe. To report an outage, call (206) 684-3000. You will need your City Light account number or the phone number linked to your account. If you see a downed power line, stay at least 30 feet away and call 911. For more safety tips about outages, visit our website.

[Learn More](#)



Powerful Tips

Looking to save on heating costs and personalize your schedule? We are offering a \$50 instant rebate on smart thermostats for electric baseboard heaters, fan-forced wall heaters, and more. These thermostats let you manage your home's heating from anywhere, helping you heat only when needed and reduce electricity costs. Eligible residential customers can claim up to 5 rebates per household through December 31, 2025. Start saving today!

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