

# SPU Strategic Business Plan Customer Review Panel- **DRAFT**

## Meeting Summary for November 9, 2016

Panel Members		Staff and Others		Staff and Others	
Suzie Burke	✓	Mami Hara	✓	Karen Sherry	✓
Dave Layton	✓	Melina Thung	✓	Cameron Findlay	✓
Melissa Levo	✓	Susan Sanchez	✓	Miles Mayhew	X
Laura Lippman	X	Sherri Crawford	✓	Karen Reed SPU	✓
Noel Miller	✓	Henry Chen	✓	Michael Davis	X
Rodney Schauf	✓	Rick Scott	✓	Aaron Blumenthal	✓
Puja Shaw	✓	Ken Snipes	✓	Peter Lindsay	X
Kyle Stetler	X	Madeline Goddard	✓	Karen Reed, Facilitator	✓
Jessa Timmer	✓	Brian Medford	✓		

### **Welcome and Introductions**

### **Review and Approve Meeting 3 Summary; Follow Up Items**

Panel members reviewed and approved the summary of Meeting 3.

SPU staff reviewed items from the Tracking List of Questions for Follow Up with the Panel.

### **Review of 2015-2020 Action and Efficiency Items**

Melina Thung facilitated a presentation to provide responses to questions Panel members asked regarding the 2015-2020 Action and Efficiency Items.

The Panel members were interested in two additional follow up items:

- Detailed information on current water connection and capacity charges.
- Information about potential sun-setting of permitting for green-buildings.

### **Finance Overview Part 2**

Presentation led by Cameron Findlay and Sherri Crawford.

Discussion points included:

- What is the definition of “Fringe in the 2016 O&M spending chart? A: Fringe means fringe benefits for SPU employees.
- What were the debt interest rate assumptions in the initial SBP and what was the Utility’s actual experience in the intervening period? SPU will review this at a future meeting.

### **Major Program Highlight: Transportation Projects**

Presentation led by Mary Rutherford, SPU/SDOT; Jon Ford, SPU; and Annalisa McDaniel, SPU.

Discussion Points included:

- We should explore whether there is an opportunity to include cost of Utility work in future SDOT projects, or find a way to make sure the voters are aware of these additional costs that may not be included in a ballot measure.
- SPU should track the costs associated with the levy—costs that SPU would not otherwise have incurred. This will be important information in the future to be able to share with Council and Mayor.
- Request for more information regarding planned capital improvement projects versus Move Seattle projects – what can be pulled out of the CIP and replaced with Move Seattle projects? What are the cost and service implications? SPU committed to sharing more information about this in early 2017.

### **Major Program Highlight: Waste Reduction and Recycling**

Presentation led by Hans Van Dunsen, SPU Solid Waste.

Discussion points included:

- Ongoing graffiti issues on dumpers.
- The Utility has a fairly good Comfort level that is will be able to achieve the goals in the Solid Waste plan as scheduled. SPU is well on its way to achieving these goals.
- Self-haul rates: is there an opportunity to adjust these rates so they are not subsidized by other ratepayers—i.e., rates that fully cover the cost of this service option

### **Logistics/Next Steps**

- Next meeting is November 30 at SMT 49.

The meeting was adjourned at 4:25pm.