

# Seattle Public Utilities Customer Review Panel

April 5, 2017, 1:30pm – 4:30pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #12

## Proposed Agenda

**Purpose:** The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator	Time
1.	Welcome Review and Approval of Meeting Summary from 3/22	Brian Medford Karen Reed, Facilitator	1:30-1:40 10 minutes
2.	Debrief: Council Presentation	Noel Miller, Laura Lippman, Mami Hara, Peter Lindsay	1:40-1:55 15 minutes
3.	Infrastructure in 2023	Ben Marre Alex Chen	1:55-2:20 25 minutes
4.	Revised 2018-2023 Action Plan and Reductions <i>Prioritized and Rate Path Impact Identified</i>	SPU staff	2:20-3:00 40 minutes
	Break		3:00-3:10 10 minutes
5.	Continued discussion: Revised 2018-2023 Action Plan and Reductions <i>Prioritized and Rate Path Impact Identified</i>	SPU Staff	3:10-3:50 40 minutes
6.	Panel Discussion: Action Plans and Reductions; Questions and Issues for Plan Comment Letter	Panel	3:50-4:25 35 minutes
7.	Next Steps and Adjourn	Karen Brian	4:25-4:30 5 minutes

*Next meeting: Wednesday, April 19, 1:30-4:30pm*