

# Seattle Public Utilities Customer Review Panel

Monday, August 10, 1pm - 3pm

Virtual Meeting

## Meeting 18

### Agenda

1. **Welcome/Today's Topics/GM's Comments** (10 min.) Mami Hara
  
2. **Standing Items** (30 min.)
  - a. Approval of Prior Meeting Summary Karen Reed
  - b. Schedule/plan for completing Panel's 2021 - 26 SBP work Karen/Jonathan
  - c. Financial/COVID impact update & Quarterly Update Paula Laschober
  - d. Quarterly Reporting Natasha Papsoueva, Keri Burchard-Juarez
  
3. **Panel Discussion - CRP/SBP Process Review** (30 min) Noel Miller
  - a. Recap: Panel's Charge (Council Ordinance)
  - b. What went well? What should we do differently?
    - o Overall process - meetings, duration, prep
    - o Products - presentations, materials, SBP Document, panel letter
  
4. **Presentations**
  - a. Employee/Workforce Development Strategy (20 min) Robin Harris
  - b. Green New Deal Executive Order (10 min) Ann Grodnik-Nagle
  
5. **Future Reporting Overview** (20 min) Natasha Papsoueva
  
6. **Future Meetings (3 hours each):**
  - Meeting 19 - September 14, 2020
  - Meeting 20 - November 2, 2020
  - Meeting 21 - December 14, 2020
  
7. **Adjourn**