Baseline, Part 3

Discussion with Customer Review Panel September 12, 2013



Reminder of Baseline Definition

Definition of baseline: The change in annual rates, or annual rate revenues, needed to maintain existing service levels plus meet firm regulatory requirements.

What does "maintain existing service levels" mean? Actual service quality (as opposed to <u>targeted</u> service quality) neither degrades nor improves.



Baseline Discussions

What We've Covered in Prior Three Meetings

- Definition of baseline and what it does NOT include
- Why the baseline doesn't just increase with inflation
- Overview of cost categories, using 2013 as starting point
- Discussion of value-added (discretionary) costs
- Beginning of discussion of baseline service levels
- Discussion of the baseline forecast rates, bills, major drivers
- High level discussion of the major baseline assumptions and vulnerabilities



Baseline Discussions

What We'll Do Today (September 12)

- Address questions raised at the August 20 meeting
- More detailed discussion of the major baseline assumptions
- Review the comparative and historical residential rate information
- Discuss the concept of affordability



Baseline Discussions

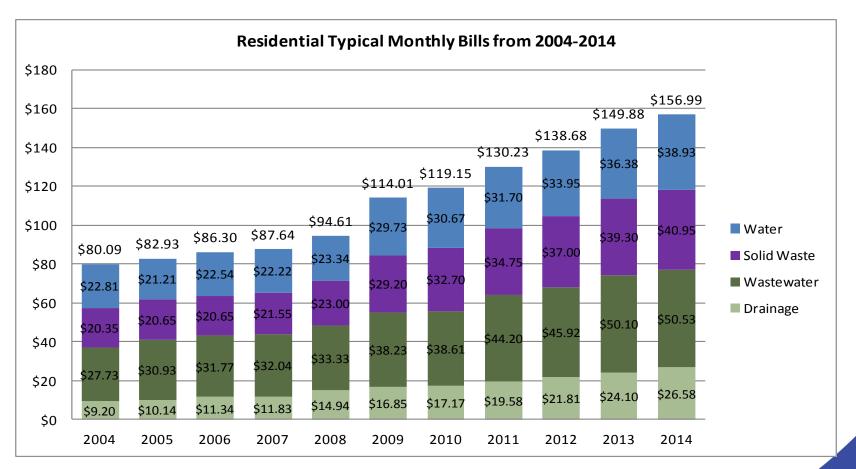
What We'll Do Next

- Continue discussing baseline service levels
- Discuss Council staff analysis of the baseline
- Discuss options for applying excess cash reserves
- Get input from the Panel on the baseline assumptions
- Discuss "rate path" versus "rate revenue path"
- Present revised "dashboards" on the lines of business
- Continue the discussion on affordability
- Provide the draft Financial Baseline document



Monthly Charges: Residential

Average annual increase of 7% over this period





Regional Bill Comparisons

Our bills are higher than some other peers in part because we have made more of the investments required to meet mandatory regulatory requirements sooner than others.

2012 Typical Residential Customer Utility Bills

Utility Type	Seattle	Kirkland	Bellevue	Tacoma	Portland
Drainage	\$21.81	\$18.13	\$18.26	\$17.82	\$23.90
Wastewater	\$45.92	\$68.79	\$53.06	\$42.94	\$42.00
Solid Waste	\$37.00	\$22.02	\$19.24	\$36.55	\$32.40
Water	\$33.95	\$42.55	\$36.01	\$28.27	\$27.85
Total	\$138.68	\$151.49	\$126.57	\$125.58	\$126.15



Affordability

- Some thoughts on affordability definitions
- 5 ways to improve affordability
- Looking beyond 2020: Panel request for information on when costs level out?
- General question to Panel



Affordability: Some Thoughts on Definitions

- General definition addresses concept that everyone should be able to meet basic needs
- There are varying definitions; no "magic metric"
- Council discussed affordability last year during SPU rate reviews
 - Looked at rate caps (no increases above inflation; no increases above inflation plus 2%)
 - Chose instead to look holistically at costs and services, via a Strategic Business Plan



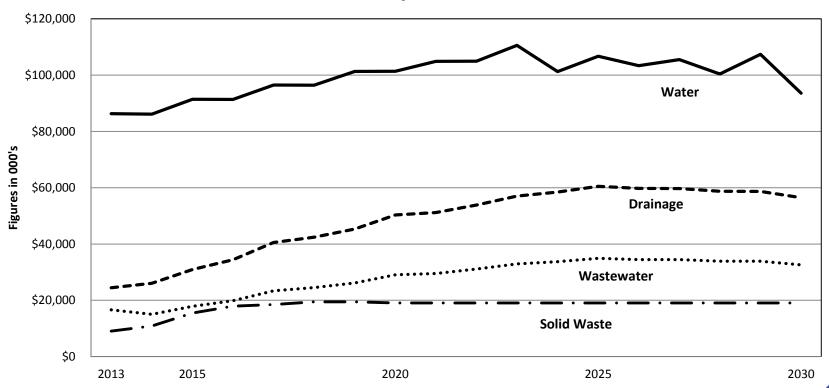
Affordability: 5 Ways to Improve Affordability

- Keep Costs Down provide services as efficiently and effectively as possible; reduce or eliminate low priority activities
- Set Predictable Charges customers can more easily budget for charges that are predictable
- Offer Conservation Programs offer programs to customers that allow them to use less of the service or product
- Subsidize "subsistence" usage levels structure rates to promote affordability at low consumption levels
- Support to lower income customers offer rate assistance to customers least able to pay



Affordability: Looking Beyond 2020 Capital Costs Level Out by 2025

Debt Service Payments 2013-2030





Affordability: Question to Panel

Initial observations/reactions to baseline rate increase levels?

