



Help Us Improve Wheelchair Accessible For-Hire Transportation

The City of Seattle and King County are working together to improve wheelchair accessible for-hire transportation – including taxi, flat-rate/for-hire, and transportation network company (TNC) services (e.g., Uber, Lyft) – and we'd like to hear from you!

Before implementing any program improvements or changes, we'd like to hear from as many stakeholders as possible. In particular, we are hoping to:

- Understand customers' needs for wheelchair accessible for-hire transportation;
- Identify barriers to and problems with wheelchair accessible for-hire transportation; and
- Improve the dispatching process for wheelchair accessible vehicles (WAVs).

If you're interested in participating in a small virtual stakeholders session, please let us know by emailing or calling Lachen Chernyha at lachen.chernyha@seattle.gov / 206-386-1256, and include the following information:

- Name
- Contact information and best way to contact you
- Organization
- Best day(s) and time(s) (e.g., mornings, afternoons, evenings) for you to attend a virtual session
- Whether you need an interpreter and what language
- Whether you need help accessing a computer, tablet, or mobile device with an internet connection
- Whether you need any disability accommodations, such as materials in alternate formats. Providing at least 72 hours' notice will help ensure availability, but more time may be needed to fulfill sign language interpreting requests.

Please feel free to forward this flyer to anyone who may be interested in providing feedback or learning more about wheelchair accessible for-hire transportation.

Thank you and we hope to hear from you soon!

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