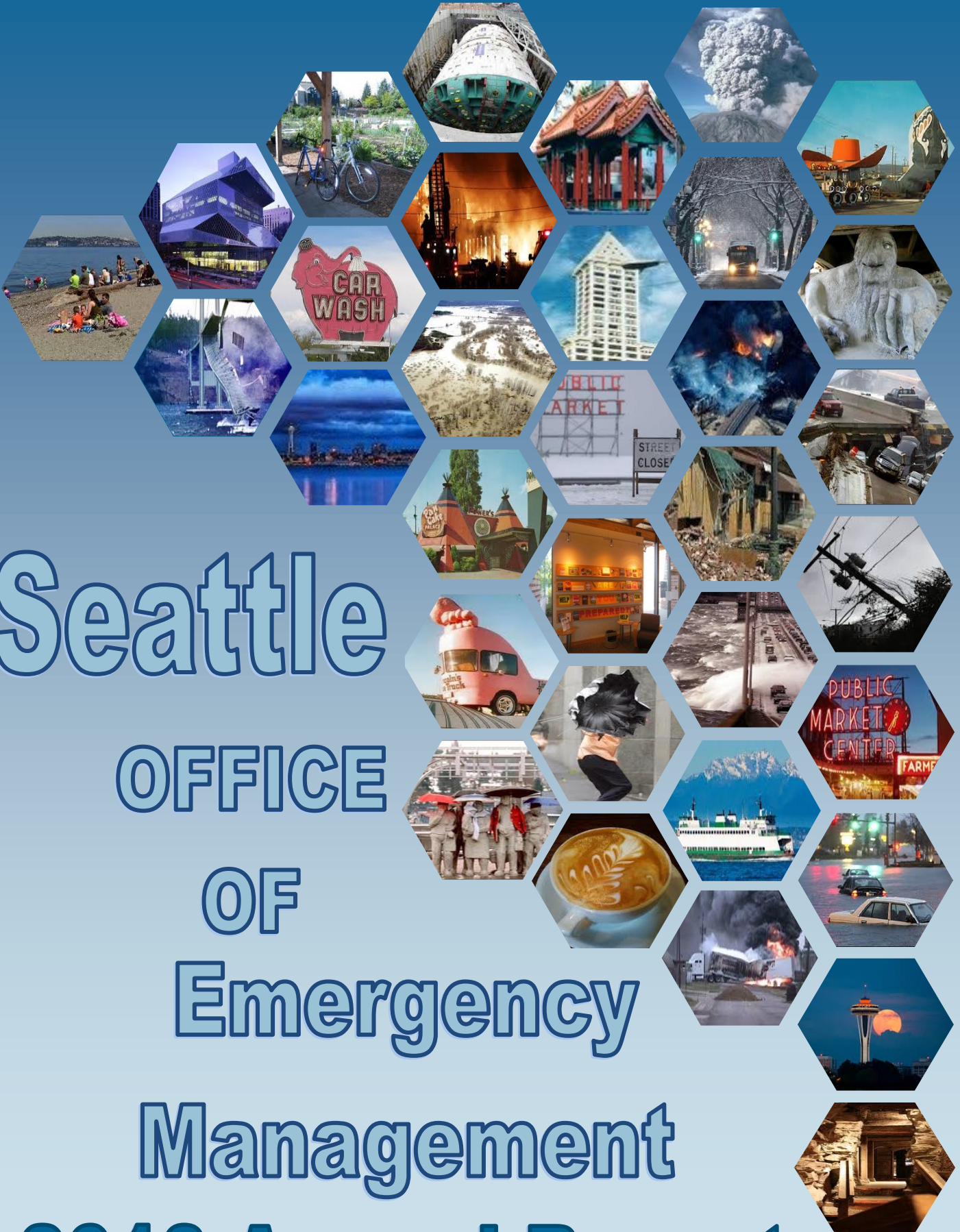


Seattle
OFFICE
OF
Emergency
Management
2013 Annual Report



OEM Vision

Disaster Ready, Prepared People . . . Resilient Communities

OEM Mission

We partner with the community to prepare for, respond to, mitigate the impacts of, and recover from disasters.

Principles of Emergency Management

- Comprehensive: We consider and take into account all hazards, all phases, all stakeholders and all impacts relevant to disasters.
- Progressive: We anticipate future disasters and take preventive and preparatory measures to build disaster-resistant and disaster-resilient communities.
- Risk-Driven: We use sound risk management principles (hazard identification, risk analysis, and impact analysis) in assigning priorities and resources.
- Integrated: We ensure unity of effort among all levels of government and all elements of the community.
- Collaborative: We create and sustain broad and sincere relationships among individuals and organizations to encourage trust, advocate a team atmosphere, build consensus, and facilitate communication.
- Flexible: We use creative and innovative approaches in solving disaster challenges.
- Professional: We value a science and knowledge-based approach based on education, training, experience, ethical practice, public stewardship and continuous improvement.

Values

Service Oriented, Collaborative, Continuous Improvement

FROM THE DIRECTOR – BARB GRAFF

Emergency management is a team sport. It takes systems engineers, researchers, and planners. It takes time and subject matter expertise. It takes patience, fortitude and a sense of humor. Just ask the 69 people representing 37 City Departments and partner government, business, and community based agencies who participated this year in the week-long Integrated Emergency Management Course at FEMA's Emergency Management Institute in Emmitsburg, MD. Teams are made stronger by practicing their game-plans. We become more familiar with who can do what and how we can solve unique problems together. We stretched our imagination muscles through this exercise to practice coping with record-setting severe storm impacts.

The 'team' nature of our profession is even more evident in the work we did this year involving most all City Departments and important partners like Public Health in developing a formal 3-Year Emergency Management Strategic Plan. It serves as a central playbook to guide our planning, operational readiness, mitigating, training, exercising, outreach and other programmatic priorities.

Teams change players from time to time and 2014 will see a new Mayor and staff, new Councilmember and several new Department Directors who will join our emergency management squad. In this report we look back gratefully at the many activities that have strengthened our community resiliency and thank our partners for

their contributions. And we now look forward to the work ahead. And that will include welcoming a burgeoning cadre of volunteers and community preparedness champions.


Our most foundational plans are being developed (like a pre-disaster Recovery Plan) or updated (like our Seattle Hazard Identification and Vulnerability Analysis and All-Hazard Mitigation Plan) or revamped (like the transition of our Seattle Disaster Readiness and Response Plan to a new Comprehensive Emergency Management Plan and independent Emergency Operations Plan). These documents capture the intergovernmental and community-wide commitments we make to be truly, “Disaster ready ... prepared people, resilient community.” This is an award-winning team ... and there’s room on it for YOU!


-Barb


HONORS


The Office of Emergency Management received FEMA’s 2012 Community Resilience Award of \$35,000 to establish community hubs at local p-patch’s. 16 hub sites were established across the city using these pre-existing meeting spots.



 Public Education Coordinator, JoAnn Jordan received the Champions of Change: Community Preparedness and Resilience Award. She attended a White House event honoring 18 individuals who are preparing communities for disasters and helping them respond and recover, bringing members of the whole community together – private businesses, local government, community and faith-based organizations, and individual citizens – to make a difference.

 OEM and partner Emergency Management Agencies in Puget Sound received an award for the regional campaign “What to Do to Make It Through”, which emphasizes the importance of making plans, building a kit and helping each other when disaster strikes. The campaign received both national and international recognition from Federal Emergency Management Agency (FEMA) and International Association of Emergency Management (IAEM.)

 The Director of Seattle Office of Emergency Management (OEM), Barb Graff was awarded the International Association of Emergency Management’s Career Excellence Award. The award recognizes a national leader who has made significant contributions throughout his/her career to promote and improve the emergency management profession in the USA.

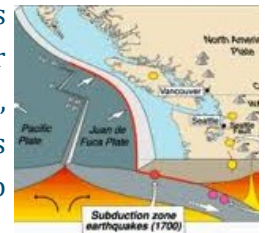
 The Seattle Police Foundation awarded OEM a grant to purchase hand crank radios and flashlights. The radio-flashlights were distributed as part of a preparedness program to encourage seniors to make a plan with family and loved ones, and take safe actions during emergencies like winter storms, power outages and earthquakes. The grant allowed the purchase of 220 radio/flashlights. The provided additional incentive for seniors to participate and provided a very practical and necessary tool for them to use in a real event.

DISASTER READY

The City of Seattle Office of Emergency Management Program focuses on three principles for directing our efforts, 'Disaster Ready, Prepared People. . . Resilient Communities'. Disaster Ready is the work we do as a citywide Emergency Management Program to make sure that we are at our best before, during and after a major incidents.

Planning

- 2013 marked a milestone in strategic planning for the City of Seattle with the development of the first Citywide, multi-year Emergency Management Strategic Plan. This new direction enhances the Office of Emergency Management's Strategic plan by broadening it to include all departments who have a role in ensuring that the City is prepared to respond when a disaster occurs.
- A comprehensive Training and Exercise Plan was developed and adopted in 2013. This is a multi-year plan that provides a comprehensive strategy for training EOC responders and testing our plans to make sure they are sound.
- OEM completed an update to the Seattle Hazard Identification and Vulnerability Analysis (SHIVA). The SHIVA identifies the hazards Seattle faces and their consequences for our city. A second document, the Threat and Hazard Identification Risk Assessment (THIRA), links City capabilities to identified hazards. This analysis identifies where investments need to be made in planning, training, exercise and resources. Together these two documents form the foundation for Seattle's emergency management program.
- Seattle OEM coordinated contingency planning for a possible local school teachers strike. The plan included developing drop in care service, including meals, for several thousand students for up to 10 days. The goal of the plan was to provide assistance to families that had no other options for childcare. Although a settlement was reached, a comprehensive plan was developed and can be used as a template in the future. The following departments were instrumental in creation of the plan: Department of Human Services, Seattle Parks and Recreation, Seattle Office for Education, Seattle Public Schools, Seattle Library and the City Budget Office.
- A definition for Vulnerable Populations was adopted in 2013. This definition will help create plans that better serve all members of the community, especially those who are disabled. In addition OEM has been working with Public Health Seattle King County (PHSKC), King County Office of Emergency Management, King County Metro Transit, Seattle Department of Transportation and other partnering transportation agencies to address the issue of medically vulnerable individuals who experience difficulty in accessing essential medical services during a winter storm.



- Seattle OEM participated in development of plans by other departments and agencies. This engagement ensures the City is prepared to carry out assigned roles and responsibilities called for in those plans. Some examples include the
 - Public Health Seattle and King County Family Assistance Center Plan
 - Washington Restoration Plan and
 - Washington State Department of Transportation SR99 Tunnel Emergency Plan

Training and Exercises

Integrated Emergency Management Course

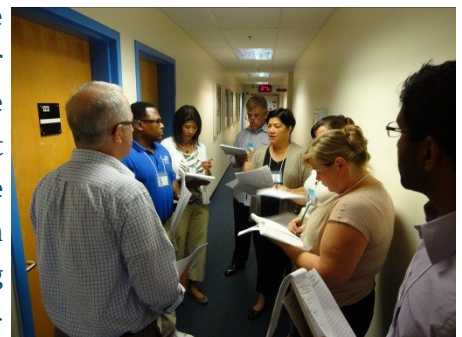
On the week of August 19-23, 2013 a team of 69 City, County and community partners attended FEMA's Integrated Emergency Management Course (IEMC) in Emmitsburg, Maryland.

The course used a combination of classroom lectures, focused discussions, small-group planning sessions, and functional exercises.

The goal of the course was to develop and enhance emergency management skills through teamwork. A simulated worst case winter storm event was utilized as the backdrop for the exercises.

The course provided the opportunity for the team to address the response strategies, public messaging, and policies for a severe winter storm incident. Experts from Baltimore, Washington D.C., Providence R.I. and other locations shared lessons learned from snow storms that occurred in their jurisdictions. Post training surveys validated the

success of the event in developing team building skills and develop multi-agency strategies for a number of specific issues that the City would deal with in such a large scale event.



DISASTER READY

Training and Exercises *(continued from page 5)*

City of Seattle

PROCLAMATION

OEM designed and facilitated a tabletop exercise for Council President, Mayor's Office, City Clerks Office and City Attorney's Office on the city's emergency proclamation protocol.

Seattle Auxiliary Communications Service (ACS) hosted the annual Communications Academy with over 430 attendees from Seattle and across the region. The keynote speakers were Mike Corey, AARL, and Ross Merlin, US Department of Homeland Security Office of Communications. A number of presentations were delivered ranging from technical to preparedness topics, with three Seattle Auxiliary Communication Services members as speakers. The event was supported by OEM and several organizations.



OEM staff participated in Emergency Management Assistance Compact exercise in partnership with the State Emergency Management Division to test state-to-state mutual aid.

OEM hosted a Joint Information Center exercise based on a plane crash. 24 Public Information Officers participated and were able to exercise and practice roles as EOC responders familiarizing themselves with available applications and telephone communications.

OPERATIONAL READINESS

To strengthen our partnership with the military community OEM attended the National Guard Homeland Response Force (HRF) orientation, which highlighted how the Guard could assist the City following major incidents. Subsequent to this meeting, staff from Seattle OEM and the Seattle Fire Department attended a workshop/exercise to learn about HRF communication capabilities. In addition, in a separate presentation, the FEMA Region X Defense Coordinating Officer provided an orientation for responders on military support to civilian authorities during disasters.

On August 2nd, several City departments participated in the Pacific Northwest Defense Support of Civil Authorities (DSCA) Seminar. The regional seminar brought together local, State, Federal and Department of Defense Emergency Management professionals to discuss key problems associated with the response to a Cascadia Subduction Zone earthquake and tsunami event. Attendees discussed how local responders could leverage Department of Defense (DoD) assets during a disaster. Break out groups explored the use of DoD assets in the following



OPERATIONAL READINESS *(continued from Page 6)*

areas:

- Potential naval beach landing and support,
- Route opening and clearance,
- Maritime route opening
- Medical integration and mass care support.

The Seminar identified areas of mutual collaboration between DoD entities and local responders, improved coordination between entities, educated attendees on current response planning and capabilities, and identified potential areas for future planning between Federal, State and local agencies.



Seattle OEM, in partnership with Public Health Seattle and King County, participated in a series of workshops to help define how the new Northwest Healthcare Response Network (NWHRN) will coordinate with emergency operations centers in the region. NWHRN is a newly established non-profit organization that works with healthcare organizations in King and Pierce Counties to strengthen emergency preparedness and response in Washington's Puget Sound region.

Seattle OEM and the Seattle Police Department met with staff from Century Link Stadium to discuss how each responds to incidents. Representatives from key City Departments toured the Century Link facilities to better understand how they might be utilized during disasters. In addition OEM facilitated a tabletop exercise for Century Link staff to help them with evacuation planning and major emergency protocols. Seattle Fire Department, Seattle Department of Transportation, and Seattle Police Department were also involved in the tabletop.



In preparing for terrorism OEM staff participated in the Operation Emerald City Seminar. This event focused on current preventive radiological and nuclear detection initiatives, investigating known or suspected radiological or nuclear threats, understanding the consequences of an attack, and exploring the path forward for a Puget Sound regional land-based detection program.



OEM staff participated in, and provided a facilitator for, a Joint Counterterrorism Seminar hosted by the Seattle Police Department and the National Counterterrorism Center. This seminar provided an opportunity for responders from several disciplines and organizations to learn and exchange information and lessons learned.

DISASTER READY

RESPONSE

The City's Emergency Operations Center activated for May Day Marches. There was one significant march that numbered approximately 4,000 people and a smaller protest that resulted in minor property damage.



In 2013 OEM coordinated 39 incidents or events necessitating further notifications and/or response coordination. While these did not warrant activation of the City Emergency Operations Center, they did require monitoring, coordination, or other support provided through the OEM staff duty officer.



These incidents ranged from minor to significant in scope, but all needed some level of attention. For example, in April, OEM staff closely monitored the bombing at the Boston Marathon and coordinated with the Seattle Police Department and the Washington State Fusion Center. During the period of excessive heat in July, the duty officer worked with Public Health Seattle King County and the Human Services Department to support increased outreach to the homeless community.

HURRICANE SANDY SYMPOSIUM

Emergency management programs routinely study disasters from across the nation and internationally to identify lessons learned with the goal of not repeating them. A major initiative this year was understanding the response to Hurricane Sandy.



Sponsored by the Regional Catastrophic Preparedness Grant Program, the Seattle OEM and the Northwest Healthcare Response Network co-hosted the Hurricane Sandy Symposium. Over 240 emergency managers and stakeholders heard compelling presentations from New York City, New Jersey Emergency Managers, the Director of the All-Hazards Consortium, Bellevue Hospital and FEMA responders.

Speakers shared first-hand accounts about how their region responded to one of the most devastating natural disasters in its history and credited the relationship and tools built through the Catastrophic Preparedness Grant Program as helping with the response and recovery.



PREPARED PEOPLE

The second principle of the City's Office of Emergency Management Program is that of Prepared People. Without this the impact of disasters are magnified and the recovery from them is much more difficult. It is with this in mind that we try to reach all of Seattle communities, asking them to partner with the City, their neighborhoods and their families to get prepared for whatever incident may strike.



"Disaster Games" was the theme for this year's Seattle Housing Authority Residents Prepare (SHARP) training which brought together 60 SHA residents from 30 different buildings throughout the city. Partners included the American Red Cross, Seattle Fire Department, and The Alliance of People with disabilities. Door prizes included crank radio/flashlights and in-kind donations from Ace Hardware and Fred Meyer.



Seattle was selected by Target to be one of 10 host sites for their "Good and Ready" campaign. OEM brought together community partners from Neighborhood House, Rainier Vista Boys and Girls Club, the local FEMA Corps and Seattle Works to put together 200 emergency kits for low-resourced community members. This is the 3rd year that Seattle OEM has partnered with Target to increase community readiness.

Community Emergency Response Training (CERT) is a comprehensive, skills-based program offered twice a year to the community. Participants take a 27 hour program that includes classroom and hands-on skills training sessions. This year, classes were offered at Magnuson Park and Southwest Community Center. A total of 54 graduates of the program are out in our community, ready to help their family and those around them. Go CERT Graduates!

Seattle OEM continued to strengthen its volunteer program with the recruitment and training of 18 community members who are supporting the Seattle Neighborhoods Actively Prepared (SNAP) program. The volunteers have been meeting with neighborhoods to provide the basics of organizing as a SNAP neighborhood and providing information on how to prepare both personally and as a neighborhood for our top hazard, earthquakes. In support of this program, OEM hosted a Train-the-Trainer session. There were 20 trainees in attendance, including several key community leaders from our ethnic communities.

Mount Zion Baptist Church Annual Emergency Management Workshop provided public education staff and the Mayor's Office an opportunity to take part in a preparedness workshop hosted by Mount Zion Baptist church. The event was attended by the Church's congregation and surrounding community. The event included information tables and presentations to over 100 attendees.

We received the following correspondence from a CERT graduate shortly after she finished the training.

"Thanks! It's been really helpful. I treated a fellow Mountaineer in 90 degree weather on a 14 mile Mount Rainier hike for dehydration - (later we realized she had serious heatstroke), helped hundreds of people with multiple issues at last year's Rock 'n Roll marathon, helped kids who've injured themselves, and random friends and neighbors who I cross paths with while they're in need. Heaven knows I've needed the help through my life too. CERT is empowering!"

PREPARED PEOPLE

OEM staff led a personal preparedness training session to 200 staff members at Asian Counseling and Referral Services located in Rainier Valley. The staff of ACRS provides services to immigrant and other vulnerable populations. Most of their clientele live in Southeast Seattle and have historically been a difficult population to reach. The training gave OEM an outstanding opportunity to begin building relationships to help us achieve our goal of reaching the “whole” community with our preparedness message.

OEM staff conducted disaster training for 56 teachers and childcare agency staff who work in preschool settings in south Seattle. They provided lessons on putting together plans, how to work with parents and how to manage in the event of a disaster which occurs during operation. The lesson was developed to assist childcare providers and managers to meet Early Childhood Education Advanced Placement Performance Standards.



OEM partnered with several other organizations to host the 1st Disaster Relief Trials, a bicycle event that challenged participants to complete a number of disaster related tasks to test their preparedness. The event had over 60 bicyclist participated . The cyclists rode a course with check points to learn skills like turning off your gas, storing emergency drinking water, repairing a flat tire and first aid.

OEM staff continued the tradition of visiting neighborhoods during National Night Out Against Crime. They visited 32 neighborhoods throughout the evening, talking to residents about preparedness and the importance of having a plan. Over 700 neighborhoods requested disaster preparedness information, visits by OEM staff or neighborhood preparedness programs. Most all of the 700 neighborhoods requested a SNAP (Seattle Neighborhoods Actively Prepare) program to be scheduled in their neighborhood. Our Auxiliary Communications Service (Ham radio operations) also used Night Out to test their communication systems by conducting a check in from several areas across the city.



OEM staff provided several orientations to the EOC throughout 2013. The Community Affairs Committee of the Vancouver Board of Trade (Chamber of Commerce), Faculty of the Emergency Management Program for City University, Northeastern University, Seattle University, Amtrak, UW Emergency Medicine, and Virginia Mason Medical Center, the Vietnamese Ministry of Public Security delegation, professionals from Iceland and several Boy Scout and Girl Scout troops.

The Seattle Office of Emergency Management coordinated outreach and media activities for the Great Washington ShakeOut, a statewide earthquake drill and education campaign. OEM on behalf of the city officially registered all 10,600 employees with Great Shake Out. OEM coordinated citywide promotional activities to increase public awareness about the earthquake threat in the local area and encourage residents to register and take part in the drill.



Community Emergency Hub Activity

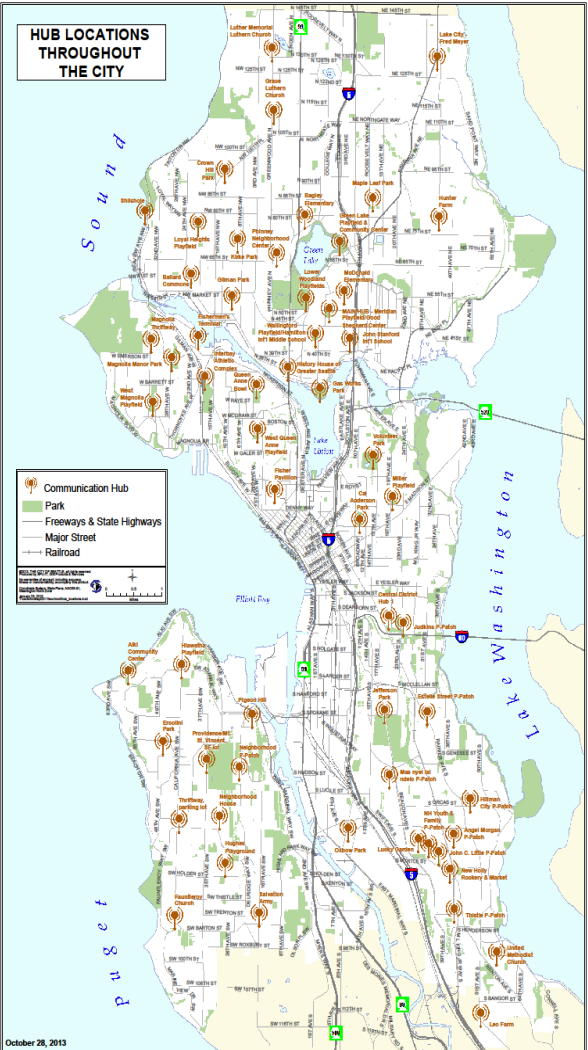
2013 saw a huge expansion of Community Emergency HUBs in Central and Southeast Seattle. The map to the right shows the number of Hubs throughout the city. This network of communities working to ensure they are prepared to support themselves following a major disaster is continuing to grow and evolve.



Part of this expansion was accomplished by taking zing pre-existing meeting sites for outreach. Working in partnership with the Department of Neighborhoods (DON), OEM received a FEMA 2012 Community Resiliency Grant for \$35,000 to establish 13 Community Emergency Hubs in Southeast Seattle utilizing P-Patch gardens. Over six trainings were held (interpretation for 11 languages) and 18 new locations have been established. Each site has signage, AM/FM radios, emergency blankets, megaphones, emergency tools and other supplies. The program was selected by the National League of Cities to be a mobile workshop at their annual convention held in Seattle in November. The workshop introduced a group of 50 elected officials from across the country to the concept of “hub” sites where neighbors help one another in times of emergency as well as an orientation to the City’s EOC. Council member Conlin welcomed the group who visited one of the P-Patches to see firsthand how they operate.

Partnerships were established with faith based organizations, which resulted in four faith-based organization forums. Over 100 people attend representing over 75 faith-based organizations. Discussions included personal preparedness, agency preparedness and engaging their membership. As a follow up, a fall resource fair and forum was held and had over 50 people in attendance representing 40 agencies.

The Community Emergency Hub program held a tabletop exercise. Over 60 community members participated. Additionally the Ballard hub group, ‘Ballard Prepares’ provided a first aid and CPR training for residents as part of their ongoing preparedness efforts. KIRO TV featured their training as an example of how a local community was working together to get better prepared.



PREPARED PEOPLE

VULNERABLE POPULATIONS

Ensuring that our plans and preparedness efforts reflect the capabilities and special needs of populations that face unique challenges following major disasters is a top priority for the City of Seattle.

OEM continues to strengthen our relationship with the Seattle Commission for People with disAbilities. This year, the Commission assisted in a review of the City's updated disaster plan and representatives continue their participation in several emergency management committees. The Commission was also asked to provide a permanent representative to be part Health and Human Services branch during activations for disasters and significant incidents.



2013 saw the completion of Americans with Disabilities Act (ADA) compliance site surveys. Ten emergency shelters sites were evaluated using the ADA Emergency Shelter Checklist.

A webinar entitled “Respectful Interactions: Disability Language & Etiquette” was hosted by OEM at two different sites for City of Seattle staff and the public. The webinar educated employees and the public on communicating effectively and considerately with individuals who have access and functional needs.

OEM provided a three part training for community agencies to assist them in developing their own emergency plans. The training was developed in partnership with the American Red Cross and Public Health – Seattle & King County which was organized through the Vulnerable Populations Operations Workgroup (VPOW). The series was broken into individual training events focusing on personal preparedness, financial recovery and continuity of operations, and culminated in a tabletop exercise that allowed the agencies to test their plans. A unique aspect of the exercise was that it was created using a web-based platform that allowed individuals from the deaf community to participate through a chat room which provided videos, an online and CD version for agencies with limited staffing and/or internet capabilities, and an interactive basic communications plan template.



OEM coordinated and hosted a Filipino cultural awareness event in partnership with the American Red Cross, Public Health – Seattle & King County and Seattle Parks and Recreation at Jefferson Community Center. The cultural awareness series was created to provide information on the diverse ethnicities found in the Seattle area and foster cultural competency for our service providers, public educators and other interested parties.

The third principle 'Resilient Communities' focuses on ways we can strengthen our existing structures and systems to improve their performance during a major disaster, and how to ensure that our recovery process is strong and can adapt to whatever the disaster may bring. Resilient Communities also extends beyond our systems and structures to include the work done under Disaster Ready and Prepared People. We believe that with the three principles working in concert, our ability to withstand and recover quickly when a disaster strikes will be vastly improved.

RISK REDUCTION



OEM began the complete revision to the City's Hazard Mitigation Plan with funding provided by a pre-disaster mitigation grant from FEMA. This plan will guide the City's strategies, policies and projects in order to reduce the impacts of natural and human-caused hazards on the city. The plan will be developed with input from the public, neighboring jurisdictions, businesses, academia, and private and non-profit interests through stakeholder meetings and public workshops. The final plan will be presented to the Mayor and Council in 2014.

A State/FEMA hazard mitigation project to provide seismic upgrades to the Jefferson Community Center has been completed. Jefferson Community Center is occupied most of the day every day. It houses daycare, after-school arts/crafts/sports, teen and adult programs that extend into the evening and is used for numerous community meetings and special events. The Center had been identified as being an ideal location to offer emergency shelter services in the event of an earthquake or other major disaster. By bringing the building into compliance with current seismic codes it can serve as an emergency shelter in the future and protect vulnerable populations on a daily basis.

Three other State/FEMA hazard mitigation projects are underway, the Unreinforced Masonry (URM) Building Public Education and Outreach Pilot Project, the Urban Flooding Hazard Identification Project, and the Seismic Risk Assessment.

- The URM Building public education project is developing a communications toolkit to raise the awareness of owners, renters and the community on the benefits of retrofitting these buildings. The communication toolkit components are being tested at group and community meetings.
- The urban flooding hazard project involves identifying, mapping, and addressing flooding "hot spots".
- The seismic risk assessment is establishing the criteria to evaluate City buildings for their ability to sustain a seismic event. Several buildings have been evaluated, with 2 buildings undergoing a more detailed assessment. The results of the urban flooding hazard and seismic risk assessment projects will be incorporated into the All Hazards Mitigation Plan update.

RESILIENT COMMUNITIES

RECOVERY

Disaster recovery is complex and challenging. (With Presidential Disaster Declarations, completing a recovery project can take several years.) Currently, OEM has 5 open declarations. The disaster grant for the January 2011 winter storm event was closed out in 2013. It provided reimbursement of City costs associated with the response and repair costs from this event. The City received \$62,973 in federal and state funds under this grant. The grant assisted SPU in funding the repair costs to return the damaged City facilities in the Cedar River Watershed to full operation as quickly as possible.



OEM is embarking on a new phase of planning for all-hazards disaster recovery. The Seattle City Council provided additional funding for this two year project that will be complete in December 2014. The objective is to increase the community's resilience to the impacts of a major earthquake or other disaster, and for the City, its partners, and community members to be better prepared to manage recovery and redevelopment in the days, months, and years following a disaster and immediate response efforts. The project prioritizes two outcomes: the development of a Disaster Recovery Plan and a Disaster Recovery Task Force. The plan will address the short and long term recovery priorities and provide guidance for restoration issues. The Disaster Recovery Task Force will be composed of representatives from government, business, non-profits, and other stakeholders who will provide guidance and expertise when a disaster strikes.



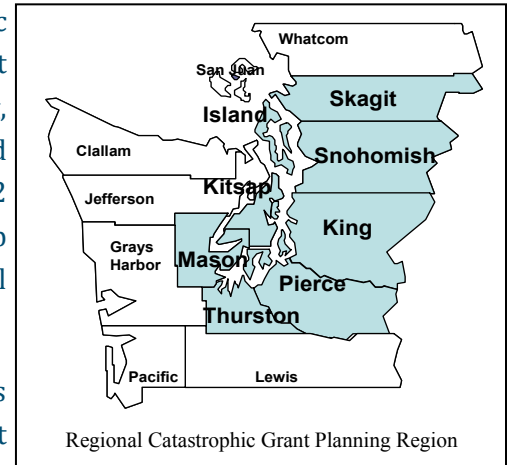
The City authorized leave value donation for emergency relief for victims of the Philippines quake shortly after, the country was hit by a typhoon. The City expanded their leave donation to include both the earthquake and the typhoon.

Emergency Management Program Grant (EMPG) 2013 Federal funding was awarded to the Seattle's Office of Emergency Management to continue to fund three positions in OEM. OEM contributed to a state-wide effort to collaboratively determine the Emergency Management Performance Grant (EMPG) funding allocation for emergency management programs across the state, as well as assisted in drafted language for an update of the Washington Authorized Code pertaining to local emergency management programs. WAC is being changed to incorporate clearly defined standards that define what a comprehensive emergency management program is.

REGIONAL CATASTROPHIC PREPAREDNESS PROGRAM

In 2013, OEM continued to manage the 8-county Regional Catastrophic Preparedness Grant Program, consisting of representatives from eight counties in the Puget Sound Region of Washington State (Island, King, Kitsap, Mason, Pierce, Skagit, Snohomish and Thurston counties) and their associated cities, as well as State, federal and Tribal partners. The 22-member program steering committee, chaired by OEM Director Barb Graff, has worked in partnership to establish the Puget Sound Regional Catastrophic Disaster Coordination Plan and Annexes.

This planning process has built ongoing relationships among individuals and organizations responsible for emergency management in the Puget Sound region. Members of the Regional Catastrophic Planning Team (RCPT) understand the challenges facing their neighbors and are familiar with each other's programs and resources. When a disaster hits, RCPT partner agencies will rely on relationships cultivated during this planning process as they turn to each other for assistance.



In its fifth year, the Regional Catastrophic Preparedness Grant Program focused on training and exercising its multi-county coordination plans and completing a number of key deliverables, including:

- Updates to Coordination Plan including performance objectives, Fusion Center integration;
- Emergency authorities, best practices, and a synchronization matrix;
- Mass Feeding Plan, developed with significant contributions from Seattle's Human Services Department;
- Creation of the Washington Emergency Public Information Network and training workshops to bring together federal, state, local, tribal and business public information officers;
- Updates to the Pre-Hospital Triage and Treatment Annex, including field treatment site guidance, and a sample mass casualty plan, led by the Seattle Fire Department;
- Community Point of Distribution plan tailored to 4 different community/land-use scenarios (urban, suburban, rural and walk-up);
- Medical Surge Resource Management tool that will help public health departments, hospitals and emergency managers with coordination and allocation of scarce medical resources;
- WSDOT co-sponsored training and exercise workshop on the Transportation Recovery Annex attended by over 130 senior planning, public works and emergency management officials on the Transportation Recovery Annex; and
- Strategic Sustainment Plan to continue multi-county catastrophic disaster planning and coordination after the federal grant sunsets in July 2014.

PROFESSIONAL ACCOMPLISHMENTS

The Seattle Office of Emergency Management staff were presenters at a number of conferences during 2013.

- National Emergency Management Association’s Annual Conference-Emergency Management Accreditation Process
- Emergency Management Summit—Recovery Planning
- Partners in Preparedness Conference;
 - Washington State Mutual Aid Compact,
 - The whole Community Speaks on Sheltering and
 - A Focus on ADA Issues in Emergency Management
 - Overcoming Barriers to Neighborhood Preparedness
- Washington State Emergency Management Association Annual Conference—Intra State collaboration
- Climate, Cities and Behaviour Symposium-Preparedness as a Catalyst for Building Community . . . Before it Happens
- International Association of Emergency Managers Annual Conference-Overview of the Make It Through Campaign and Target Partnership
- WebEOC User Conference—User Advisory Board Annual Meeting
- Served on the Emergency Management Accreditation Program Commission and as on-site assessors

OEM BY THE NUMBERS

PUBLIC EDUCATION	
Classes Provided	207
People Attending	7,433
Vulnerable Population	1,377
TRAINING AND EXERCISES	
EOC Awareness Series	165
Basic	46
Intermediate	51
Advanced	37
EOC Support	4
Integrated Emergency Management Course Training	224
Integrated Emergency Management Course Participation	69
RESPONSE	
EOC Activation	1
Coordinated Events	39

CELEBRATING OUR COMMUNITY



Seattle has a rich history of community partnerships, in fact, part of the reason Seattle is such a great place to live is because of the community involvement. 2013 marked OEM's **First Annual Community Celebration Event**. This was our opportunity to thank the many people who volunteer, partner, and promote the ideals of Prepared Communities.

Whether it is Block Watch, Community Emergency Hubs, Seattle Neighborhoods Actively Prepare (SNAP), Neighborhood Councils, or impromptu gatherings, Seattle leads the country in garnering the power of individuals who through their commitment and hard work truly make a difference. We know from looking at disasters nationally and internationally that professional responders will be overwhelmed in the hours and days following a major incident. We also know that a prepared community means our recovery will be much quicker. As Director Graff noted on page one, we are a team that is always looking for new players. We truly appreciate the contributions of the people we recognize and invite all to join us in creating a city that embodies our three principles of Disaster Ready, Prepared People . . . Resilient Communities.



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