

2006 Updates on OPA Statistics

Complaints Against SPD Employees 1998-2006

Complaint Classification	1998	1999	2000	2001	2002	2003	2004	2005	2006	%
OPA-IS Investigations	136	145	183	191	158	149	163	174	147	-15.5%
Line Investigations	41	41	32	36	38	36	25	36	23	-37.8%
Supervisory Referrals	100	26	22	33	97	79	50	77	86	+13.2%
Mediation									13	NA
Total Complaints	277	212	237	260	293	264	238	287	269	-6.3%

Number of Contact Logs and PIRs 2004-2006

Classification	2004	2005	2006	%
Contact Log	287	433	581	+34.2%
Preliminary Investigation Reports	242	315	282	-10.5%
Total Complaints	529	748	863	+15.4%

Total Intake 2004-2006

Intake	2004	2005	2006	%
Total	767	1035	1132	+9.5%