

Seattle Public Utilities Customer Review Panel

Friday, February 7, 2014, **12:00 noon – 3:00 P.M.**

SPU Conference Room #4901

Seattle Municipal Tower

Meeting 19

Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 17 and 18 Summaries** (3 min.)
4. **Update on Outreach Meetings** (15 min.) Karen Reed SPU, Panel
5. **Panel Issues List -- To Date** (10 min.) *(with revisions per Meeting 17 discussion)*
6. **Action Plans / Investment Proposals** (1 hour) Nancy Ahern; Paul Fleming
 - a. **Preliminary cost information re-cap & items proposed for discussion with Panel over next 3 meetings**
 - b. **Presentation & Discussion: Panel feedback on policy choices/other issues**
 - i. Develop Policies for Decentralized “Green” Systems (EPH-2)
 - ii. Climate Change Adaptation and Resiliency Strategies (EPH-1)
 - iii. Sustainability – Carbon Neutral Utility (EPH-3)
7. **Baseline: Presentation of Final Baseline Results** (20 min.) Sherri Crawford
8. **Re-cap Benchmarking & Efficiencies Presentation: HDR Process, Next steps** (10 min.)
9. **Schedule:**
 - a. **Schedule for April-June Panel Meetings** (5 minutes) Karen Reed, Panel
 - b. **Overall schedule: Update on Options** (10 minutes) Ray
 - c. **Next steps in outreach to Council** (5 minutes) Ray Hoffman, Meg Moorehead, Noel Miller
10. **Panel Information Requests** (10 minutes) SPU staff (Diane and others)
11. **Next Meeting:**
 - a. **Four DWW Operational Excellence Action Plans**
 - b. **SPU’s response to HDR efficiency recommendations**
 - c. **Discussion of Low Income Rate Assistance program**
12. **Adjourn**