

Seattle Public Utilities Customer Review Panel

Wednesday, December 11, 2013, 1:30 A.M. – 4:30 P.M.

SPU Conference Room #4901

Seattle Municipal Tower

Meeting 16

Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 15 Summary** (3 min.)
4. **Presentation of Action Plans** (60 min.) Ray Hoffman, Nancy Ahern, Melina Thung
5. **Improving Capital Project Delivery** (40 minutes) Vladimir Khazak
6. **Follow up on Panel requests:** (40 minutes) Sherri Crawford
 - a. Inflation-only rates
 - b. Baseline questions from November 25 meeting (labor inflation; interest rates; participation in low income rate assistance program)
7. **Tee up of financial policy questions** (15 minutes) Sherri Crawford
8. **Proposed Agenda for Meeting 17** (Monday, January 13) (4 min.)
 - a. Baseline reductions (efficiencies; programmatic)
9. **Adjourn**